<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.30-10.00</td>
<td>Welcoming Address / Opening Remarks&lt;br&gt;&lt;b&gt;Dr. Mahdi Abdul Hadi&lt;/b&gt;, Head of PASSIA, Jerusalem</td>
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<tr>
<td>10.00-11.15</td>
<td>Psychological Aspects of Managing People&lt;br&gt;&lt;b&gt;Dr. Mohammed Baidoun&lt;/b&gt;, Psychologist and Clinical Supervisor, Ramallah</td>
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<td>11.15-11.30</td>
<td>Break</td>
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<td>11.30-12.30</td>
<td>Psychological Aspects of Managing People, contd.&lt;br&gt;&lt;b&gt;Dr. Mohammed Baidoun&lt;/b&gt;</td>
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<tr>
<td>12.30-13.30</td>
<td>Lunch</td>
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<tr>
<td>13.30-15:30</td>
<td>Participants' Assignment Presentation &amp; Discussion</td>
</tr>
</tbody>
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DAY TWO:  Monday, 23 May 2005

            **Luna Shamieh**, Consultant, Applied Information Management (AIM), Ramallah

10.45-11.00 Break

11.00-12.30 Strategic Planning Cycle
            **Luna Shamieh**

12.30-13.30 Lunch

13.30-15.30 Case Study of a Problematic Organization
            **Luna Shamieh**
DAY THREE:  Tuesday, 24 May 2005

9.15-10.45  Setting a Strategic Plan  
            **Luna Shamieh**

10.45-11.00 Break

11.00-12.30 Setting Action Plans  
            **Luna Shamieh**

12.30-13.30 Lunch

13.30-15.30 Implementation, Monitoring and Evaluation  
            **Luna Shamieh**
Visit to Al-Jawwal

Hakam Kanafani, Chief Executive Officer, Jawwal

10.45-11.00 Break

11.00-12.30 Management of Organizations (2): Strategic Orientation, Needs
Hakam Kanafani

12.30-13.30 Lunch

Hakam Kanafani
DAY FIVE: Thursday, 26 May 2005

9.15-10.45  Managing Change  
Rania Jaber, Lecturer, Faculty of Commerce and Economics, Birzeit University

10.45-11.00  Break

11.00-12.00  Managing Change  
Rania Jaber

12.00-13.00  Lunch

13.30-15.00  Final Discussion and Wrap-up