

MAPPING OF PALESTINIAN YOUTH, MEETING, LEISURE, TRAINING AND OTHER YOUTH-RELATED CENTERS IN EAST JERUSALEM



التعاون
الألماني

DEUTSCHE ZUSAMMENARBEIT

Implemented by:

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In cooperation with:



**MAPPING OF
PALESTINIAN YOUTH, MEETING,
LEISURE, TRAINING AND OTHER
YOUTH-RELATED CENTERS
IN EAST JERUSALEM**



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This report describes the process and outcome of a project on “Mapping Youth-Serving Organizations in East Jerusalem” which PASSIA implemented in partnership with the GIZ (Deutsche Gesellschaft für Internationale Zusammenarbeit GmbH) Program “Transitional Aid East Jerusalem” on behalf of the German Federal Ministry for Economic Cooperation and Development (BMZ), in early 2020. The goal was to conduct a comprehensive stocktaking of existing resources and opportunities for youth in East Jerusalem in order to provide a solid fundament for further strategizing, planning and programming, avoid duplication of efforts and ensure that future projects start where the need is greatest and where one can do the most to strengthen youth resilience in the city.

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This report was prepared for the GIZ on behalf of the BMZ by PASSIA under the supervision of Deniz Altayli.

Disclaimer: The findings, interpretations, and conclusions expressed in this publication are those involved in the mapping exercise and do not necessarily reflect the views of the GIZ or BMZ.

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LIST OF ABBREVIATIONS

CSO	Civil Society Organization
INGO	International Non-Governmental Organization
KI	Key Informant
NGO	Non-Governmental Organization
PA	Palestinian Authority
SMEs	Small and Medium-Sized Enterprises
TVET	Technical and Vocational Education and Training
UNDP	United Nations Development Program
YSO	Youth-Serving Organization

EXECUTIVE SUMMARY

Palestinian youth and young adults living in East Jerusalem do not currently have sufficient support to build the economic and social resilience that is vital given the living conditions that prevail in the city. While this applies to all youth and young adults in general, marginalized groups such as school dropouts and the unemployed are especially vulnerable. There is thus an urgent need for immediate attention to redress this imbalance, *inter alia* by developing and enriching the services and programs provided by youth, training and sports centers and related organizations, which contribute to strengthening the youth's resilience and social cohesion, thus improving the life chances of young people.

Such programs focus on building capacity through modern recreational pedagogy (for psycho-social support, promotion of trainers, provision of equipment and spaces for sport, sport programs, summer camps, promotion of non-violence, and a range of other recreational activities for young people revolving around as culture, dance, creativity, etc.) as well as technical and vocational education and training (TVET) opportunities, to help youth acquire key competences for a responsible way of living.

While there is a wide range of organizations in East Jerusalem dedicated to youth work or targeting youth in one way or another, it is often not clear who is exactly doing what and what the unmet needs are.

In order to help fill this gap, a comprehensive mapping of existing resources and opportunities for youth in East Jerusalem was conducted in order to provide a solid fundament for further strategizing, planning and programming, avoid duplication of efforts, and ensure that future projects start where the need is greatest and where one can do the most to achieve the goal of strengthening youth resilience in the city. The mapping project is thus a first step in preparing to advance the development and delivery of positive youth/young adult development plans in East Jerusalem.

Overall, 163 youth-serving organizations (YSOs) took part in the *Mapping of Palestinian Youth, Meeting, Leisure, Training and Other Youth-Related Centers in East Jerusalem*. The outcomes of the project were a directory of these organizations and a searchable online database that provides a yet non-available overview of the organizations, programs and activities targeting youth in East Jerusalem as well as their perceived needs.

The mapping has greatly improved information about actors, programmatic fields, target groups and networking levels of youth-related centers and services. The detailed results, which are described below, shall be a valuable resource for those responsible on the donor side to design support programs or devise future strategies that take into consideration the real development needs on the ground. Thus, they assist in finding ways to improve the current situation, create potential synergies, and contribute to the strengthening of the resilience of youth in East Jerusalem.

In summary, the survey results show that most of the mapped organizations are non-profit, located in the center of Jerusalem (Old City and surrounding neighborhoods) and consider themselves community-based and part of the social, cultural, or educational sectors. The majority of them have only a small number of employees (up to five) and clearly rely on volunteers to carry out their activities. Around two-thirds of them say that they select their programs on the basis of a needs assessment.

With regard to the programs currently carried out by YSOs, the survey indicated that the largest number of activities are in the “cluster” of educational, capacity-building and skills development measures, including TVET. In second place are cultural activities (including dance, art, music and theater), followed by activities focusing on identity and heritage, awareness-raising, and sports (including scouts).

While almost three-quarters of the participating YSOs state that they cooperate and network with other institutions - their main partners being other Palestinian CBOs/NGOs - this is less a long-term, continuous form of cooperation/networking, but rather a project-related, time-limited form, mainly restricted to the delivery/implementation of certain activities or joint projects, and with a tendency to involve the same organizations, while others (smaller, community based YSOs) often feel excluded.

According to their own statements, funding is the largest need of YSOs, mainly to cover the core costs of running an organization and guarantee continuity of programs, but also to increase available activities and services. There is a widespread perception that some stronger, well-established organizations "monopolize" the youth sector, particularly in terms of access to funding. Main sources of funding for YSOs are currently INGOs, followed by donations and membership/course fees.

Unsurprisingly, the overwhelming majority of the YSOs see their activities affected by the Israeli occupation and the resulting political situation on the ground.

One of the most important findings of the mapping exercise was a general sense that many of the presently available programs are not very attractive for youth because they do not offer the content that corresponds to the real interests and needs of young Palestinians today. Accordingly, participation in activities mainly suffers from the youth's preference or need to find jobs or improve their employability. The main development areas to improve the situation and resilience of youth as identified by the YSOs are economic empowerment and skills development.

1. BACKGROUND

The current socio-economic and political situation in East Jerusalem is dire: lack of political representation, little economic opportunity and potential for growth, limited access to services, weak law enforcement, settler and police violence, and a restrictive construction and

zoning regime paired with home demolitions and forced evictions – all this created a context that leaves little perspective for the Palestinians in general and the youth in particular.

At present, some 21% of the Palestinian population in East Jerusalem is between 15-24 years (and another 26% is under 15), with a median age of 21.6 years,¹ creating, like in the rest of the Occupied Palestinian Territory (OPT), a “youth bulge”, which currently presents a problem rather than a benefit to capitalize upon. Youth in East Jerusalem do not reach their full potential due to the lack of resources, job opportunities, access to knowledge and information, and the barriers created by both the society and Israeli occupation. This, in turn, hinders their ability to build economic and social resilience and often leads to social tension as well as an increased readiness to resort to extremism, radicalization, and substance abuse. As one of the interviewees of this mapping exercise has summarized it:

“East Jerusalem is a particular case as the challenges go beyond the developmental ones facing the youth in the West Bank. Palestinian Jerusalemites are geographically isolated from the rest of the West Bank and linked to the Israeli economy and political entity. The Israeli policies in East Jerusalem (...) pose a major challenge that is even more serious as it targets the national identity, continuously challenges the residency rights, fails to provide rights, services and opportunities equal to those for Israelis living in West Jerusalem, places discriminatory constraints on freedoms, including freedom of expression and cultural rights, etc. Unfortunately, this has ended up with a high of dropouts in schools as well as a high level of youth becoming drug addicts. Youth as a vulnerable part of the society become prone for further extremism.”

In order to improve knowledge and awareness about what the possibilities offered to youth and young adults in East Jerusalem are that contribute in one way or another to strengthen their resilience, PASSIA conducted a detailed stocktaking of YSOs (meeting, sports, vocational and leisure centers), their areas of work, specific target group(s), needs and levels of networking.

This report presents the methodology, data and the findings of the analysis of the field research on and mapping of Palestinian youth-related centers in East Jerusalem. Based on desk reviews, field research and questionnaire-based interviews with some 163 organizations, it informs about their work and networking situation as well as on their needs and challenges.

While not the complete landscape of youth services offered in East Jerusalem may be mirrored here, it is safe to say that this mapping exercise covers the vast majority and certainly the most important centers and, thus, provides a comprehensive and realistic overview of the existing activities, programs and initiatives concerning youth in the city. While every effort has gone into collecting and verifying the data documented here, as well as ensuring its accuracy and comprehensiveness, we apologize for any errors or omissions that may have been made.

¹ JIPR, *Statistical Yearbook of Jerusalem 2019*.

2. OBJECTIVES AND RATIONALE

The purpose of this mapping effort was to collect data on youth, meeting, sports, vocational and leisure centers in East Jerusalem and the activities they currently offer in order to:

- a) learn more about what already exists on the youth services/programs landscape in the city;
- b) clarify and document the YSOs' number, scope of work, target group(s), and level of networking or cooperation/coordination with others;
- c) pinpoint underrepresented and/or overlooked areas in need of development;
- d) detect aspects, competencies and/or common areas of interest that can create *synergies* between different actors; and
- e) identify ways and means on how to improve the current situation.

The three direct deliverables resulting from this inventory were accordingly:

- a) this report providing a general overview of what is already/currently available and what not;
- b) the compilation of a directory of organizations offering activities for Palestinian youth in Jerusalem (which is included in Annex A), as well as
- c) a searchable online database of those organizations, their programs and interventions, which serves as a reference tool to improve the planning ability for those working on East Jerusalem youth as a cross-cutting priority.

3. METHODOLOGY

The methodology adopted in conducting this research included the following main steps:

1. **Desk and field research** to identify key informants (KIs) and youth, leisure and sports and other relevant organizations in East Jerusalem, with whom – in a second stage – questionnaire-based interviews were conducted. Research sources included publications on and directories of Palestinian organizations, information on non-governmental organizations (NGOs) operating in the area of youth development from existing contacts and networks, the internet, and social media sites as well as referrals from organizations that were contacted to other, yet unlisted ones. Three project assistants with knowledge in the areas of research and data collection/data entry helped identifying principally eligible organizations and programs and checked their relevancy for the given mapping framework.
2. **Development of questionnaires** which included both multiple-choice and open-end questions, which require the respondent to elaborate on their points. These questions were organized in the following sections: Introductory and Contact Information; Management; Current Programs; Partners and Funding Sources; Resources/Facilities; Main Organiza-

tional Needs; Perceptions/Determining Needs & Interests & Preferences. In addition, non-standardized qualitative interviews were conducted with key informants, i.e., selected professionals from civil society organizations (CSOs) and international NGOs (INGOs) and other key players who understand the youth needs and dynamics in East Jerusalem.

3. **Data collection** based on interviews using these two questionnaires. All selected YSOs and KIs were contacted before the interview to explain the objective of the mapping exercise as well as the nature of the questionnaire, and to set up the date and time for the interview.² The interviews were then conducted by the three project assistants who were trained on the questionnaires and how to ensure that the data collected was reliable as well as how to follow-up with organizations for clarifications, if needed.
4. **Designing and programming of a searchable database** of all organizations reviewed, containing all the collected data (address, contacts, fields and sectors of work, networking level, etc.).
5. **Data Entry** – data collected in the questionnaire forms was translated into English and screened to verify the correct classification of the organization as well as to cross-check missing/unclear information. Then the data entry process began transferring all the collected data into the pre-designed searchable database which will also serve as an online directory to assist project staff in the future to examine ways to scale-up youth resilience by capacity-building of youth organizations.
6. **Analysis** of the quantitative and qualitative results of the primary research/data collection, including disaggregation of results by sector, specialization etc.

Figure 1: Mapping Process Framework

Phase 1	Phase 2	Phase 3
<u>Preparation</u>	<u>Mapping Exercise</u>	<u>Data Entry & Analysis</u>
<u>(February-March 2020)</u>	<u>(February-April 2020)</u>	<u>(April-May 2020)</u>
<ul style="list-style-type: none"> ▪ Desk and Field Research ▪ Questionnaire development 	<ul style="list-style-type: none"> ▪ Database programming ▪ Data collection 	<ul style="list-style-type: none"> ▪ Data entry – Database ▪ Final Analysis

² As long as it was possible, interviews were conducted in person through field visits; with the Coronavirus-related imposed lockdown the data collection process took mainly place over the telephone.

4. YOUTH MAPPING EXERCISE

4.1 OVERVIEW

The aim of this mapping exercise was to get a thorough overview of the program offers and activities available to Palestinian youth – roughly aged 15-29 – in East Jerusalem and to identify the possible gaps that are not yet provided for but need to be filled. Organizations mapped included all active youth organizations as well as other leisure, meeting, and training centers which specifically addressed young people in their programs and services.³

In doing so, a holistic approach was taken that focuses not just on individual programs or specific funding streams, but that encompasses the entirety of opportunities available to youth in East Jerusalem. For the purpose of clarification, and as many of the mapped organizations work in the same field and implement similar projects, they were classified in seven different sub-categories: education, culture, youth, women, sports, charitable and community organizations (see Directory in Annex A).

Data was collected from 139 Palestinian YSOs based in East Jerusalem. In addition, 22 organizations located in neighborhoods bordering East Jerusalem but technically in West Bank territory (e.g., Abu Dis, Al-Izzariya, Ar-Ram) were also contacted as were several youth “umbrella” organizations headquartered in the West Bank.

4.1.1 Gathered Data

The interviews/questionnaires gathered data on the following⁴:

- Introductory and contact information: basic information on the organization, such as the name, contacts, address, year of establishment, general orientation, corporate structure, sector, geographic area served/targeted.
- Management: general information on the organization’s management system – number of staff, how many of them are involved in youth work, are there youth relevant departments, is there a strategy/plan for how to address youth needs, how are youth programs/projects chosen, and to which extent are volunteers involved.
- Current programs: information on the organization’s target group(s), scope of work and type of activities, whether they cost or are free of charge, whether they are implemented/accompanied by professionals, and whether they have follow-up plan for the young participants.

³ While the target group for this mapping exercise was defined at youth aged 15-29 years, some organizations offer activities or programs beyond this range, for example by being open to anyone from the age of 6 on or for people between 20-50 years; here such “cases” were also mapped whereby the specifically addressed age groups of many of the programs can be found in the database.

⁴ See Annex C for the full questionnaire for the YSOs and Annex D for the questionnaire used for the KIs.

- Partners & funding sources: questions on the types of partners that the organization has as well as on the nature of the partnership, on the reasons for not networking (where this is the case) and the condition to do so, and on funding sources for youth activities.
- Resources/Facilities: Information on the availability of training or sport halls, libraries, etc.
- Main Organizational Needs: Information about future needs to improve services, such as funding, capacity building, equipment and/or space.

In addition, space was devoted at the end of the questionnaire for

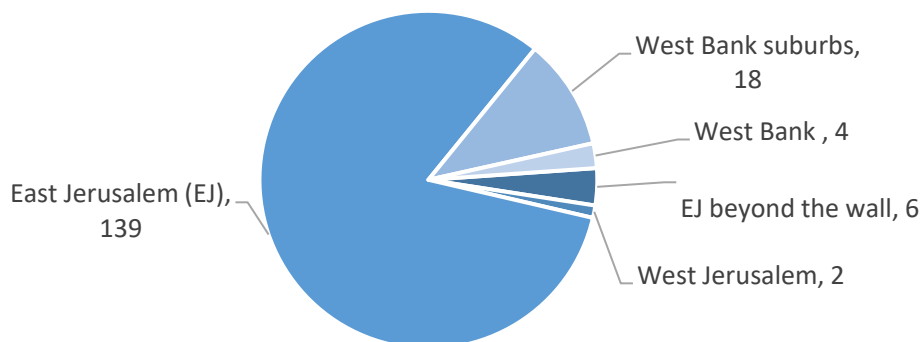
- Perceptions - Determining Needs & Interests & Preferences: this section was added to assist in the overall analysis regarding the situation of youth work in East Jerusalem. It inquired about the YSOs' opinion or assessment on questions such as if there are trends that affect activities with youth, what the reasons are that youth do not participate in offered programs, whether youth are generally aware of existing programs, what the primary needs and interests for youth are and whether or not they are met, whether there are any gaps or overlaps in existing services and programs, or resources that are not or over-utilized, and how the networking among organizations could be improved.

4.1.2 Mapped Organizations

Of the total number of originally identified youth-related organizations (=233), 163 had currently interventions benefiting youth and young adults of East Jerusalem, either through programs exclusively dedicated to them or explicitly mentioning them as one target group of beneficiaries. From these, detailed data was gathered. They included:

- 139 YSOs in East Jerusalem itself (i.e., within the Israeli municipal boundaries), including 6 located beyond the separation wall (i.e., in Shufat camp or Kufr Aqab);
- 18 YSOs in suburbs of Jerusalem that are already part of the West Bank, but still serve the youth of East Jerusalem (i.e., Abu Dis/Izzariya, Anata, Qalandia, Ar-Ram/Dahiet Al-Barid);
- 4 YSOs that are located in the West Bank governorate of Ramallah but were yet relevant in serving the youth of East Jerusalem (“umbrella” organizations); and
- 2 headquartered in West Jerusalem.

Figure 2: Mapped Organization by Location



A further 31 pre-identified organizations were screened for their relevance to this mapping project but were ultimately not included in the list. Of these, 8 could not be reached at all and 23 were omitted because they either do not have programs specifically for young people or they were not targeted at East Jerusalem youth. In addition, there were the following categories of organizations which have some relevance to youth work but were not further considered because they are not Palestinian or only active online (however, for the sake of completeness they are listed in Annex B - What Others do):

- 9 “People-to-people” organizations and programs (e.g., Kids4Peace, Tech2Peace).
- 19 organizations belonging to the Israeli Jerusalem Municipality (e.g., Atarot Vocational School, Ibdaa School for Music & Art, or the various municipal community centers).
- 8 foreign cultural organizations (e.g., British Council, French Cultural Center, Turkish Cultural Center) or INGOs offering services/activities for youth in Jerusalem.
- 3 youth groups that basically act online, e.g., reporting from their neighborhood (such as Youth for Suwwaneh).

4.1.3 Beneficiaries

The main beneficiaries of the project are – eventually – the youth and young adults living in East Jerusalem, including vulnerable groups such as school dropouts and unemployed, as the project outcomes will feed into future programming strategies for the organizations and facilities that serve them.

Indirect beneficiaries are thus also youth and sports centers as well as other organizations and recreational facilities with a youth (development) component that may be targeted and benefit from those future projects.

Immediate beneficiaries are all staff members at GIZ and partner organizations who are in one way or another tasked or dealing with projects related to strengthening/improving the institutional capacities of youth institutions and of other providers of recreational pedagogy, life skills (sport, qualified leisure activities), or educational/vocational qualifications targeting youth in East Jerusalem and/or the networking of these organizations.

4.1.4 Challenges and Limitations of the Mapping Exercise

The research team faced the following challenges and limitations during the mapping process:

1. Scope: There was a large initial number of organizations for the research team to contact and check as all organizations that work with/for youth across a variety of sectors were included.
2. Timeframe: The initial timeframe for the entire mapping process was three months, which turned out to be insufficient due to both the large amount of YSOs to be checked and the Coronavirus-related restrictions.

3. Willingness to cooperate: The vast majority of contacted organizations were not reluctant or had any problems to cooperate. Some others responded positively to the interview requests but needed reassurance about the purpose and objectives of this mapping exercise. This was an anticipated “risk” – as East Jerusalem is a particularly sensitive place where the space for CSOs is increasingly shrinking and distrust is spreading due to threats from various sides and actors⁵ – that was mitigated by explaining carefully the background of the study and accepting refusal to answer some of the questions (e.g., related to the funding situation). Very few were either too busy or – due to the Corona crisis – not on their usual working schedule which delayed some of the interviews. Some, e.g., fitness centers, did not answer the full questionnaire but only the part about the services they offer. Of the total, only one initially refused to cooperate, citing opposition to so-called “conditional funding”,⁶ but then changed its mind. Information from 29 YSOs was gathered from their respective websites or Facebook pages because they were considered relevant, but either no one was reached (due to the Corona lockdown) or no one had the time to answer the questionnaire and we were asked to collect the relevant data from the internet resources.
4. Implementation: While the interviews were all to be conducted in person, some had eventually to be conducted over the telephone as the emergence of the Coronavirus crisis imposed unprecedented restrictions on transport, direct contact and movement.

In the following, findings regarding the number, scope of work, funding and networking situation of the YSO as well as their general needs and challenges will be described and analyzed. This is followed by a detailed look at the YSOs’ perspectives and assessment of the availability and suitability of the program offers currently available for youth in East Jerusalem.

The final section of this report proposes recommendations on effective, appropriate and context specific means to improve the capacities of YSOs.

4.2 FINDINGS AND ANALYSIS: YOUTH-SERVING ORGANIZATION IN EAST JERUSALEM

This section presents an overall analysis and matching of interviews and desk review. Both the research and the interviews allowed for a thorough assessment of the existing organizations serving youth in East Jerusalem and their programs, which target groups and what age-range they serve, and if there are any overlaps or duplication in services or any critical gaps (unmet/insufficiently covered needs).

The data collected, which is discussed in more detail below, provides a comprehensive overview of the current situation, including the identification of needs and priorities as perceived by actors on the ground.

⁵ Including Israeli authorities, activists from the anti-normalization movement or from the Campaign to Reject Conditional Funding, the PA, Israeli lobby groups such as the NGO Monitor, etc.

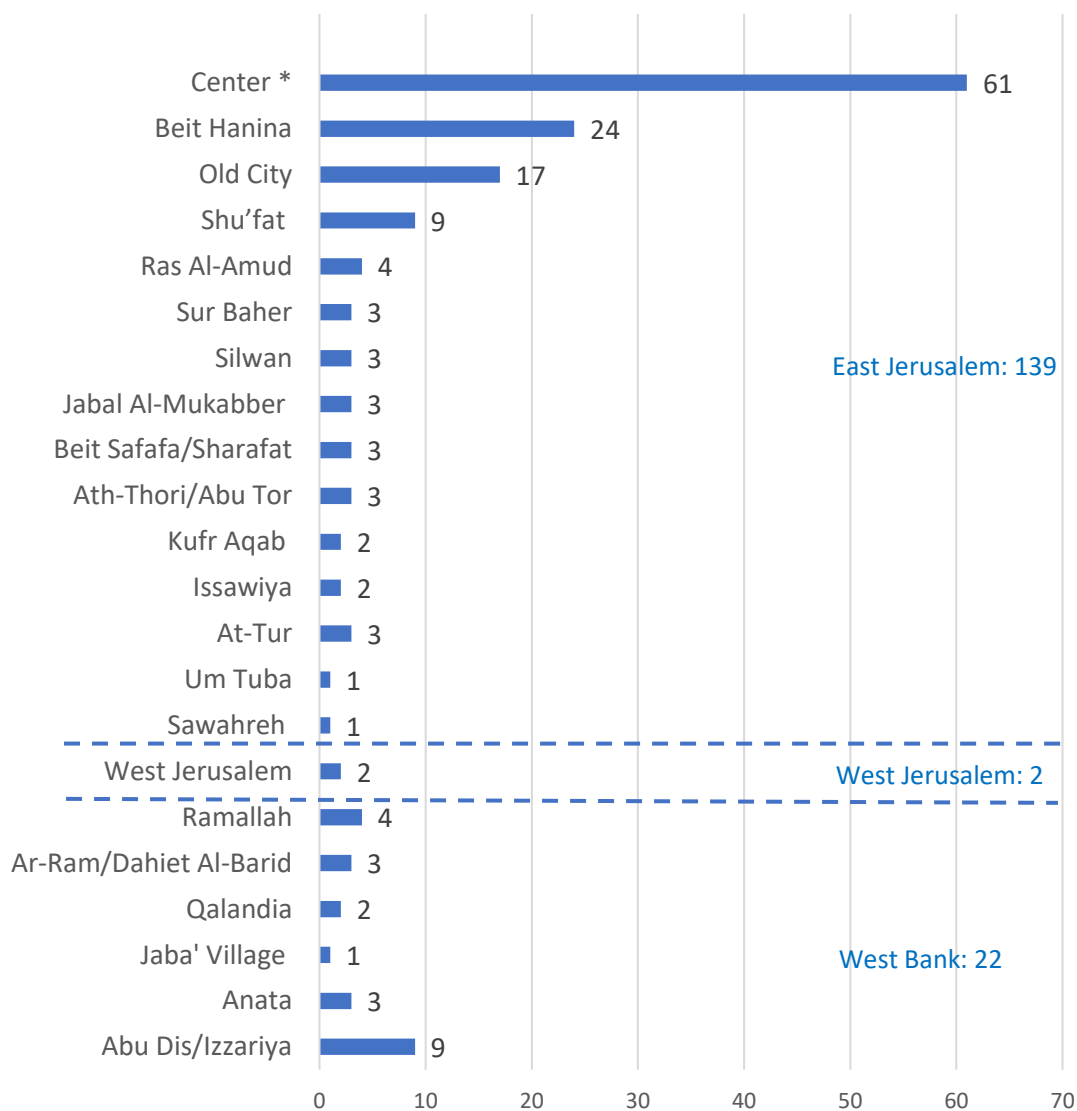
⁶ This is to be understood within the context of the recent inter-Palestinian discourse about how to deal with new conditions introduced by the EU in late 2019 regarding its aid, namely that Palestinian CSOs are obligated not to deal with individuals or groups designated as “terrorist” by the EU.

4.2.1 General Information: Number, Orientation, Structure, Sector, and Area Served

Based on the mapping, 139 organizations involved in or implementing youth activities were identified in East Jerusalem itself. In addition, 10 organizations located in suburbs that lie beyond the Israeli municipal boundaries (i.e., in the Palestinian West Bank governorate of Jerusalem, such as Abu Dis, Al-Izzariya, Qalandia) were approached and checked for whether or not they have working connections to East Jerusalemite youth organizations and/or address youth from East Jerusalem in their programs. In addition, and for the same purpose, information was also collected from several youth “umbrella” organizations without formal presence in East Jerusalem, such as the Ramallah-based Sharek Youth Forum.

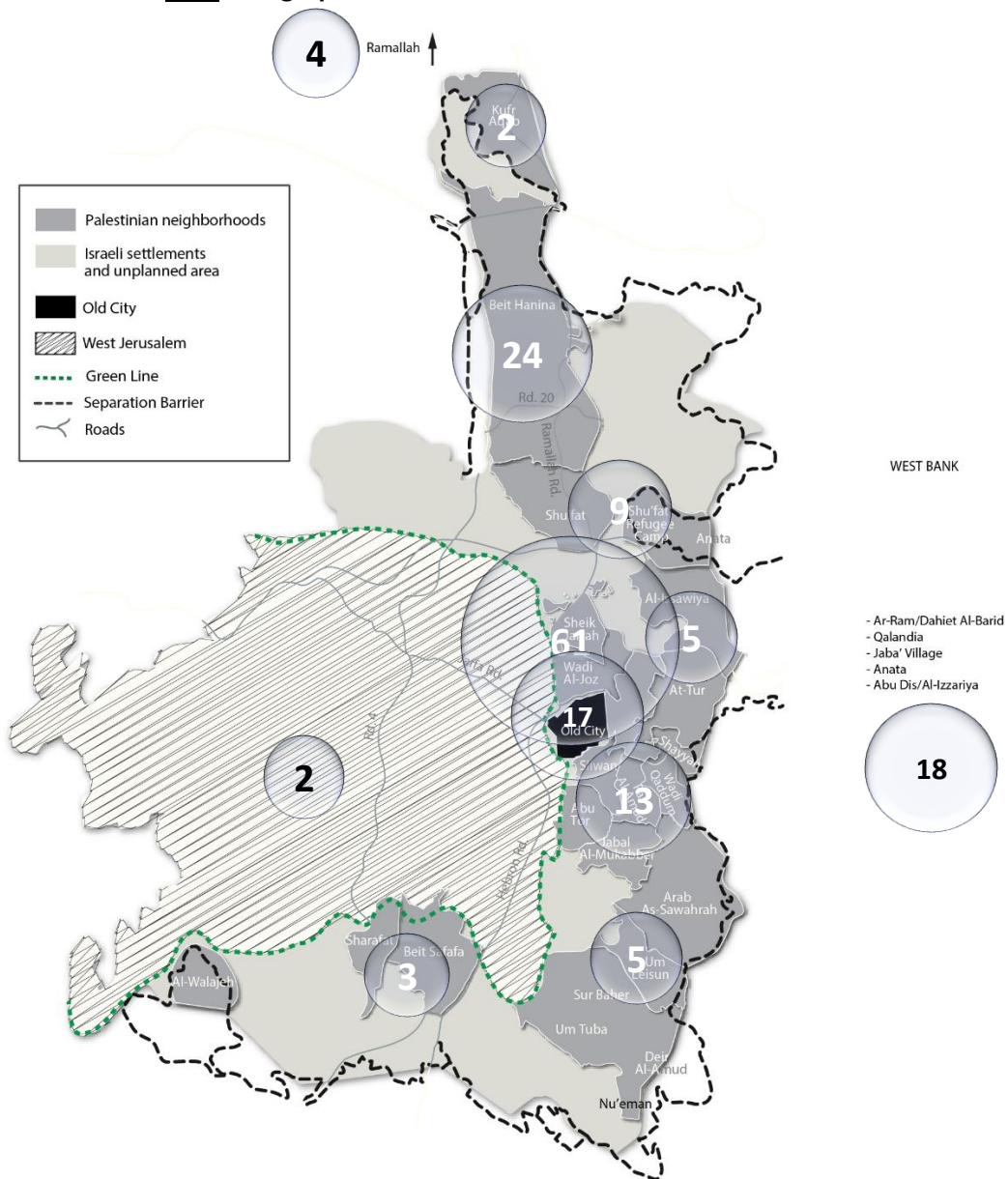
Not surprisingly, there are more YSOs in East Jerusalem (within the Israeli municipal boundaries) than in the remote areas and suburbs, which suffer much more from the of lack services.

Figure 3: Number of Youth-Serving Organizations by Location



* Includes Bab Az-Zahra (41 YSOs), Wadi Al-Joz (6), and Sheikh Jarrah (9) as well as 5 YSOs which have no fixed location (Aswar Al-Quds, Saned, Life Makers, Sada, Jerusalem Clubs Federation).

Map: Geographical Distribution of YSOs in East Jerusalem

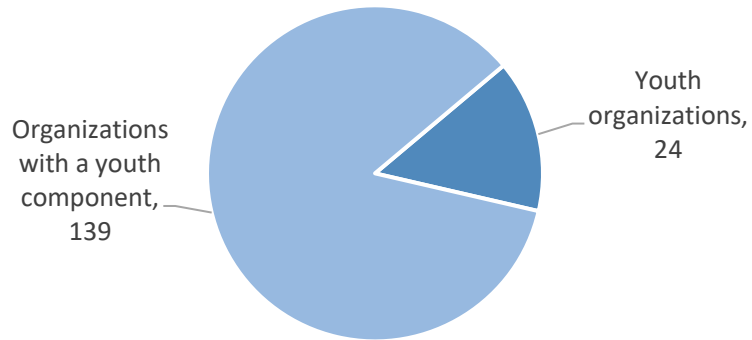


Adapted from the Location Map of Palestinian Neighborhoods in East Jerusalem by Bimkom - Planners for Planning Rights, 2013 (<http://bimkom.org/eng/wp-content/uploads/TrappedbyPlanning.pdf> p.25).

The organizations mapped here can also be divided into the following two “clusters”:

- a) **Youth organizations**, including youth-led NGOs: organizations that were established in response to an urgent need to empower Palestinian youth, advocate their interests, and/or provide learning and leisure opportunities for them. These organizations direct all their services/programs to serve young people.
- b) **NGOs with a youth component**: meeting, sports, vocational and leisure organizations that work in different fields and with focus on different target groups, among which “youth” form one.

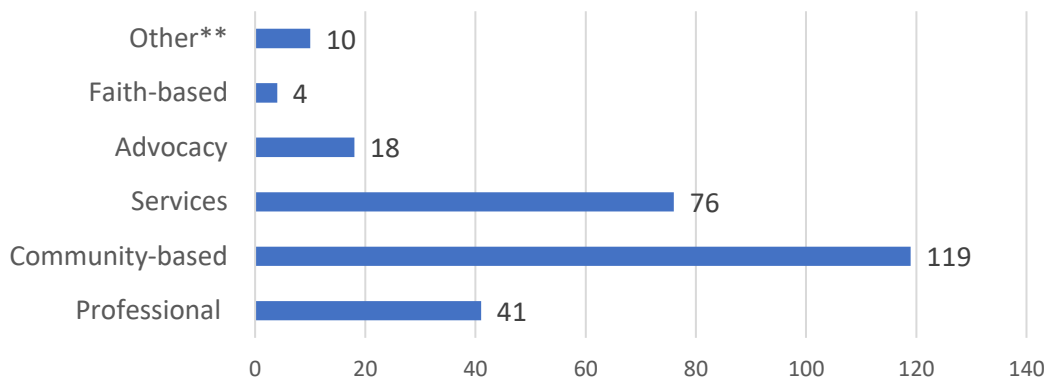
Figure 4: Youth-Serving Organizations in East Jerusalem



A general observation is that although youth (15-24 years) represent around 21% of the total population in East Jerusalem the number of “pure” youth organizations is relatively small compared to the general number of NGOs/CBOs in Palestine (with regard to this mapping exercise, they account for approximately 15% of the interviewed YSOs). Moreover, their number is also small in relation to other NGOs concerned with specific target groups, such as women.⁷

Asked about their general orientation, most YSOs regard themselves as community-based, followed by services-oriented and professional.

Figure 5: General Orientation*



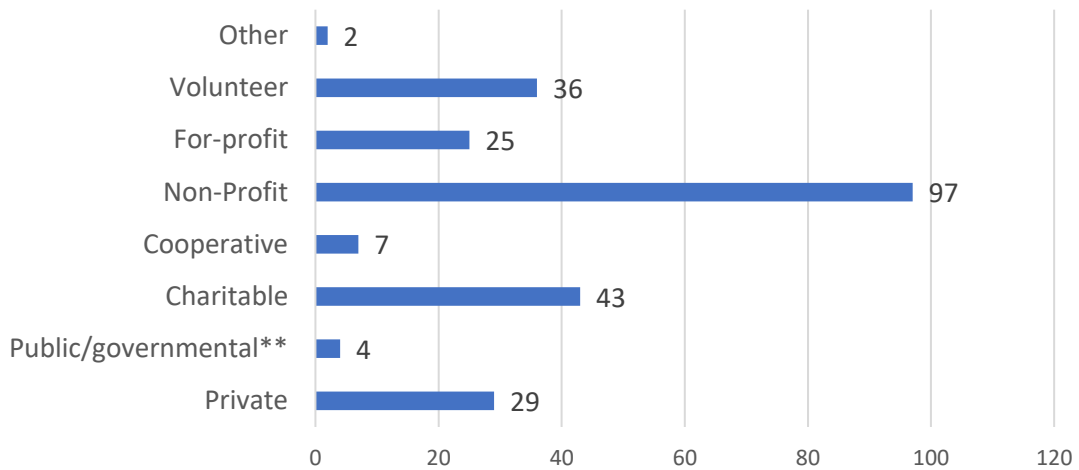
* multiple answers were possible.

** ‘Other’ included four mentions of Sport/Scout, three of Culture, and one each of Research, Rehabilitation Services, Education, and Psychological Health.

The corporate structure of the majority of the YSOs is non-profit, followed by charitable and volunteer.

⁷ See, for example, the directory section of the PASSIA Diary 2020.

Figure 6: Corporate Structure*

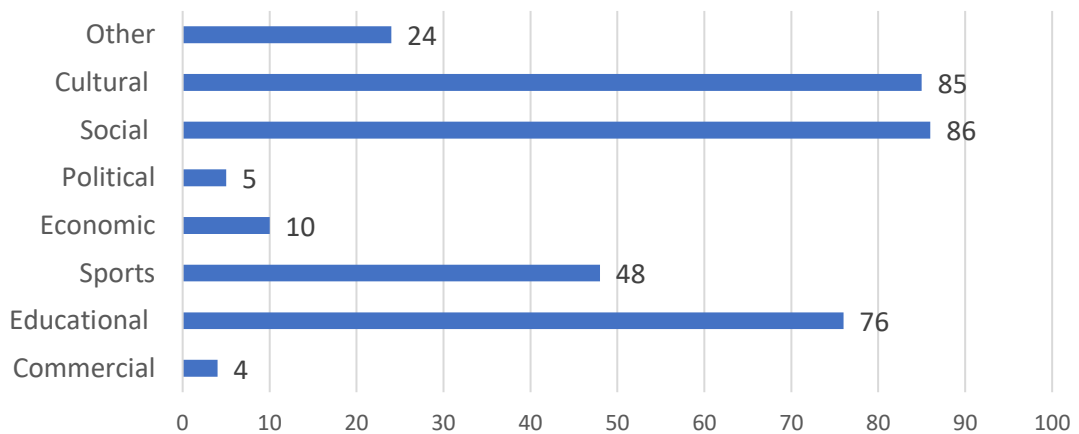


* multiple answers were possible.

** Two are linked to Al-Quds University, one to the Ministry of Sports, and one is a sport club for (PA) employees.

Furthermore, the surveyed YSOs classify themselves into the following sectors:

Figure 7: Sector*



* multiple answers were possible.

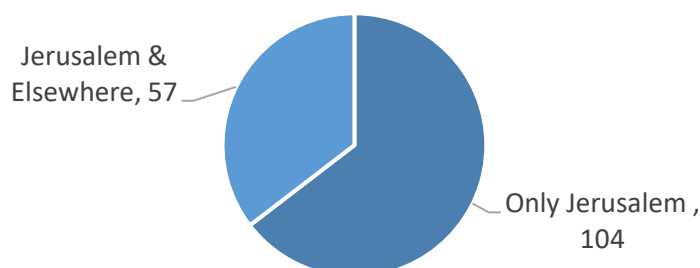
As can be seen in the figure above, the most common classifications are social and cultural categories covering a wide range of charitable activities, as well as events, festivals, etc. in the fields of art, music, photography, film and theatre, dance, media and crafts. In third and fourth place are the education and sports sectors.

‘Other’ in the graph above includes 8 mentions of “Scouts Sector”, 5 of “Health Sector” (especially reproductive health and gender based issues as well as support for people with special needs), 2 of “Legal Sector”, and 1 each of “Religious Sector”, “Entertainment”, “Media”,

“Technology” and “Blind”, as well as 3 mentions of “Art/Music”, which, however, were already included under Cultural.

Asked about their radius of action, the majority of the YSOs (104) say they are only active in East Jerusalem, while another 57 also operate (regularly or occasionally) elsewhere. The remainder did not give an answer.

Figure 8: Geographic Area Served

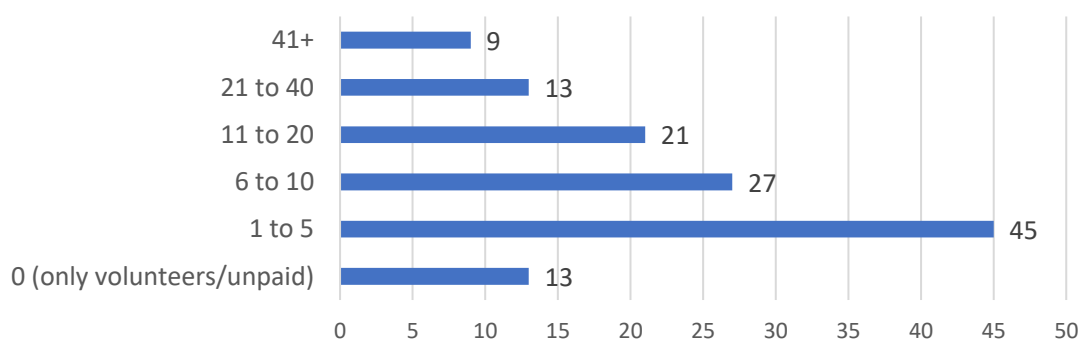


Of those working elsewhere, 23 are also active in West Bank cities, 11 in the West Bank and Gaza Strip, 13 in the West Bank suburbs of Jerusalem, 7 in Israel (mostly Palestinian locations), and 2 each regionally and internationally.

4.2.2 Management: Staff, Departments, Strategy/Plan, Choice of Programs, Volunteers

A total of 127 of the YSOs surveyed provided information on this question. Thirteen of them reported that they have only volunteers/unpaid staff, while the majority has a rather small number of employees. Among those with a large number of employees were also field workers:

Figure 9: Number of Staff

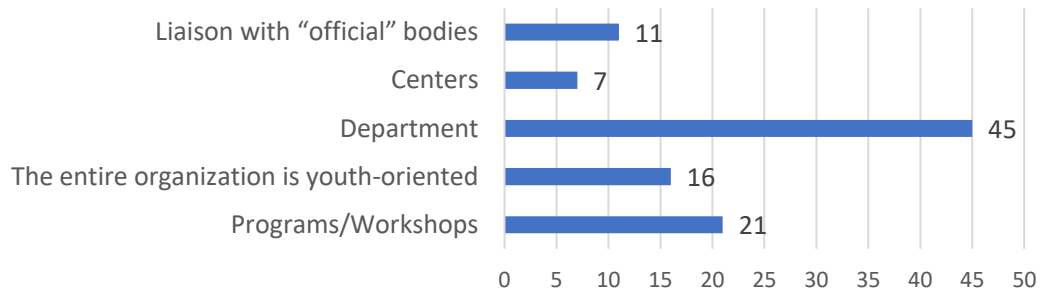


Some 102 YSOs further reported that some or all of their staff were specifically involved in youth work.

Of the YSOs surveyed 94 have specific youth-related departments: 16 stated that their entire organization focuses on youth, while 46 have special youth departments (e.g., Sports, Training,

Culture, Scouts, Social, Media, Youth, or Technology Department), 22 specific programs or workshops (e.g., on youth, media, advocacy, language courses, psycho-social coaching, theater, or capacity-building), and 6 special centers. Another 11 said that they had a link or liaison to “official” bodies such as the PA Higher Council for Youth and Sport or sports associations (e.g., Palestinian Swimming Federation, Palestinian Football Association) or Al-Quds University.

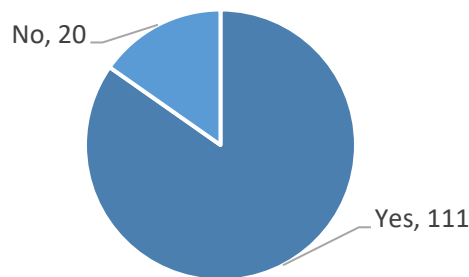
Figure 10: Youth Relevant Departments*



* open question, multiple answers were possible.

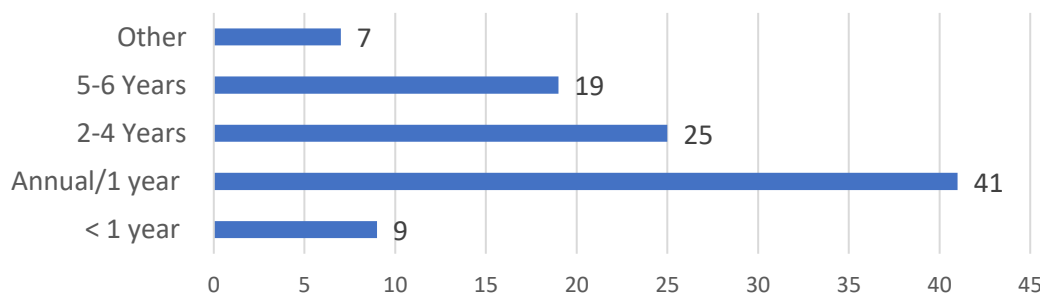
The majority of the YSOs (111) have a strategy or plan on how to address the needs of youth, while 20 do not have one; the remainder did not provide any information.

Figure 11: Strategy or Plan for Youth Needs



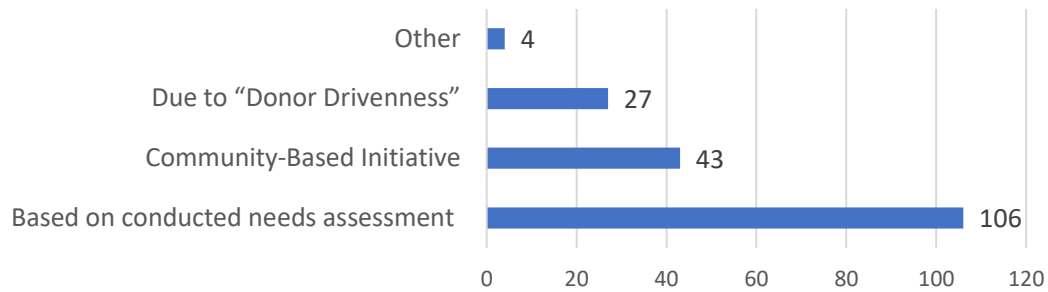
Of those who replied in the affirmative, 99 provided additional information on the duration of their respective plans, which varied from less than one year to more than six years. ‘Other’ include answers such as “In the progress of forming a strategy” or “The plan is constantly updated.”

Figure 12: Duration of Youth Strategy or Plan



When asked how they select their program and projects, the majority of the 129 YSOs providing detailed answers to this question say that they do so on the basis of needs assessments carried out or on the basis of a community initiative, although a remarkable 27 admit that their choice was (at least partly) donor-driven.

Figure 13: Selection of Youth Programs/Projects*



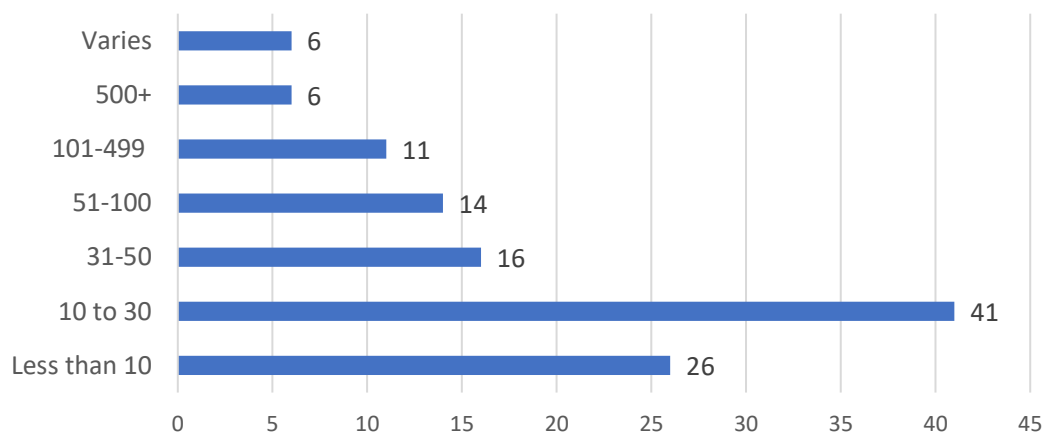
* multiple answers were possible.

'Other' included, for instance, due to the experience accumulated by the organization/key personnel or based on the interest of participants (to learn, for instance, swimming).

The vast majority of YSOs – 123 – say that they count or rely on volunteers to implement (some of) their activities, whereby the number of volunteers varies from less than 10 to over 500 depending on the organization and activity. Some YSOs have volunteers from the age of 12, while the majority require a minimum of age of 15, 18 or 20 years.

117 gave further details on the number of their volunteers as follows:

Figure 14: Number of Volunteers

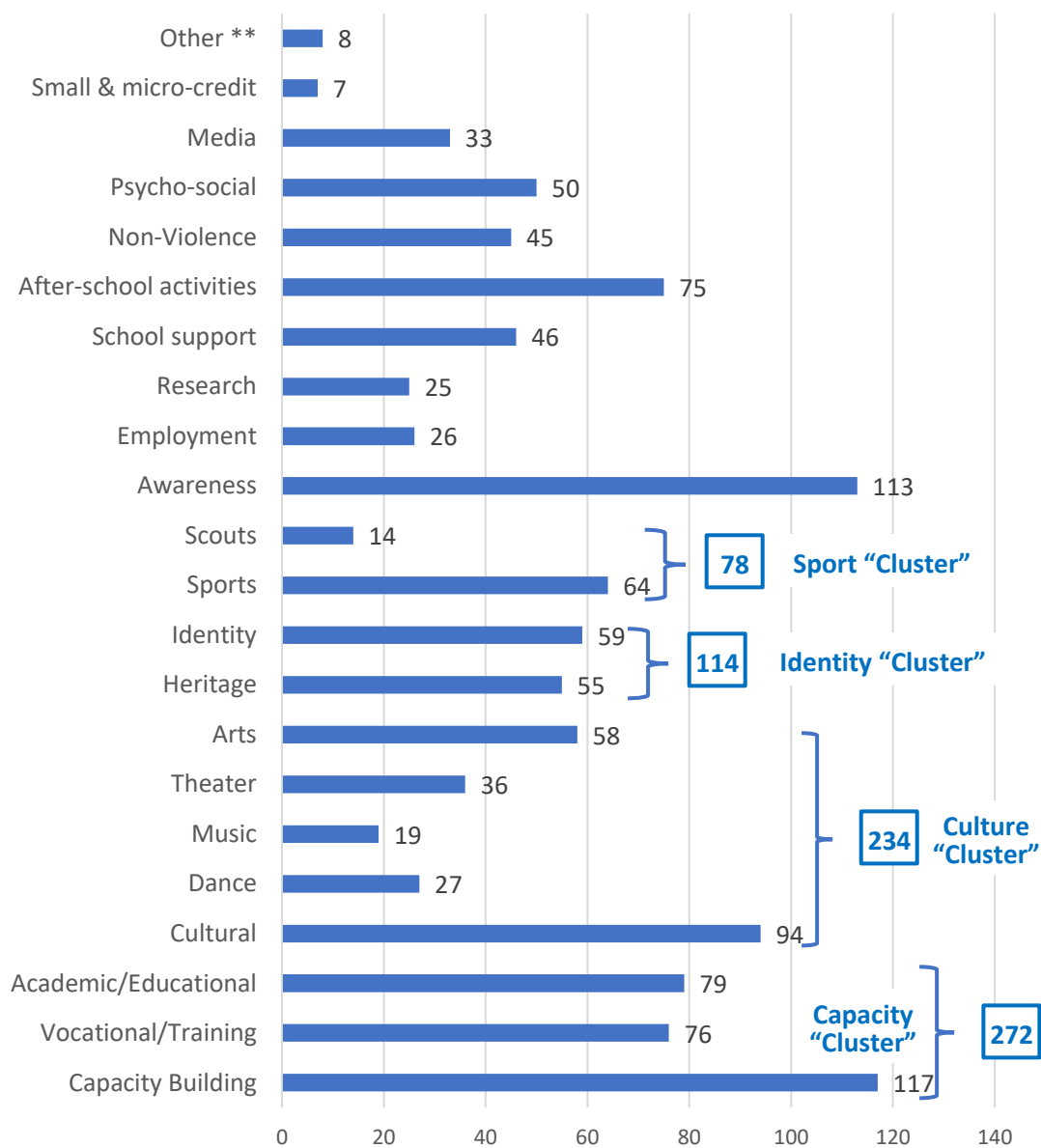


While much of the work of the YSOs clearly depends on volunteers, respondents also mentioned that it is sometimes difficult to recruit them because young people are increasingly lacking commitment due to the unpaid nature of the work.

4.2.3 Current Programs: Types, Costs, Involvement of Professionals, Target Groups, Number of Youth Served, and Follow-Up Programs

The following chart shows in detail the types of programs/core activities currently offered by the surveyed YSOs. Accordingly, the most common type of activities offered to young people are those in the areas of education and capacity-building, owing to the fight against youth unemployment. In second place are awareness raising programs on issues such as gender equality, violence, healthy lifestyles/anti-addiction, rights, identity and heritage. However, as shown in Figure 15, when the data is further aggregated, activities under the cultural “cluster” have the second highest number of mentions.

Figure 15: Types of Currently Offered Programs/Core Activities*



* multiple answers were possible.

** Institutional and Community Development; Poverty Reduction; Women; Advocacy; Youth Rights; Health; Empowering Clubs; Rehabilitation Services; Environment and Climate Change.

A general observation is that the majority of programs and activities offered are related to education and training and less to purely recreational activities such as music, dance, theater or sports. Accordingly, it appears that the majority of programs are aimed at young people who have attained a certain level of education, while less attention is paid to those who are not or less educated, which is somewhat surprising given the rather high number of school dropouts in East Jerusalem (see also Figure 21 below). Further research would probably be needed to clarify this issue, e.g., regarding the admission requirements (level of educational attainment) for the training and capacity building programs offered.

The interviewed KIs pointed out that the scope of the programs offered to young people in East Jerusalem does not meet the challenges posed by Israel's discriminatory policies and that there is thus a need for more diversity in youth programs. So far, they mainly offer a few skills and sports, but little for organized leisure and recreation, such as hiking groups, reading clubs, art workshops, etc. There is also a lack of after-school academic support for children and youth with low achievement levels or for talented young people want to expand their skills. KIs also said that programs should be distributed according to the experience of the organizations concerned, so that the quality of the services provided to the beneficiaries can be guaranteed. "satisfaction is measured by the achievement of results and the measurement of impact, the efforts made to empower youth in Jerusalem do not reach the level of satisfaction at this time, given the scattered, unorganized actions currently being undertaken towards youth."

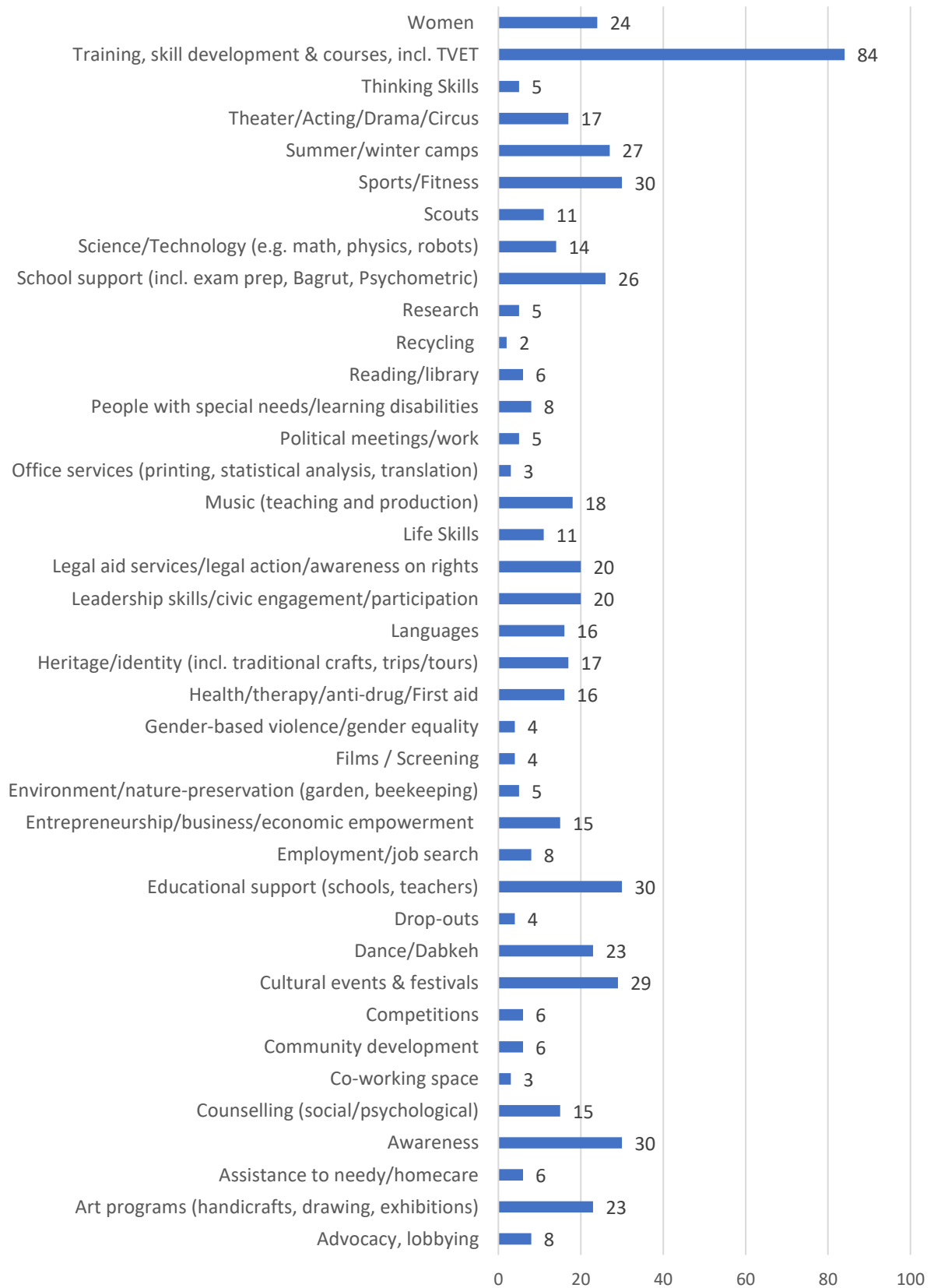
Another KI noted that while there are in general interesting programs ranging from community mobilization, education and innovation to economic empowerment, there are not enough organizations striving to develop the next Palestinian political leadership and to equip it with relevant and advanced tools and capacities.

A follow-up question asking for more details about the programs or services offered gave a more detailed insight. Since the question was open, we roughly divided the answers into the categories listed in the following chart. As some types of activities overlap, we have thereby considered the main objective(s) of each of the activities mentioned by the respondents.

Here too, the emphasis is clearly on training and skills development. In second place are educational endeavors the majority of which are non-formal (extra-curricular) enrichment programs such as school support, language courses, science activities, reading, and life skills. What is striking is that only very few seem to address school dropouts, although this is a great concern in East Jerusalem, where the dropout rate is very high with some 32% of the Palestinian residents over the age of 18 having not completed 12 years of schooling (compared to 1.5% in West Jerusalem).⁸ Although this does not fall within the immediate scope of this mapping exercise, it should be noted that many respondents commented on the need to improve the quality of education, the curricula and teacher training.

⁸ ACRI, *East Jerusalem: Facts & Figures 2019*, May 2019.

Figure 16: Details on Currently Offered Programs/Core Activities*



* open question, multiple answers were possible.

Among those offering **courses and training**, the following specializations and fields were mentioned:

Figure 17: Types of Courses and Training Programs Offered*

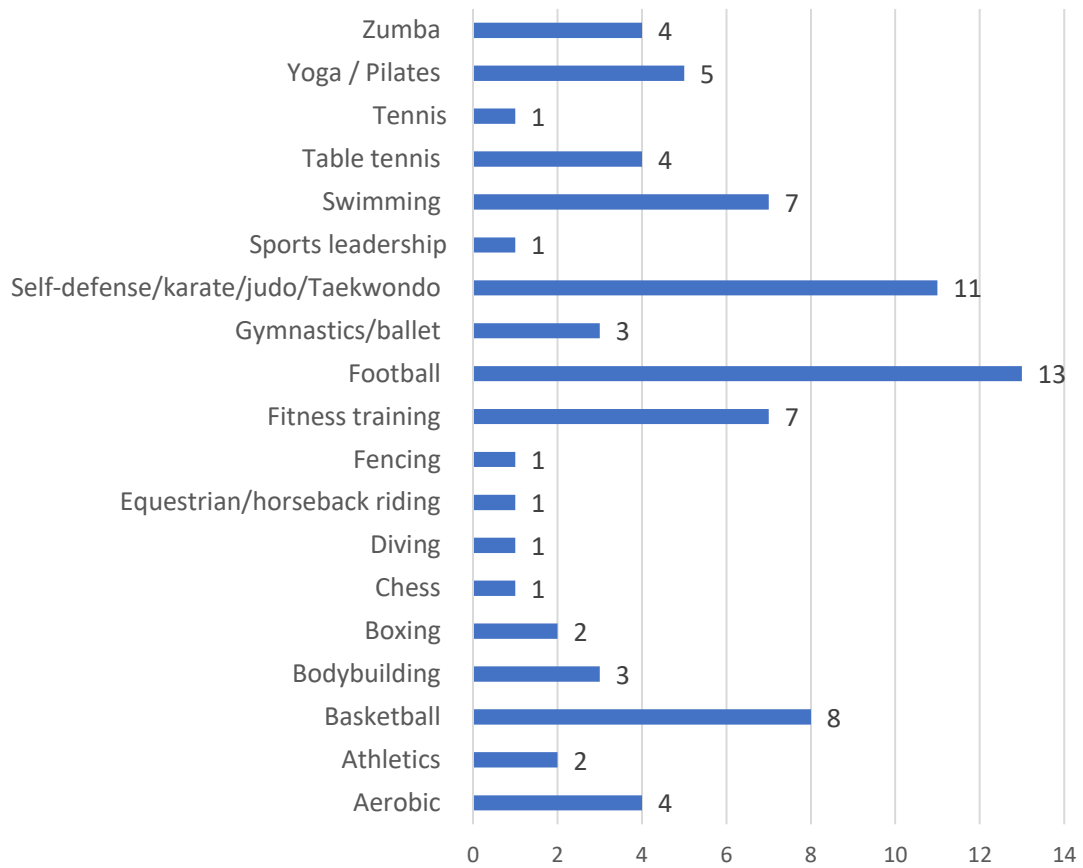


* open question, multiple answers were possible.

** Medical = herbal/natural medicine, massage, skin treatment, nursing, paramedics, medical secretary, family planning, first aid, physical, speech and occupational therapy, sign language.

Further details provided on **sports activities** were as follows:

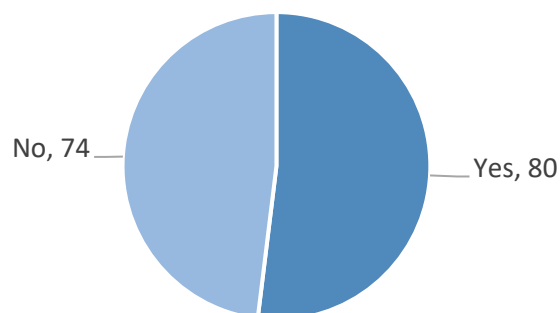
Figure 18: Types of Sports Activities Offered*



* open question, multiple answers were possible.

Some of the activities offered to youth are free of charge, mainly those funded by external donors, while others require the payment of a fee, either in the form of a (monthly/annual) membership or a one-time payment for a certain course or program to help cover running costs. Some 154 YSOs provided information on whether or not they charge fees for their current programs. Of these, 80 did, while 74 did not.

Figure 19: Charging of Program Fees

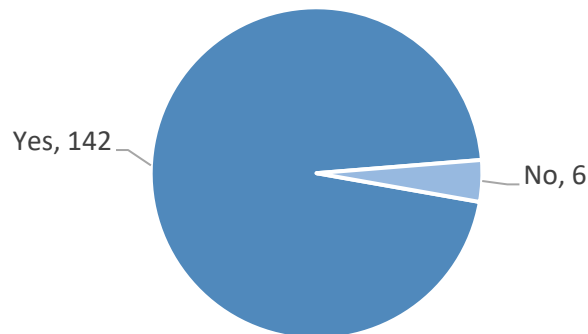


Of those who charged membership or participation fees, 67 provided further details. Some 27 did not specify an exact amount, but explained that it varies by program or course and its duration. Another four YSOs stated that they only charged a nominal fee.

The fees charged naturally depended on the type of program, project or course and varied from one-off entrance fees (NIS 20-30 per ticket), low symbolic fees (NIS 20 per month) to NIS 12,000 for a professional vocational course. Sports and cultural programs were generally less expensive (with the exception of horseback riding) than professional language courses, music instruction, or other training programs, ranging from NIS 2,000 and NIS 5,700 per program. On the basis of the information on the charging of fees for activities, it can be said that the costs of annual programs range from NIS 300 to NIS 5,700 and average approximately NIS 2,900. Monthly fees for regular programs range from NIS 30-1,000 averaging around NIS 290, while summer camps cost an average NIS 600-650 for a period of 3-4 weeks.

Another issue examined concerned the involvement of professionals in the implementation of current programs. In the vast majority of the 148 YSOs which answered this question - 142 - professionals implement or accompany in one way or another their programs and activities, while only 6 said this was not the case.

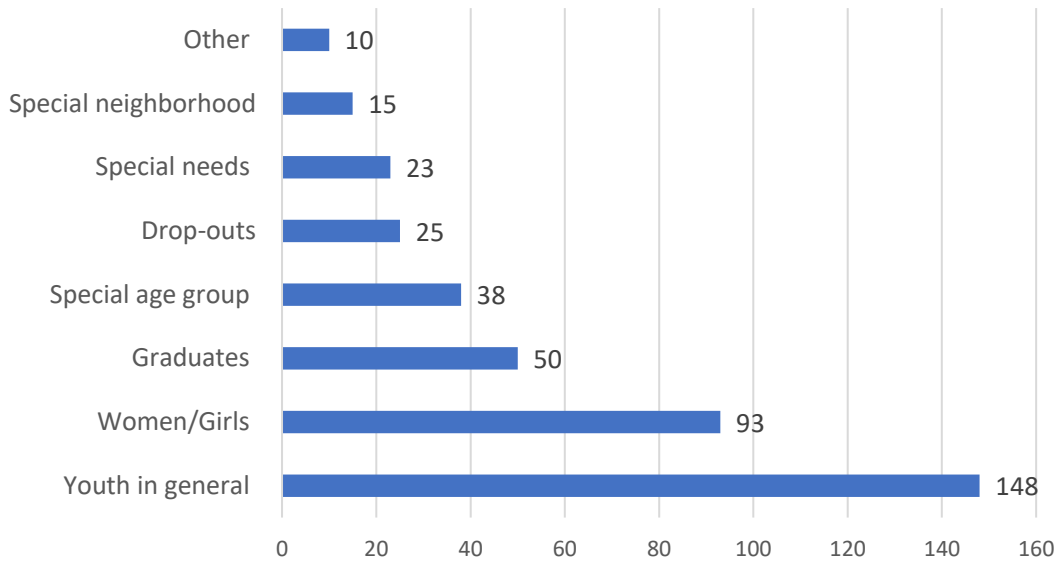
Figure 20: Involvement of Professionals in the Implementation of Current Programs



123 YSOs provided further details of who these professionals are (often including their names and qualifications). Accordingly, most of them are specialized teachers, instructors and trainers, including sport coaches, as well as certified professionals, consultants and experts, and qualified practitioners.

Asked about their current target groups, 161 YSOs provided information. While most of them serve youth in general (148), some also have (additional) specific target groups, as listed below:

Figure 21: Current Target Groups*

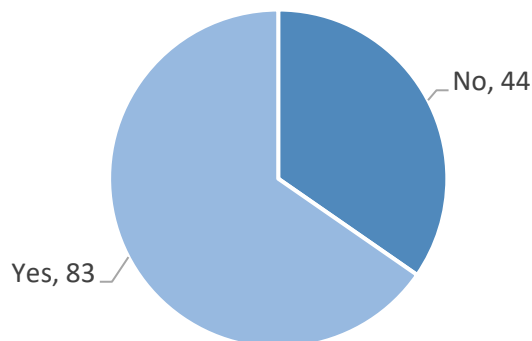


* multiple answers were possible.

‘Other’ included children, youth with refugee status, kindergarten and school students, teachers, institutions’ staff, youth groups, different age groups, drug addicts, families and children with disabilities, international and local scholars, academics and professionals, diplomats, and schools in Jerusalem.

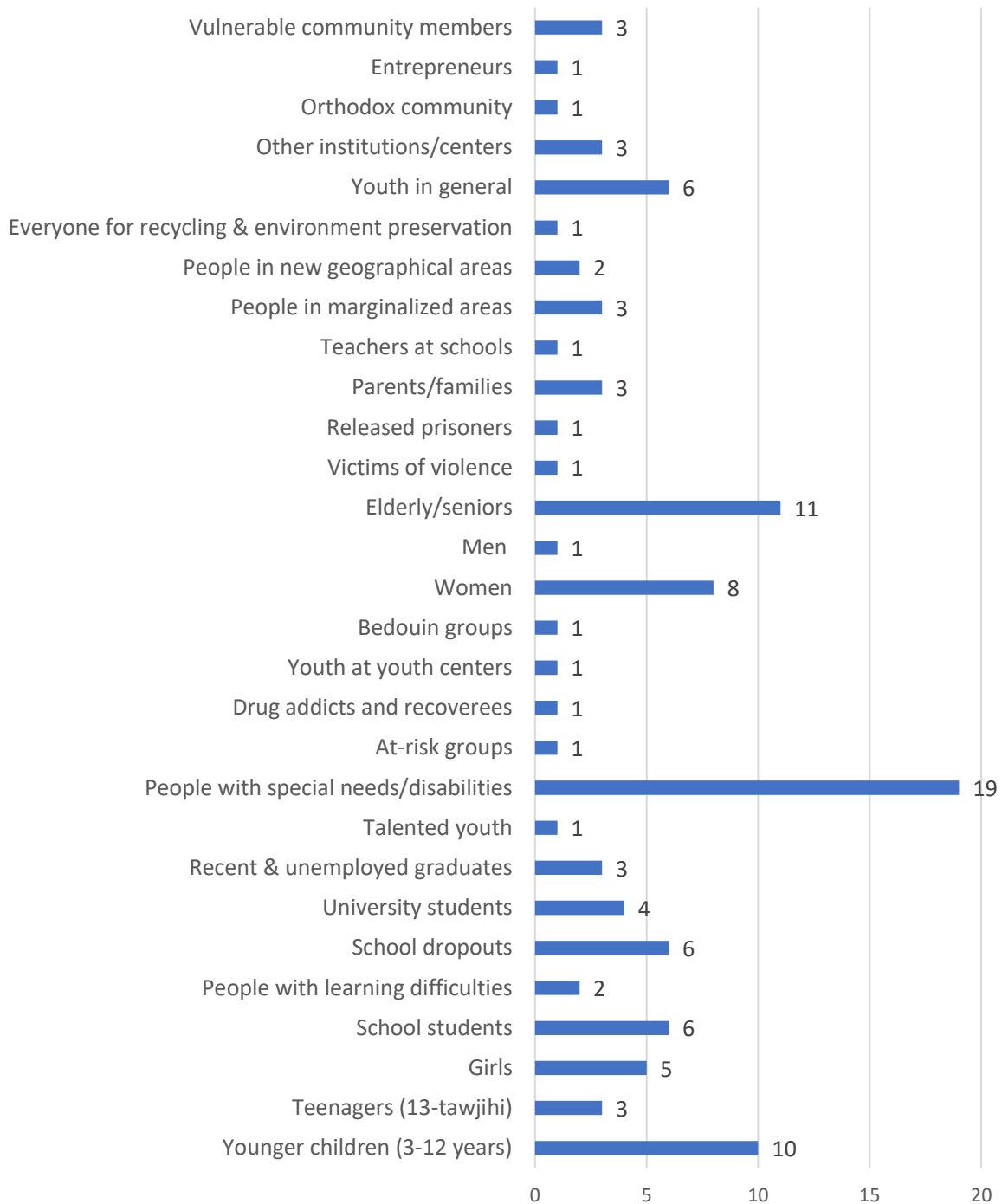
Some 127 YSOs answered a subsequent question on whether they would like to work with new or additional target groups. Of these, 83 expressed interest.

Figure 22: Interest in New Target Groups



When asked about the nature of the new target groups, 78 YSOs gave the following answers:

Figure 23: Kind of New Target Groups*

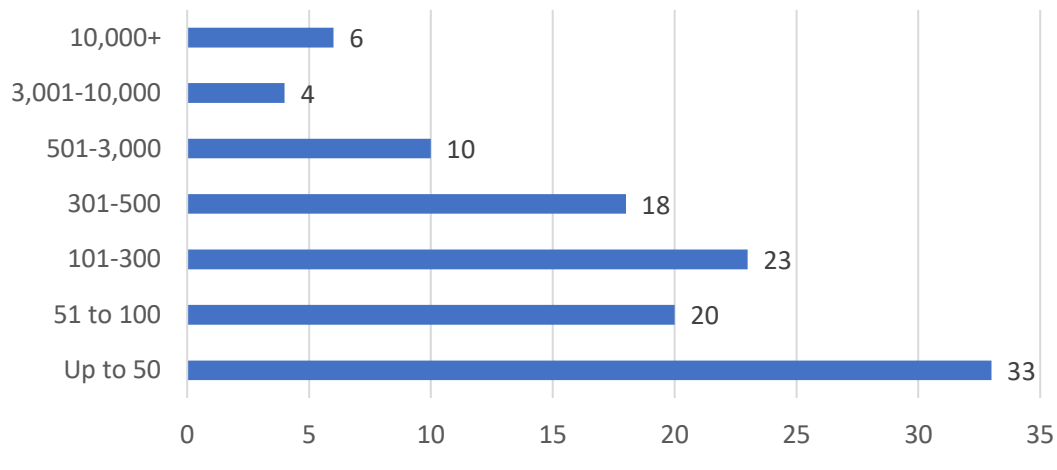


* open question, multiple answers were possible.

The frequently mentioned "people with special needs" and the interest in children and school age persons (including girls, teenagers and dropouts) were striking here. The latter was taken up by some of the respondents and KIs who felt that "youth" is currently being addressed far too late and that it is necessary to start working with young people much earlier, *inter alia*, also in order to develop a youth "leisure culture" to capitalize upon at later stages.

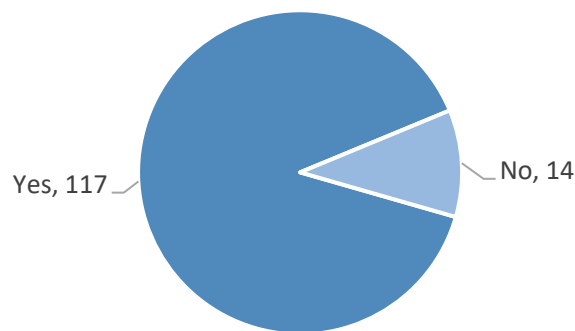
The actual number of youths presently served also varies. Some YSOs did not answer this question at all, while others said the numbers vary or they currently had no youth served due to the Coronavirus pandemic. About 116 still provided details, although it was not always clear whether this was related to a specific time period, a specific program or an annual average. However, according to the majority of the answers, the YSOs currently serve between 15 and 50,000 people,⁹ with a more detailed breakdown as follows:

Figure 24: Number of Youth Presently Served



Another question put to the YSOs was whether there was a follow-up plan for the young participants so that they could put the skills they had acquired into practice or remain engaged in one way or another. There was a total of 131 answers to this question: accordingly, 117 of the YSOs mapped have some kind of follow-up plan to keep youth participants involved, while 14 have none.

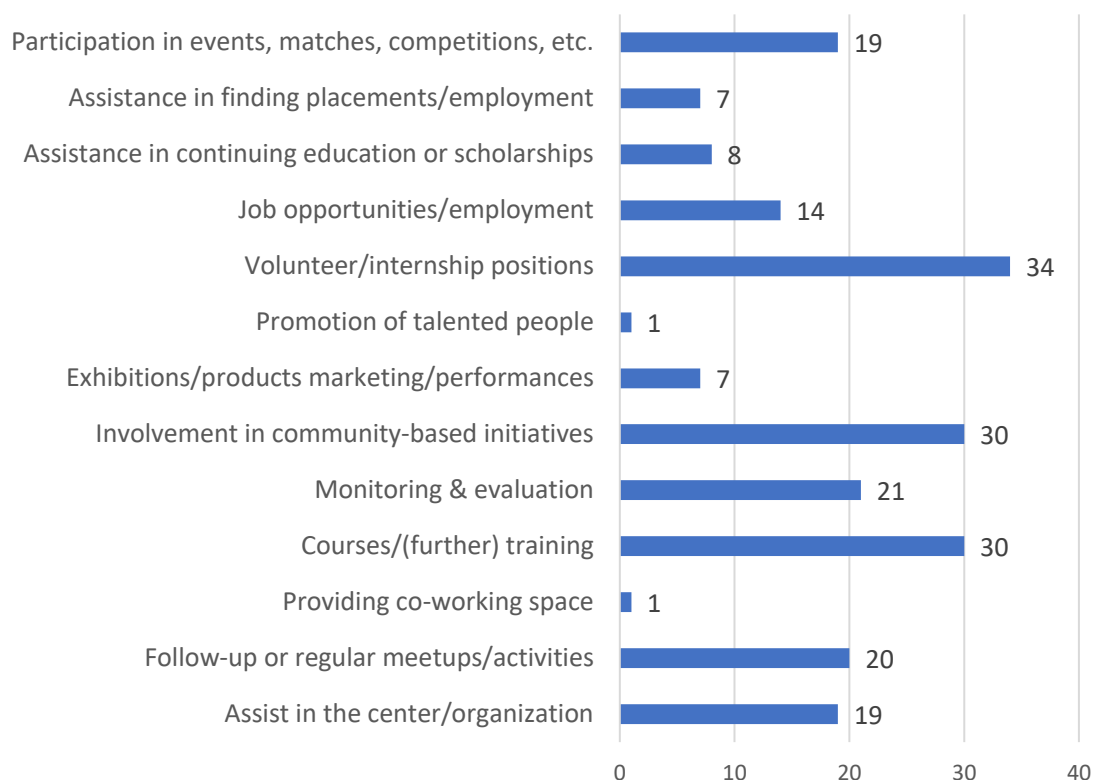
Figure 25: Existence of Follow-Up Plans



When asked for details of the follow-up, 112 YSOs gave answers, which we have summarized as seen in the chart below/ Accordingly, most of the follow-up schemes and activities are volunteer or internship opportunities, involvement in community-based initiatives, or participation in further courses/training.

⁹ There was also one mention of 250,000 but these were annual visitors to a museum.

Figure 26: Type of Follow-Up Opportunities*



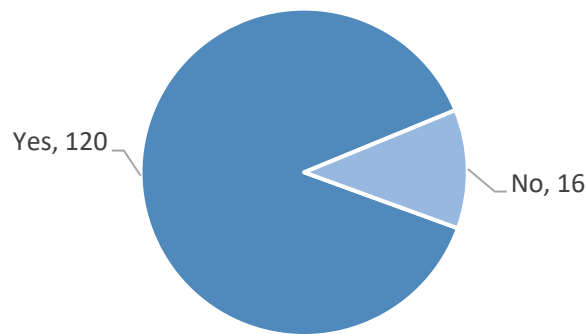
* open question, multiple answers were possible.

4.2.4 Partners and Funding Sources

While most of the YSOs claimed that they had partnerships with other organizations, these were not institutional in nature or part of a comprehensive strategy or approach, but were generally only for the joint implementation of a particular activity. Both YSOs and KIs agree that cooperation is weak and more networking needed – not only to unify youth actions in a systematic and integrated policy but also to utilize resources more efficiently, avoid duplication of efforts and achieve an overall higher impact when it comes to addressing the needs of youth. There have been repeated complaints that the Palestinian Jerusalemites are severely disadvantaged by their isolation from the rest of the occupied Palestinian territories and that current interventions do not address the links between Jerusalem and the rest of Palestine.

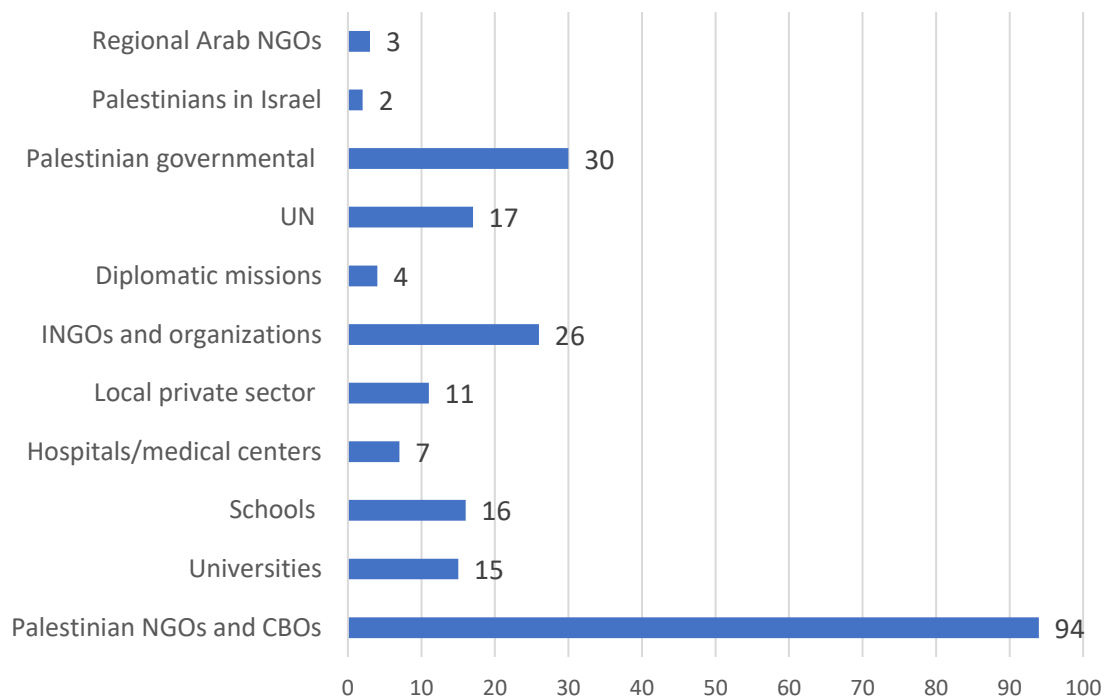
Of the YSOs mapped in this exercise, 136 answered the question of whether or not they cooperate or network with others as follows:

Figure 27: Cooperation/Networking with Other



When asked who their partners were, 116 YSOs provided further information, which we categorized as follows:

Figure 28: Partners

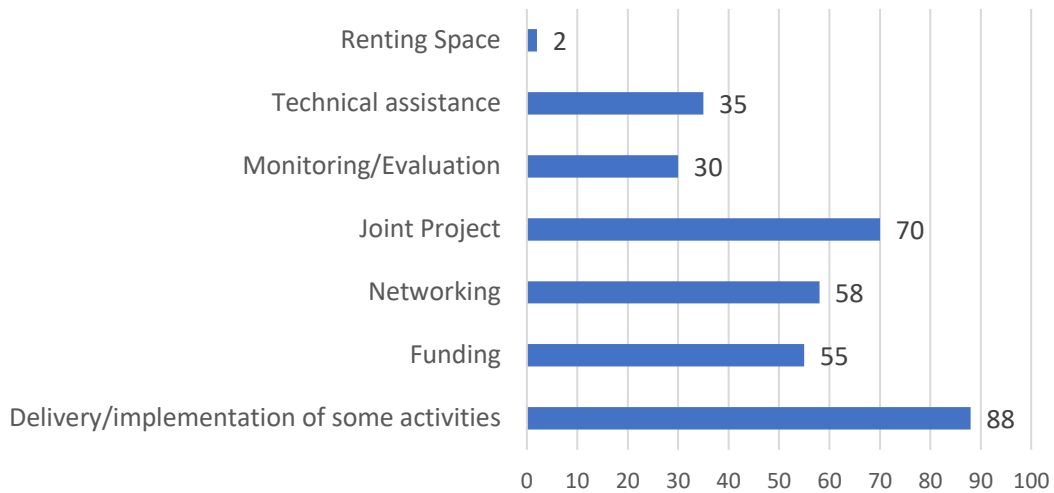


* open question, multiple answers were possible.

NB: Palestinian NGOs & CBOs:	Most frequently mentioned were Burj Al-Luqluq (21 times), PalVision (19), Palestinian Counseling Center (7), Al-Saraya Center (6), the Union of Charitable Societies (6), and Spafford (5).
Local private sector:	e.g., Banks, Paltel, Chamber of Commerce
INGOs and organizations:	e.g., Save the Children, GIZ, War Child
Diplomatic missions:	e.g., Consulate General of France, EU
UN:	e.g., UNICEF, UNDP, UNFPA
Palestinian governmental:	e.g., municipalities, Ministries, Higher Council for Youth & Sport
Regional Arab NGOs:	e.g., Arab Fund for Economic and Social Development

Also asked about the nature of the existing partnerships, 123 YSOs answered as follows:

Figure 29: Nature of Partnerships*

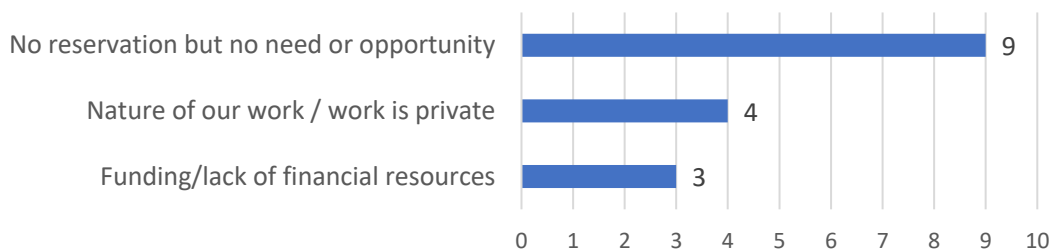


* multiple answers were possible.

The most widespread form of partnership has been the delivery or implementation of activities to/for other organizations, usually those specialized in a particular field. An example would be an organization running a training program for another organization. Other partnerships include those between organizations that complement each other according to their specialization (e.g., there have been several community-based projects and initiatives that were jointly launched by youth organizations such as Burj Al-Luqluq, PalVision, Al-Saraya, and Sharek Youth Forum). However, it must be noted that although the majority of YSOs cooperate and network with others, this is usually project-related and time-limited and not represent a long-term, institutionalized or structural form of partnership.

Asked about the reasons for not cooperating with others, 45 YSOs provided further information. A few made comments on the reservations they have with regard to cooperating or networking with others, while most of the respondents commented on the conditions under which they would consider or like to network/cooperate. We have summarized the answers as follows:

Figure 30: Reservations on Cooperation/Networking*

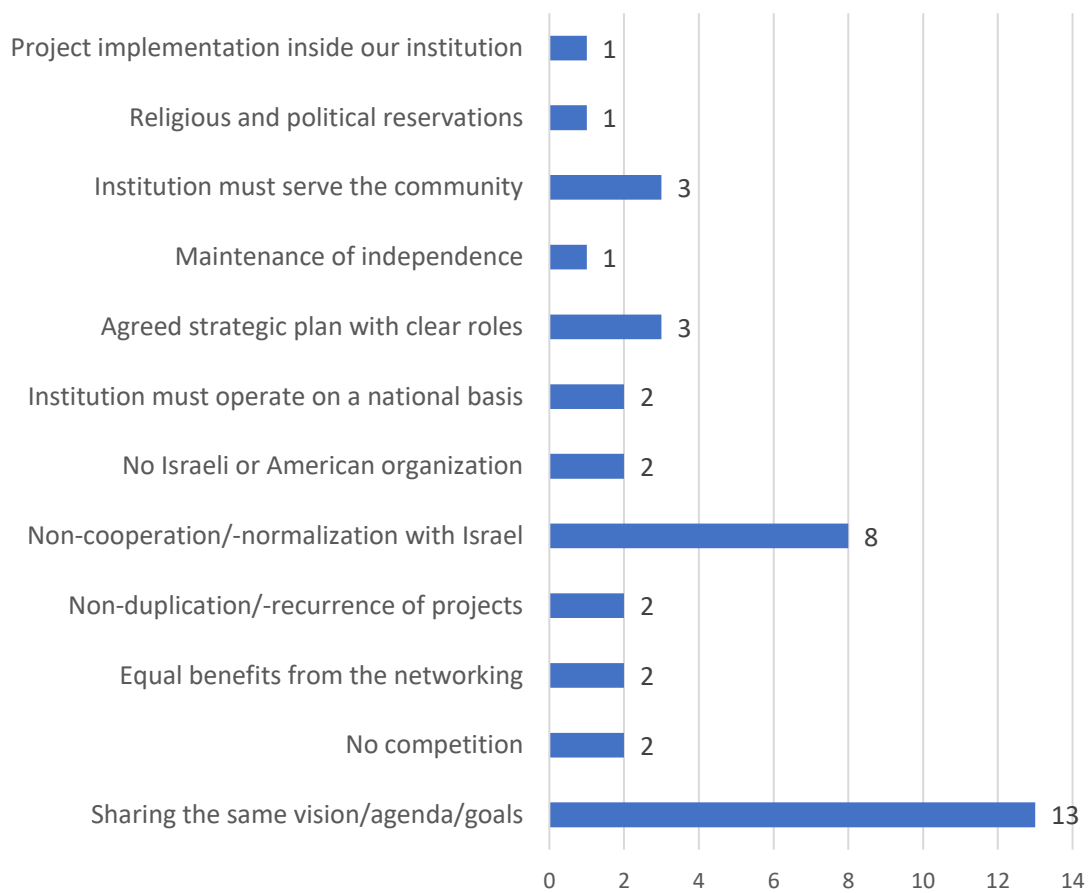


* open question, multiple answers were possible.

Accordingly, most of the YSOs who currently do not cooperate have no particular reservations, but have so far had no opportunity or need to join forces with others. Some others said that their type of work was simply not predestined for cooperation or networking (e.g. Institutes offering language courses), while still others cited limited funding (i.e., competition) as a reservation.

With regard to the conditions for possible or future cooperation/networking with others, the most important requirement was that the partner organization had the same orientation and vision or, in this respect, similar goals and agendas, the second main condition being that it did not cooperate or normalize with Israeli institutions at all.

Figure 31: Conditions for Cooperation/Networking*



* open question, multiple answers were possible.

Despite existing partnerships, the relation is often characterized by mistrust – on the one hand out of fear that the recognition for results and achievements will go to the other partner and on the other hand due to the competition over funds. Accordingly, many NGOs tend to be reluctant to cooperate with other similar NGOs. KIs also deplored the very limited, if any, coordination and cooperation, including sharing experiences and expertise, among NGOs & CBOs operating in the same thematic areas but targeting different communities in Jerusalem. As one KI put it: “In general, there is low levels of coordination in planning, im-

plementation and evaluation across all sectors. There is no reason that the networking would be different when it comes to working with the youth. Unlike other sectors, there is no one address/ministry that is responsible and accountable for following up on issues of the youth and the designated Higher Council for Youth and Sports does not assume a leading role.” Nevertheless, among some of the well-established youth organizations cooperation/networking seems to be relatively good and regular, but they provide only little support to newly established youth initiatives. Some other CSOs and sport clubs network somehow/occasionally, but with a rather limited impact. This often occurs within the same neighborhoods (e.g., in Silwan, several centers have joined together in the youth centers committee), among organization working in the same sector (e.g., Shafaq comprising several cultural institutions in East Jerusalem), or in the same field (e.g., several coordinating groups working on education). One KI confirmed that while there is for example a big amount of initiatives and programs related to entrepreneurship and youth employability, there was a very low level of coordination and communication between them.

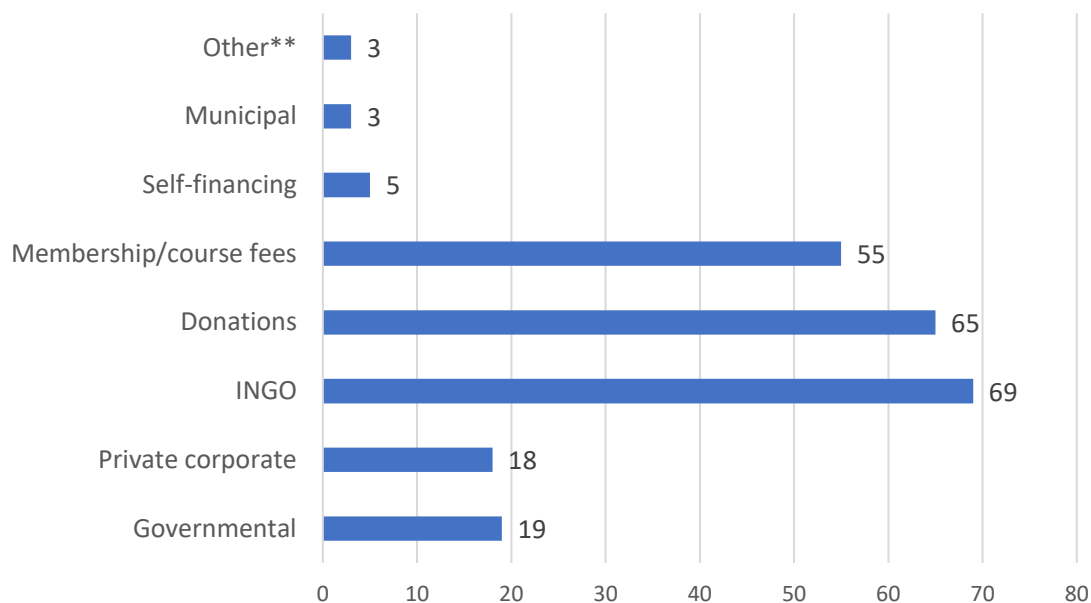
Some of the interviewed organizations mentioned some kind of cooperation with the private sector, though this is usually limited to the sponsorship of a certain event or activity without contributing to strategic development.

One of the problems for the rather low level of networking despite common interests is unhealthy competition – for resources and funding. This has a diametric effect on complementarity actions and is due to the YSO dependency on international aid. On the other hand, the YSOs which do cooperate/network in a systematic way are often those which are “forced” to do so by donors requiring partnerships and synergies among/between organizations. Other examples include the rather “technical” bi- or multilateral partnerships where local YSOs cooperate under the “umbrella” of an international/UN organization (e.g., a UNICEF program to protect children in conflict with the Israeli army which works with several local Jerusalem organizations). However, these are all project-based and discontinue when funding subsides.

Past experience of networks to end up struggling to sustain themselves rather than promoting the interest of their members is another aspect impeding networking. Some KIs also attribute the rather low levels of coordination and cooperation to the widespread spatial fragmentation among Palestinians and the internal political divide, while others point to the fact that effectivity needs accurate statistics, research, and, based on this, appropriate planning. Thus, with the lack of these three components, coordination is not as effective as it could be.

As for most NGOs and CBOs, donor funding is the lifeline for most YSOs in East Jerusalem. According to the 140 responses to the question about current sources of funding for youth activities partnerships with INGOs/foreign donors are currently the most common source of funding for YSOs, followed by (in-kind and financial) donations, and membership fees. For political reasons, governmental financing is weak (Palestinian institutions tend to refuse cooperation with and funding from Israeli sources, including the Jerusalem Municipality, while the PA is prohibited from operating in the city at all). Private sector companies play an even smaller role, which is all the more remarkable as both the KIs and the YSO representatives not only recognize their potential, but also consider a greater role desirable.

Figure 32: Current Funding Sources for Youth Activities*

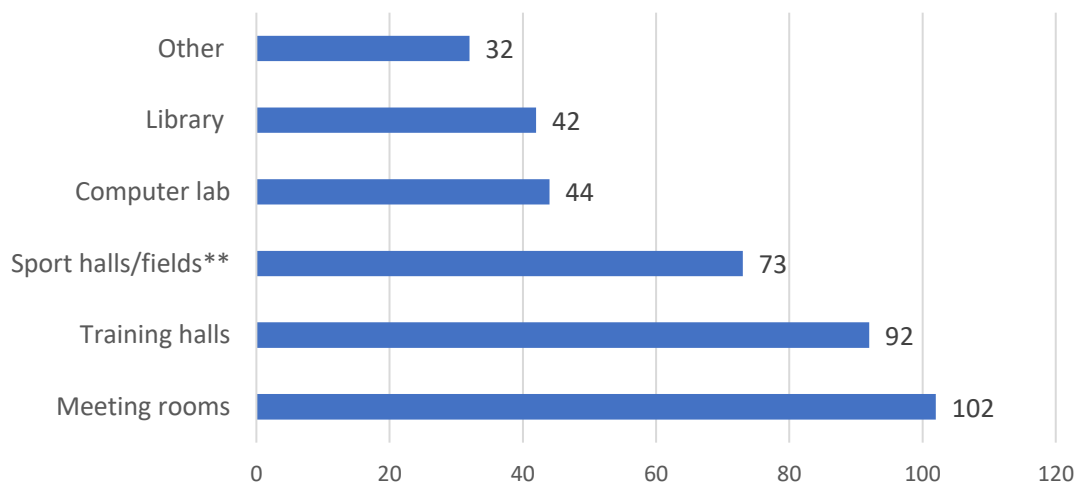


* multiple answers were possible. **'Other' included Palestinian NGO, in-kind assistance, UNRWA.

4.2.5 Resources and Facilities

A further set of questions in this mapping exercise examined the available resources and facilities, to which 148 of the YSOs interviewed gave specific details. While 8 YSOs stated that they have no office at all with their activities taking place elsewhere (i.e., at Burj Al-Luqluq, Al-Quds University) or in rented places, the others indicated availability of the following facilities:

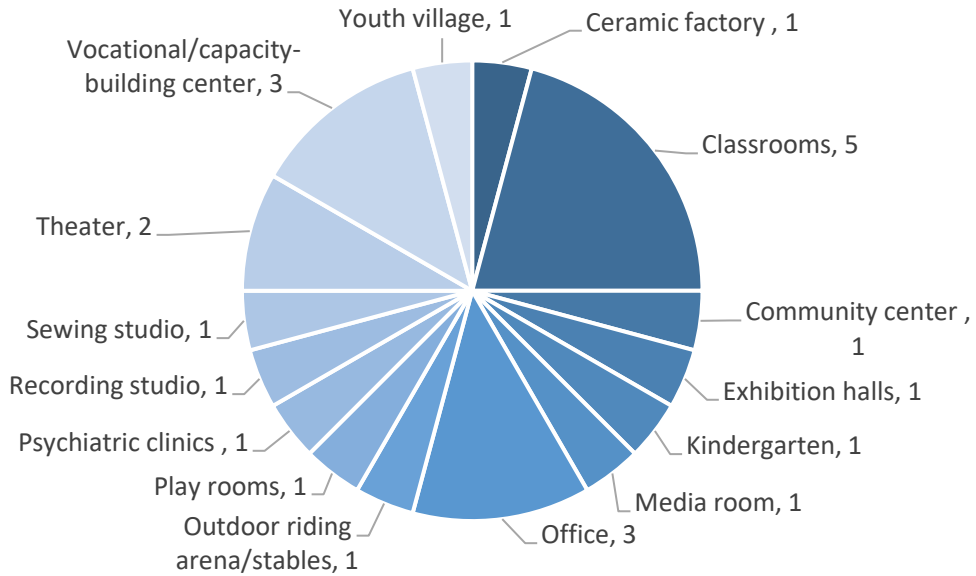
Figure 33: Available Resources and Facilities*



* multiple answers were possible. ** includes a football stadium, gyms, and 3 swimming pools.

Under 'Other', the following additional facilities were listed:

Figure 34: Additional Facilities



With regard to the capacity of their respective meeting rooms and training halls, 62 and 51 YSOs respectively provided additional information. While a few only mentioned the size of these facilities (in square meters), the vast majority gave the capacity measured by the number of people, which we grouped as follows:

Figure 35: Meeting Rooms Capacity

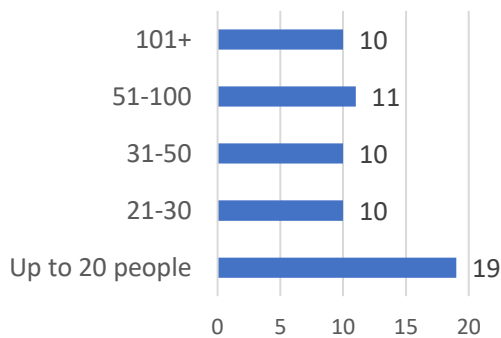
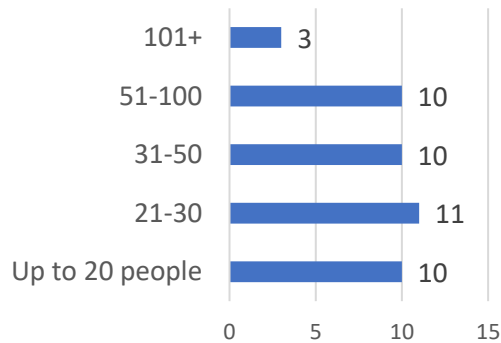


Figure 36: Training Halls Capacity



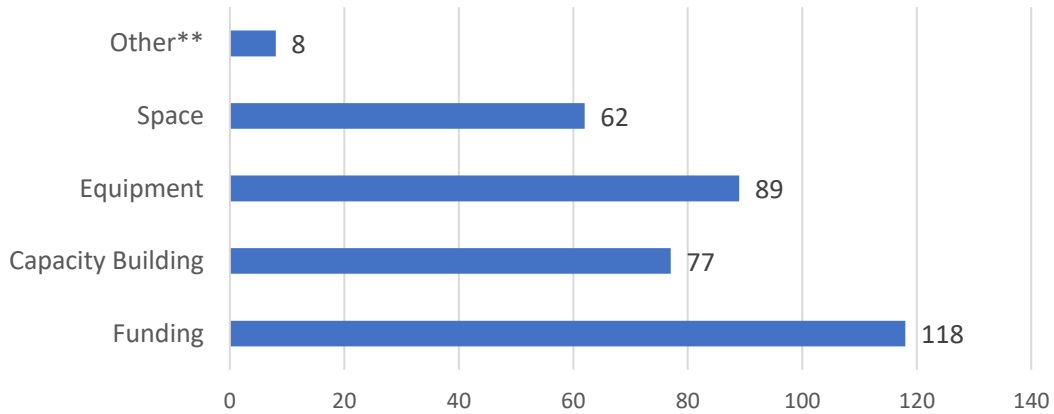
4.2.6 Main Organizational Needs

In this part of the questionnaire, data on the most important organizational (future) needs of YSOs were collected. Not surprisingly, funding is the most frequently reported need, but almost all of them stated that they also needed equipment (computers, cameras, projectors, etc.) and asked for technical assistance, especially in the area of planning, administration,

fundraising, etc. Many YSOs furthermore complained about inadequate or lack of spaces to run their programs or of missing protected spaces that could serve youth and their ideas.

A total of 132 YSOs answered the question about their main organizational needs as follows:

Figure 37: Main Organizational Needs*

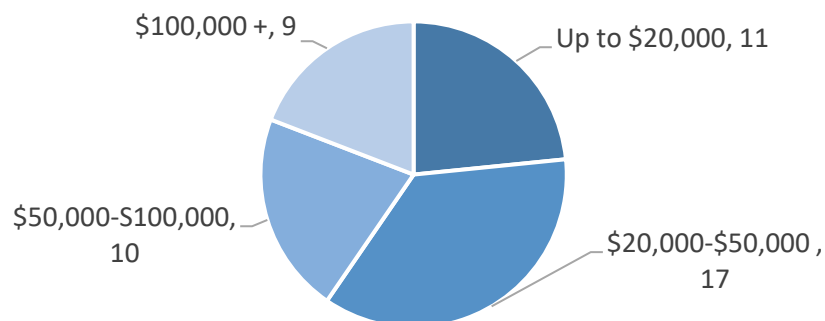


* multiple answers were possible.

** Other included support sought for: offering hydrotherapy; software development (online training); launching income-generating projects; promotion of talented youths; getting a portable technology lab; and providing private transport for the club (bus for 20 passengers).

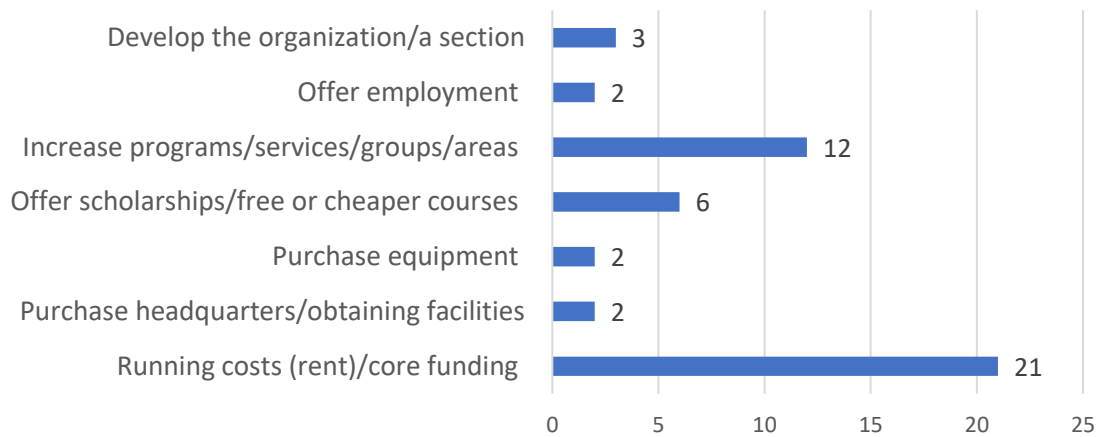
When asked to specify these needs in more detail, 75 provided additional information on their financing needs. Some of them mentioned only a certain amount, often to cover running costs, but also for specific purposes, which ranged from US\$30 to US\$2 million:

Figure 38: Funding Needs in US\$



Many YSOs also explained their financial needs in more detail, i.e. what exactly the funds are needed for:

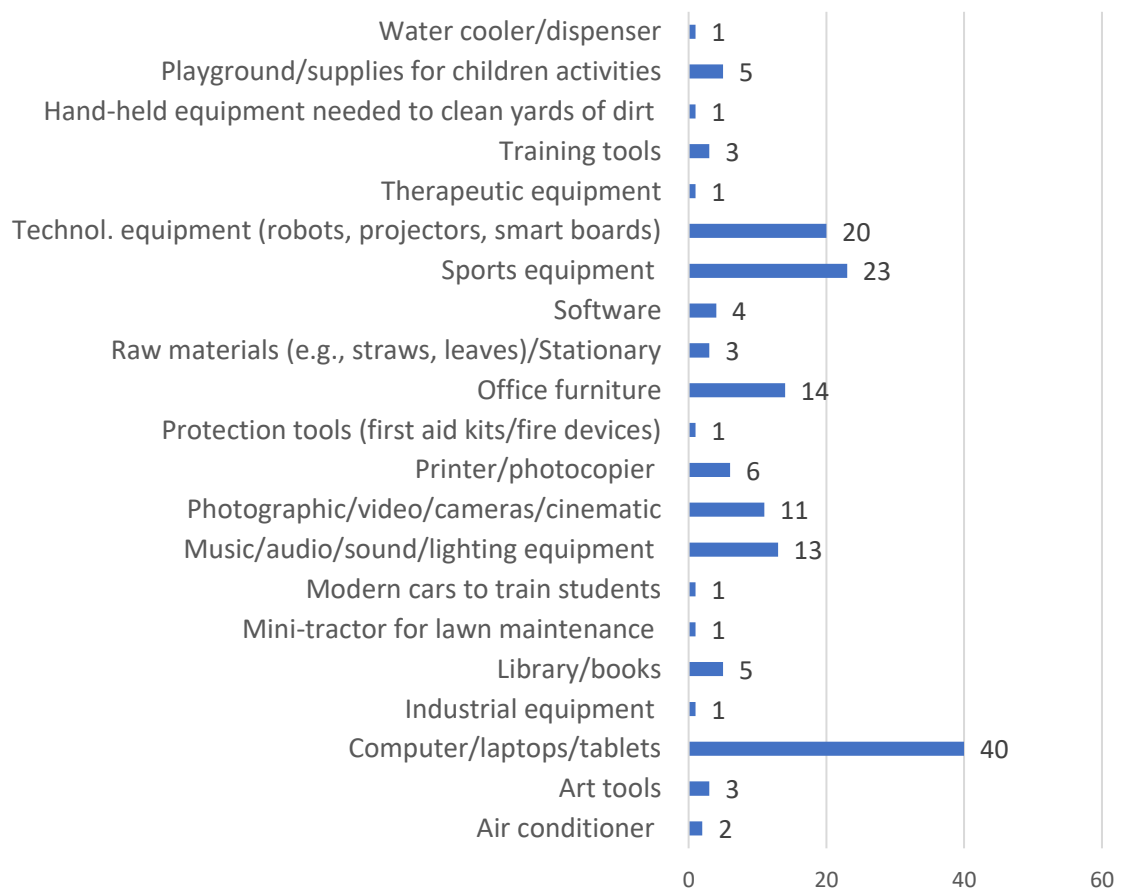
Figure 39: Funding Needs Details*



* open question, multiple answers were possible.

The second most frequently reported need was for equipment, mainly computers and other technical devices as well as sports equipment, as shown by the breakdown of the responses of the 69 YSOs that replied to this sub-question:

Figure 40: Equipment Needs*



* open question, multiple answers were possible.

The third most frequently mentioned need is capacity-building, for which 58 YSOs provided further details. While most of the YSOs claimed that they have the necessary professional experience related to their type of activities (see Figure 20, p. 23), many still conceded that there is a lack of technical or administrative expertise and, accordingly, a need for further qualification of employees, trainers, youth and volunteers, especially in areas such as management, leadership, fundraising, and training of trainers.

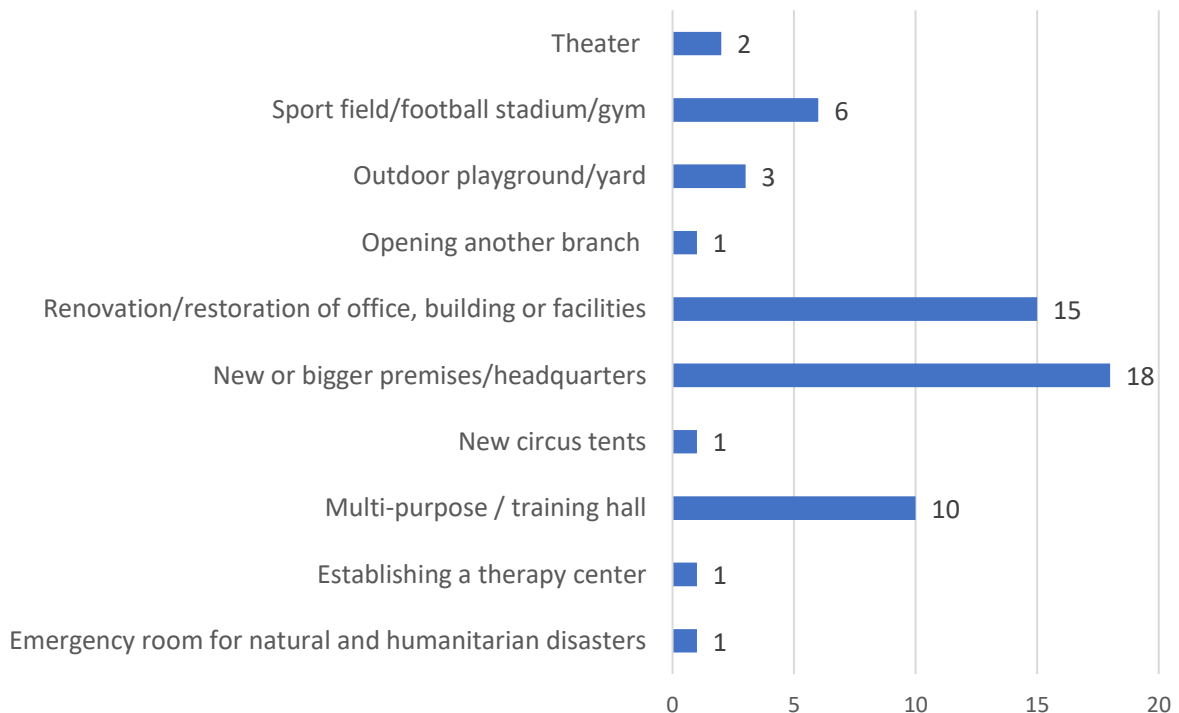
Figure 41: Capacity-Building Needs*



* open question, multiple answers were possible.

Some 53 YSOs also detailed their needs with regard to space, with most of them complaining about insufficient (too small) or inadequate (in poor condition, in need of repair) premises to implement their programs. Others indicated what type of facilities they would like to obtain for their activities.

Figure 42: Space Requirements*



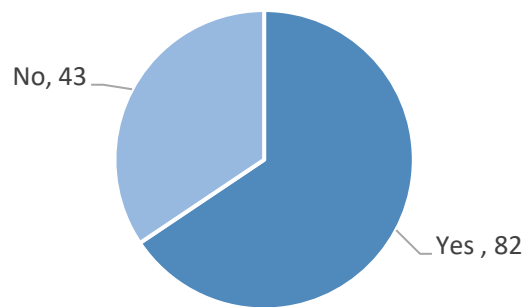
* open question, multiple answers were possible.

4.2.7 Perceptions – Trends, Needs, Interests & Preferences

In this final section YSOs were asked about their opinion and assessment on trends that affect youth activities, reasons why youth may not participate in offered programs, whether youth are aware of existing programs, as well as what the primary needs and interests for youth are and whether or not they are met. Furthermore, it was inquired whether they perceive any gaps or overlaps in services or programs, whether existing resources are not or over-utilized, and how the current networking level among YSOs could be improved.

When asked if there are any trends that affect their activities with youth, 82 of the mapped YSOs answered affirmatively, while 43 did not think this was the case (the remainder did not answer this question).

Figure 43: Existence of Trends that Affect Youth Activities



Of those who replied 'yes', 77 gave details of the nature of the trends they perceived. Besides a few comments regarding the outbreak of Covid-19, unsurprisingly, the most frequently given answer had to do with the general political situation on the ground, i.e., the effects of the Israeli occupation (55 mentions), followed by “survival” concerns (e.g., “financial situation”, “difficult economic conditions”).

With regard to the same question, the KIs pointed out that youth today are predominantly concerned with their economic situation (employment, income, housing, etc.) and much less with social/political issues (other than the occupation, i.e., regarding participation and decision-making). Based on this observation, the KIs identified two main trends among YSOs:

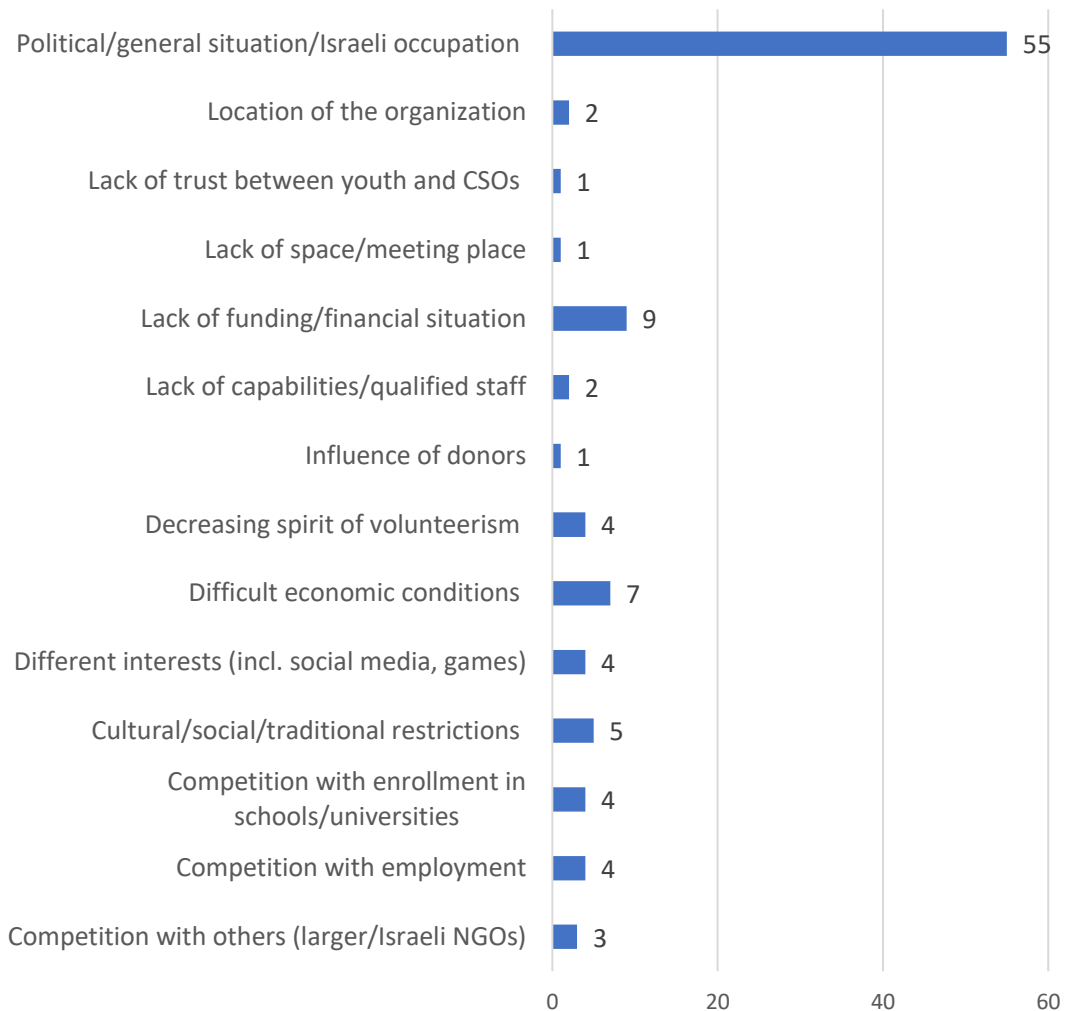
- Firstly, an increasing shift towards focusing on economic empowerment, either through grants/soft loans to help entrepreneurs start their own business or through encouraging TVET measures.¹⁰ This includes the creation of hubs for youth, focusing on the use of technology and the acquisition of new skills.
- Secondly, concern about increasingly “donors-driven agendas” which “abuse” youth and their needs as a funding tool without really caring to deliver the services that are

¹⁰ Besides the desire to lessen economic hardships there is also concern about reversing the development that an increasing number of youths, including high school dropouts, are joining the Israeli labor market as cheap labor.

actually needed by the youth organizations working soundly on the ground. Instead, competitiveness and deep dependence on external funding are increasing.

Further answers given by the YSOs themselves regarding current trends affecting their work included the following:

Figure 44: Type of Trends Affecting Youth Activities*



* open question, multiple answers were possible.

When asked what was the most important aspect they wanted to change about their current situation, 95 YSOs responded. Although the political situation is obviously a pervasive and common concern, it was not explicitly mentioned by most of the organizations under this question (only by 3), which probably has to do with two main factors: Firstly, it was already the most frequently mentioned answer in the previous question on general trends in youth work; and secondly, the occupation is so omnipresent and is also seen as such an unsolvable

problem that it is not perceived as something that could possibly be changed in the foreseeable future and thus make a difference to one's own situation.

Instead, most of the answers referred to financial and material concerns, with the majority expressing the desire for secure (long-term) financing, closely followed by the desire to build or find suitable premises or headquarters, while capacity development was in third place.

This only reflects the recurring complaints among YSOs and KIs about limited or no financial support to fund running costs or the implementation of (additional) youth programs. Core funding is the key demand here and the widely anticipated solution for both the continuity of activities and the achievement of sustainable development.

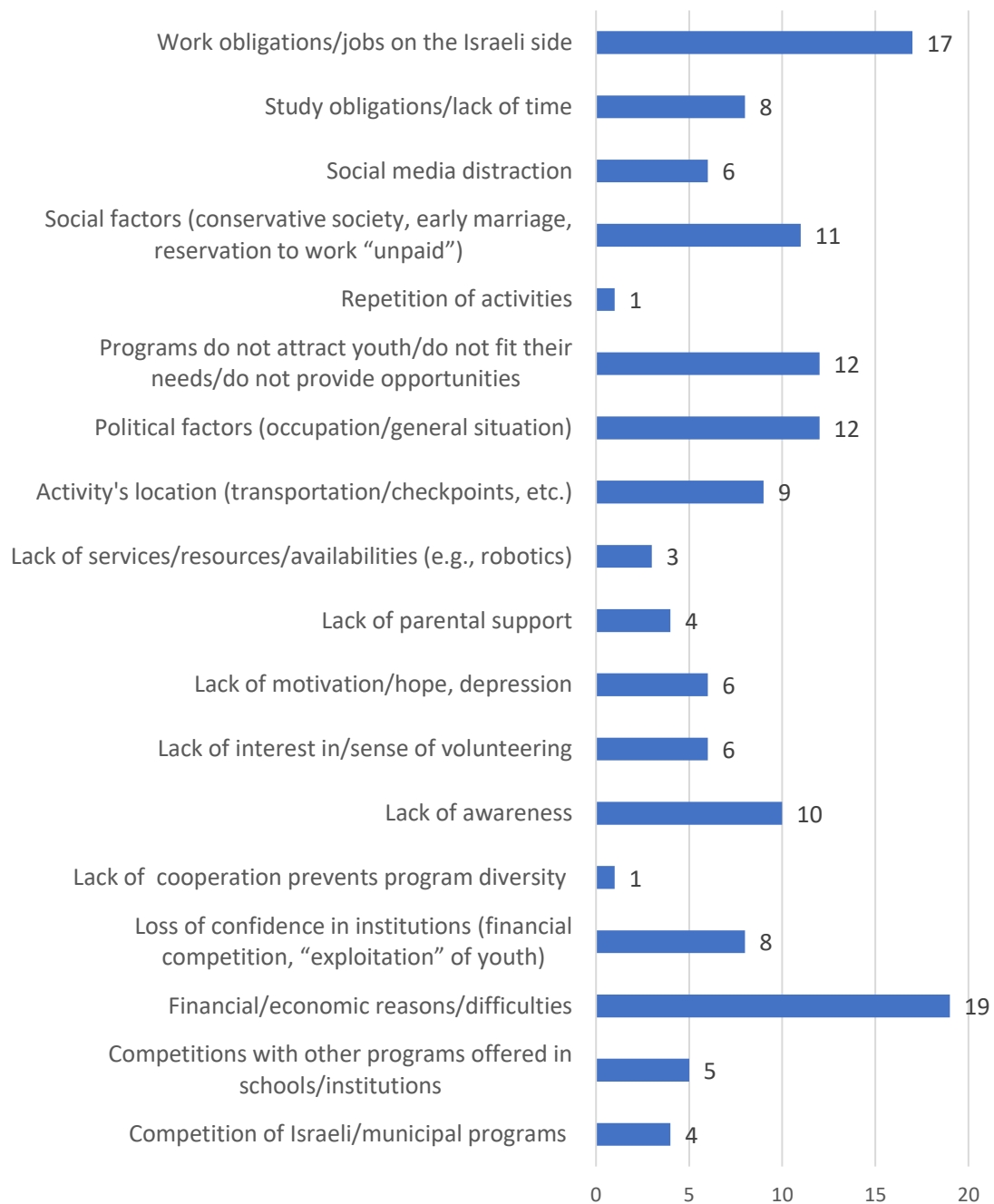
Figure 45: Main Desired Change About Current Situation*



* open question, multiple answers were possible.

The YSOs were also asked about the reason(s) why some young people do not participate in existing programs for which they are the target group. A few YSOs said that the opposite was the case, i.e., they felt that participation in existing programs was high and the demand for programs was at times greater than the capabilities, and there were even waiting lists. However, the majority of the 79 YSOs which responded to this question saw the problem of non-participation by young people, citing mainly financial difficulties and work obligations, followed by political factors (occupation), the fact that the existing programs are not attractive for young people, and social reasons (traditional/conservative society):

Figure 46: Main Reasons for Non-Participation in Existing Programs

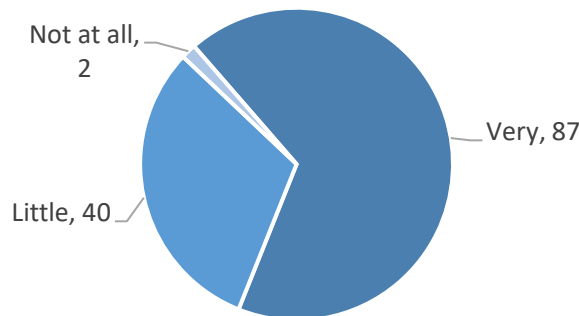


* open question, multiple answers were possible.

While it was not a major point raised by the YSOs, the KIs have repeatedly pointed to challenges emanating from the local community, especially socio-cultural constraints that are widespread in Palestinian patriarchal society and at times have a negative impact on young people's participation in activities. These include excessive parental protection and a certain distrust of the adult population outside the family, as well as "taboos" which often prevents girls in particular from using the necessary means of transport to reach an organization/activity (for those who do not live nearby) or to participate in mixed programs altogether. A related problem for many adolescents that should not be underestimated is that there are hardly any places where young people of both sexes can meet as a group of friends without obligation, except in settings such as summer camps. As a result, youth (especially those of the middle class), who are not particularly interested in any special leisure programs, but simply want to meet their peer group, are increasingly turning to West Jerusalem, or to the adjacent West Bank (Ramallah, Bethlehem), where they are less likely to be "discovered". The underlying problem here is the still rather traditional and conservative society, which makes it so difficult to intervene programmatically. In this context, KIs also pointed out that current organizational structures are not helpful, as they in general do not pass on knowledge, responsibility or decision-making to younger generations, which could help to overcome traditional mindsets.

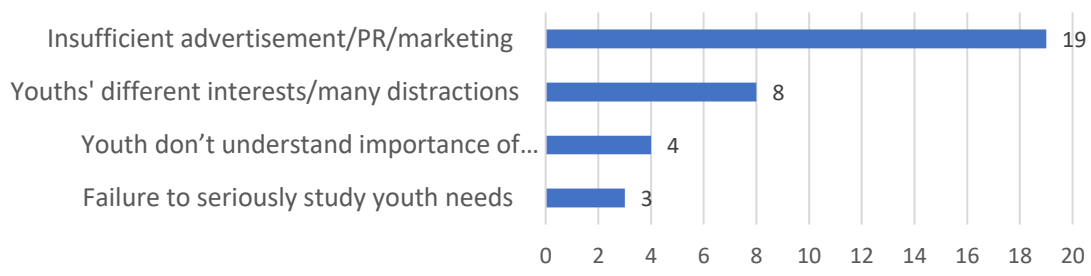
The majority of the 129 YSOs answering this question believe that Palestinian youth in Jerusalem are fairly well acquainted with the existing program offerings, while about a third do not.

Figure 47: Familiarity with Existing Program Offerings



Of those saying "little" or "not at all", 36 explained further. The most frequently mentioned reasons had to do with poor announcements of activities and weak PR strategies or capabilities, as the following chart clearly illustrates:

Figure 48: Reasons for Lack of Knowledge About Existing Programs



* open question, multiple answers were possible.

Although some YSOs include communication and media activities to inform about their programs and are particularly visible in social media, some KIs suspected that there are missed opportunities to mobilize more young people through social media channels such as YouTube and Instagram. Most of the KIs still felt that young people were not very familiar with existing programs, assuming that awareness depended very much on the target group and sector of participation (e.g. "Employment Days" program target young people in universities and schools to ensure their participation) as well as on the location (where young people living in the city are more familiar than those living in the suburbs and in marginalized communities). Programs with a limited number of direct beneficiaries tend to be less visible. Furthermore, most non-specialized youth organizations do not systematically integrate actions for youth as a component in their programs, which negatively affects the visibility of those programs.

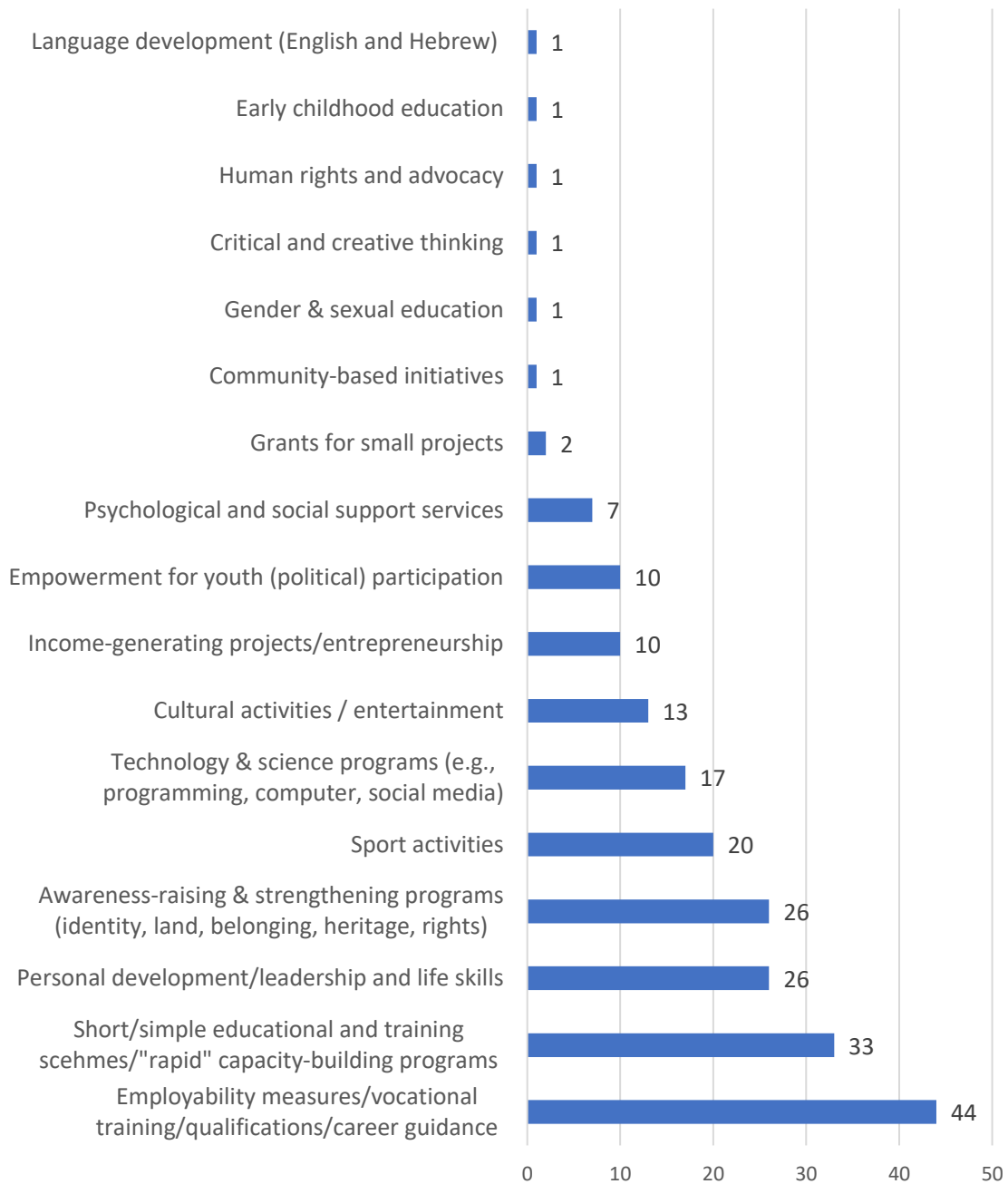
A key question in this study, and one that needs to be carefully looked at in future programming and strategy development, was the YSOs' assessment of young people's primary needs and interests when it comes to programs, projects and services.

Before looking at the needs and interests identified by the YSOs themselves, one thing first: Almost all organizations and KIs named the general situation associated with the Israeli occupation as a key problem, and related to this enduring political injustices and an increasingly shrinking civil space, which severely limits the youths' ability to "dream" and to strive for change. In the given context, occupation-related constraints include the high costs of implementing activities in East Jerusalem (due to high rents, the need to pay the Arnona tax, the obligation to comply with Israeli tax and other laws which, *inter alia*, require a minimum salary of NIS 5,300, etc.).

Another general important issue emphasized by the KIs was the overall lack of accurate statistics, including age-disaggregated data and scientific research/data analysis in the field of youth-related work which significantly hampers appropriate planning.

As can be seen from the following chart, which summarizes the responses of the 112 YSOs which provided details of their views on the programmatic needs for youth work in East Jerusalem, the main interest is clearly focused on those measures that help individuals improve their personal living conditions by increasing their capacities and qualifications. Particularly in demand are vocational qualification measures, including career guidance, and short-term training programs that quickly lead to new or improved skills and qualifications. These are closely followed by programs that promote personal development (e.g. leadership and life skills) and awareness of one's rights, identity and heritage.

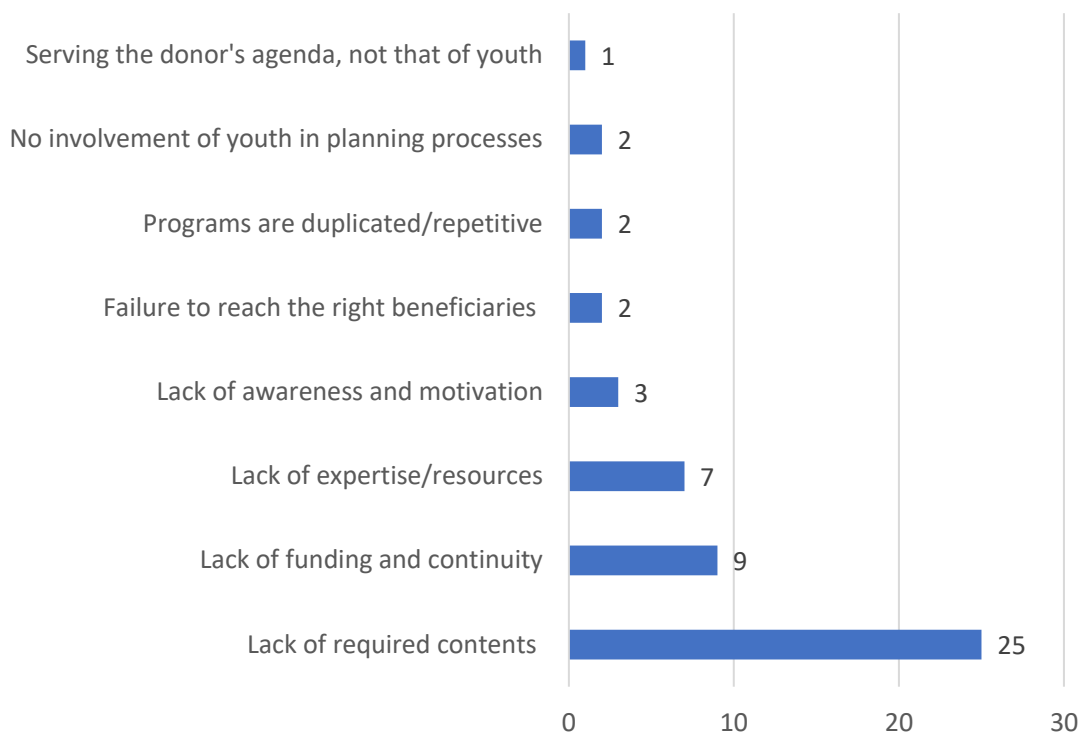
Figure 49: Primary Program/Project/Service Needs and Interests for Youth



* open question, multiple answers were possible.

A follow-up question asked whether the YSOs think that current programs meet these needs and interests, which 80 of the 126 respondents answered with “yes”. However, as some of them apparently only related the question to their own programs and thus probably responded rather positively, only the reasons for the answer “no” are revealing in the context of this mapping exercise. The majority of the 41 which further commented on their “no” saw problems in the fact that many programs simply do not offer what is really needed or correspond to the interests of young people.

Figure 50: Reasons Why Current Programs do not Meet the Needs



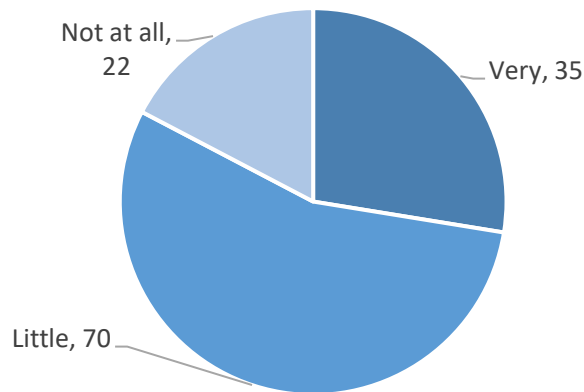
* open question, multiple answers were possible.

The KIs further pointed to the fact that most of the existing interventions are planned for the short term and have few elements of sustainability. Many interventions also overlap with weak complementarity in all areas; instead of a comprehensive look at the sector, a "piecemeal" approach prevails.

The KIs also deplored the lack of political will to include youth in decision-making positions and demanded a more inclusive and participatory approach so that youth are not only recipients but an integral part of program development and design. The importance of this was stressed because as a consequence of this limited involvement of the youth in addressing their needs and in developing interventions accordingly, youth end up being un-empowered and projects often focus on service delivery – especially sports and education – while other needs related to national identity, economic empowerment and capacity building for modern economic initiatives are neglected.

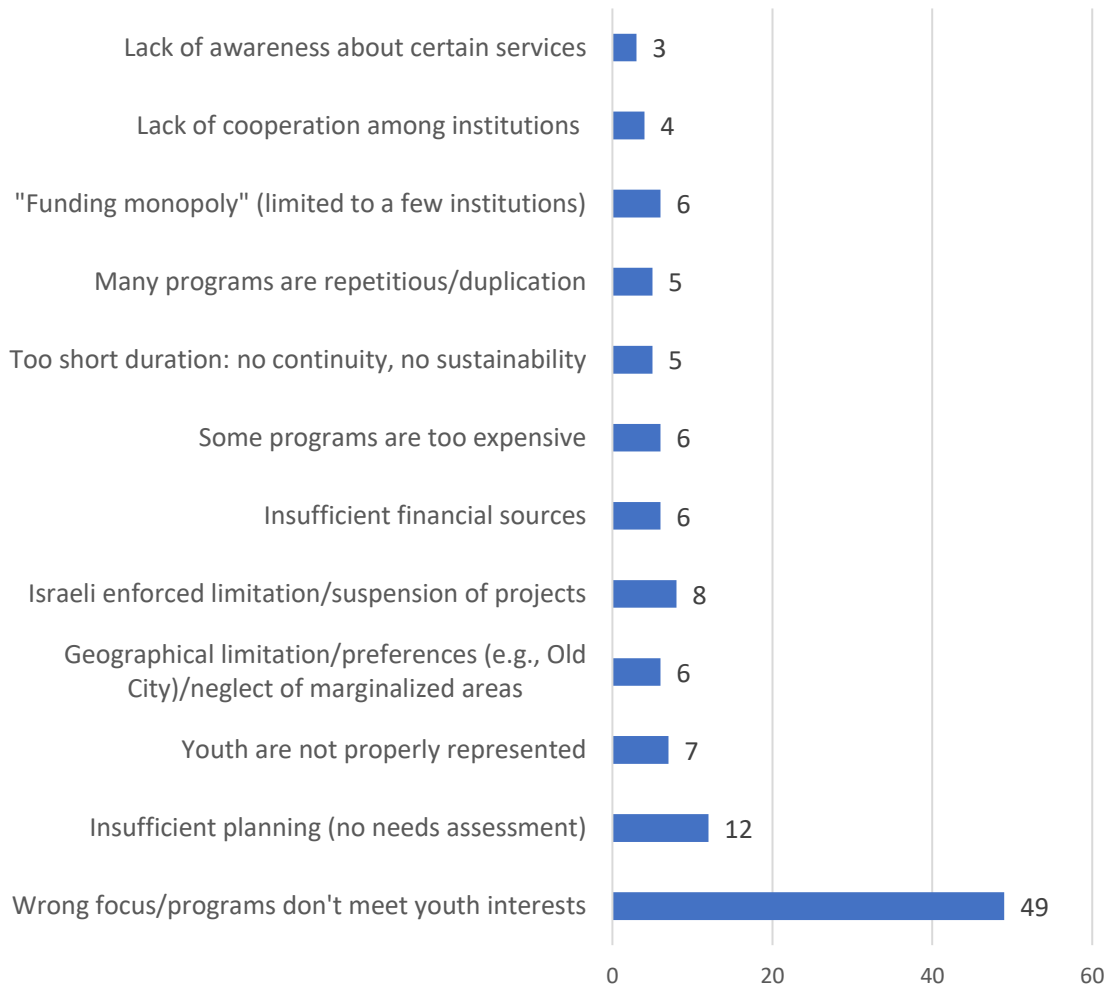
Accordingly, only approximately one-third of the YSOs was very satisfied with the scope of programs currently offered for youth in East Jerusalem.

Figure 51: Satisfaction with the Current Scope of Youth Programs



Those answering with “little” or “not at all” provided the following explanations:

Figure 52: Reasons for Non-Satisfaction with the Current Scope of Youth Programs



* open question, multiple answers were possible.

As the above chart shows, the majority of the YSOs that were little or not at all satisfied deplored that the programs currently on offer have a wrong focus and do not meet the needs of youth, who today are much more interested in personal enhancement (education, employment) than in community and social topics. Other recurring complaints are that there are only “a few services for a large number of youths,” that some neighborhoods are not served, that certain programs are not affordable for many, that youth involved are often the same in all programs, and that “some organizations dominate community work”. Another argument that was frequently heard was that the needs of young people vary from generation to generation and some programs do no longer meet their needs, because they are neither aimed at developing the society nor at strengthening the identity of Jerusalemites. Another point raised was that many programs depend on the vision of the donors and are subsequently implemented without paying attention to the need of the community they allegedly serve or how they affect youth. The fact that a large number of interventions are only temporary or are implemented as emergency measures without continuity or follow-up is also considered problematic.

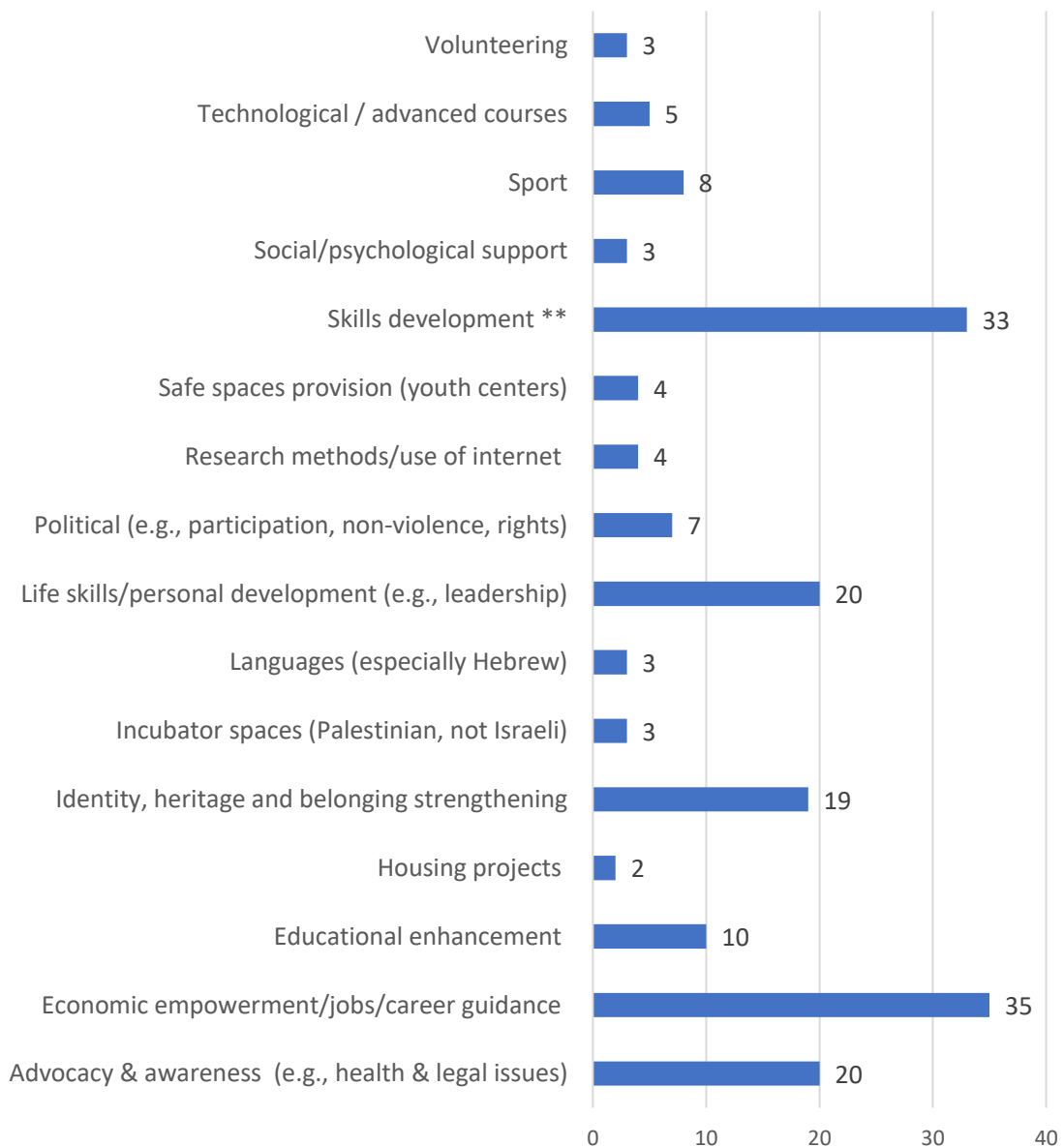
These answers were also reflected to some extent in the interviews with the KIs, who generally observed that while there are a number of interesting programs and recreational activities in the arts and sports, the range of opportunities offered to young people in East Jerusalem does not match the challenges they face due to the dire economic situation, Israeli politics and their exclusion from decision-making processes. They agreed on the need for more diversity in youth programs, with some emphasizing the need for more programs to improve the employability of young people and others stressing the lack of leisure activities, with one saying, for example, that “so far, they mainly offer a few skills and sports but little for organized leisure and free time, such as hiking groups, reading clubs, arts workshops, cultural activities, etc.” The KIs also complained of a lack of after-school academic support for children and youth with low achievement levels or for talented ones who would like to further enhance their skills. Furthermore, they stressed that programs should be distributed according to the experience of the concerned organizations in Jerusalem, so as to guarantee the quality of the services provided to the beneficiaries. One KI further deplored that if “satisfaction is measured by achieving results and measuring impact, whatever effort is placed to empower youth in Jerusalem does not reach to level of a satisfaction at this point of time given the scattered unorganized actions currently implemented towards youth.”

In direct connection with this, the YSOs and KIs were then asked what they consider to be the most important areas in need of development, particularly with regard to improving the situation of young people and strengthening their resilience in the city. As seen previously, the KIs stressed the need for an overall strategic vision or youth agenda to direct the scattered efforts addressing youth issues from their current short-term outcomes to long-term impacts as well as to counteract the fact that interventions tend to be “trend-driven,” often overlap, and are increasingly undermined by offers from the Israeli Jerusalem municipality which, from the Palestinian point of view, clearly serve the purpose of undermining their own structures, narrative, culture and identity, and with which they cannot compete financially nor technically. Such a strategy is seen even more important in light of increasing Israeli measures to separate Jerusalem from its natural West Bank hinterland and ban the PA to

perform its duties in the city, and should be ideally be complemented by a youth sectoral working group where all stakeholders – PA institutions, donors, civil society, private sector and INGOs – meet to discuss, share information and coordinate as they do with other sectors, such as women and education, for example.

Of the total of mapped YSOs, 109 shared their views on which areas they think need most urgently further development to improve the situation for youth, which were categorized as follows:

Figure 53: Main Development Areas to Improve the Situation and Resilience of Youth



* open question, multiple answers were possible.

** Skills development: Vocational training and courses in management, decision-making, planning, proposal writing, cultural, recreational and social areas.

As already seen above, here the responses also clearly reflect the need to design and implement projects/programs that attract the interest of young people, i.e., those with a focus on personal benefit – economic empowerment as well as skills and personal development. This includes activities such as training courses (with accredited certificates), on-the-job training, entrepreneurship (grants), and self-confidence building.

It should be noted here that the special contextual situation of East Jerusalem with its limited potential for economic growth has had a significant impact on increasing poverty, unemployment and social disintegration of the Palestinians. Many young people in East Jerusalem find it difficult to find a job or suitable employment. Youth unemployment is correspondingly high, including among university graduates (and here especially among women with 13+ years of education). Several studies on youth unemployment and the transition from education to employment suggest that the main problem lies in the gap between academic achievements and the competences/technical skills required by employers. This resulted from a shift in the Palestinian labor force from one composed mostly by workers with primary schooling, to one where secondary and higher schooling predominates.¹¹ In response to the gap thus created, there is an increasing number of organizations with an educational or vocational training orientation in East Jerusalem, though the sector as a whole is still limited in scope.¹² This is mainly due to cultural traditions that view vocational training far less prestigious than university degrees, the fact that TVET is relatively costly, and a still weak structural cooperation with the private sector.¹³ In addition, also Israel occupation policies have negatively affected TVET activities through restricting access and the difficulty in obtaining permits to build, expand and upgrade TVET institutes.¹⁴

Asked what they felt was most urgently needed at the programmatic level, the KIs urged to focus on four areas of “empowerment”:

- **Social empowerment:** Programs for leisure activities such as sport and art, but also for raising awareness on issues such as gender equality, and interventions combating the patriarchal society in which the most vulnerable youth are neglected and not supported.
- **Educational empowerment:** Programs for after-school academic support as well as for technological/scientific skills enhancement, including critical thinking and research, and TVET schemes in areas that enhance young people’s skills for (self-)employment.

¹¹ USAID, *West Bank and Gaza Inclusive Growth Diagnostic*, May 2017.

¹² In 2015, for example, only 2% of Palestinian Jerusalemites aged 25-64 had attended an agricultural or vocational high school (JIPR, *The Statistical Yearbook of Jerusalem*, No. 32, 2018), and during the 2017/18 school year, roughly 2,000 students (or 6% were enrolled in TVET programs, some 540 of them in vocational training tracks of municipal schools and 1,500 in non-municipal schools (about 5%) (Shtern, Marik and Yamit Naftali, *Vocational Training: A Tool for Employment Integration of East Jerusalem Residents*, JIPR, 2018).

¹³ For more details see World Bank, *West Bank and Gaza - Jobs in West Bank and Gaza: Enhancing Opportunities for Palestinians*, June 2019, and Enabel, *Private Sector Development in the Palestinian Territory*, n.d., available at https://www.enabel.be/sites/default/files/private_sector_development_in_the_palestinian_territory.pdf.

¹⁴ ETF, *The Torino Process – Fifth Round*, Palestine 2018-2019.

- Economic empowerment: Programs to improve employability, inform about the legal and fiscal dimensions, e.g. laws and regulations for SMEs, create jobs, and support start-ups and new graduates.¹⁵
- Political empowerment: Programs to strengthen the voice and community involvement of youth; education and awareness raising about the Israeli legal system, especially with regard to rights as residents and strengthening Palestinian identity and knowledge of their own heritage (including Dabkeh/dance, field visits, etc.).¹⁶ In addition, this includes activities that promote civic engagement/participation to empower youth in decision-making and in planning the required services and resources, including debating and critical thinking skills. Finally, some KIs called for more advocacy initiatives with a human rights-based approach to ensure youth participation and involvement in community governance, especially taking into account the fact that most youth are not represented by the traditional political parties. They argue that empowering youth would mobilize (inactive) young people, improve the protection and resilience of Palestinian communities, influence policies in the short term, expose the responsibilities of all duty bearers and strive to hold them accountable.

To further inquire about current shortcomings in the offers available for youth in East Jerusalem, the next set of questions dealt with perceived gaps and overlaps as well as un- or over-utilized resources in existing services or programs.

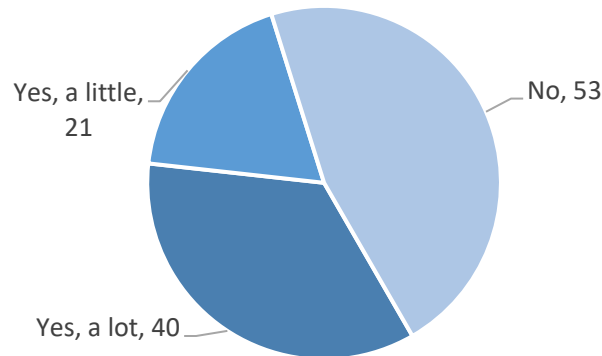
Some 125 YSOs responded to the question about gaps or overlaps as follows:

¹⁵ It should be noted that Palestine is part of the UNESCO's Youth Employment in the Mediterranean (YEM) program, in line with the UNESCO Strategy for Technical and Vocational Education and Training (TVET) 2016-2021 and in the framework of the Sustainable Development Goal 4, which addressed the issue of youth unemployment by improving skills anticipation and assessment systems, the quality and relevance of TVET, and by fostering regional cooperation between the eight beneficiary countries: Algeria, Israel, Jordan, Lebanon, Libya, Morocco, Palestine and Tunisia. (See <https://en.unesco.org/themes/skills-work-and-life/yem> for further details).

In 2019, the Belgian development agency Enabel launched a project called *Skilled Young Palestine (SYP)*, which ultimately aims to strengthen the resilience of youth by improving their transition into employment and self-employment through 21st century skills development and improved competences. (See <https://open.enabel.be/en/PSE/2356/p/skilled-young-palestine-improving-resilience-and-job-creation-for-youth.html> for details).

¹⁶ As one KI put it: "There's no doubt that economic support is needed as a means to survive and to stay in Jerusalem. However, without addressing the political root causes, these interventions are not sustainable. Therefore, a combination of programs addressing immediate needs in addition to ambitious political planning would be more efficient and relevant." As an example, the KI added: "There is a need to work on the demolished villages in the Jerusalem district and to promote a discourse claiming rights over lands and the right of return. One example is the lack of youth involvement around the case of Lifta: Why aren't there any youth groups claiming their rights over those lands and challenging the Israeli system?"

Figure 54: Existence of Gaps and Overlaps in Current Programs and Services



The same question was posed to the KIs, most of whom attributed the existence of gaps and overlaps to the fact that networking is weak, that there are no comprehensive studies on the youth's needs and interests, and that there is no link or communication between decision-makers and young people, resulting in a mismatch between programs and audiences. Another reason they mentioned was that funding concentrated in only a few sectors and that competition between institutions is based on funds and not on quality and service. Still others said that the prevalence of tradition over innovation was a problem.

Of the YSO who felt that existing programs had gaps and/or overlaps, 66 further elaborated. As far as the gaps are regarded, they identified the causes listed in the following chart, the main one being – again – the lack of programs that meet the real needs. Most of the perceived gaps are seen as a result from the lack of funding or uncertain financial situation (e.g., shortage of programs, not enough safe spaces, etc.).

Regarding gaps, the main points raised by the KIs were missing youth capacities for civic engagement¹⁷ and genuine (political) participation, effective socio-economic empowerment programs, and efforts for Palestinian cultural renewal and identity-strengthening. They also pointed out that neither the issue of youth mental health in Jerusalem nor that of environmental protection¹⁸ was sufficiently addressed, and that the geographical distribution of existing services/targeted communities was unequal (with most activities targeting youth in the city center while those in the more outlying areas are neglected and become even more vulnerable than they already are).

¹⁷ Including, for example, lack of work with students' councils at schools.

¹⁸ Giving clean-up campaigns of public areas, awareness-raising and advocacy on environmental issues, recycling activities, water conservation activities, and tree planting as some examples.

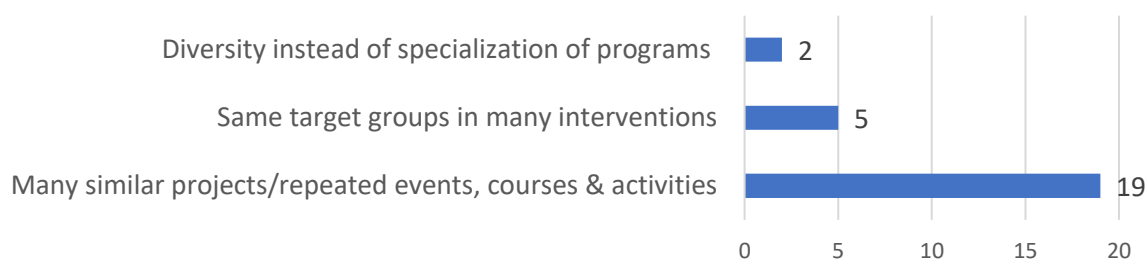
Figure 55: Gaps in Current Programs and Services*



* open question, multiple answers were possible.

With regard to overlaps, most of the YSOs argue that the problem is also due to donor-drivenness, i.e., that organizations follow the agendas of potential funders, even if these are not in line with their focus or specialization or with the perceived needs of the society. As a result, they say that projects are often implemented not for the purpose of changing a situation or benefiting people, but because of the availability of funds for a project. Hence, programs are often similar or repeated by many institutions and thus keep addressing the same target group with little overall impact.¹⁹ In addition, KIs see a serious gap in the action and interaction spaces (such as youth clubs and hubs) for young people, particularly those who, for social or political reasons or simply because they cannot afford it economically, would not go to places in Israel or the West Bank in their free time: “We see a lot of youth in the streets, spending their evenings in cars, as there are no spaces for them to be at. These capacities should be mobilized for their own benefit and for the benefit of the whole city.”

Figure 56: Overlaps in Current Programs and Services*



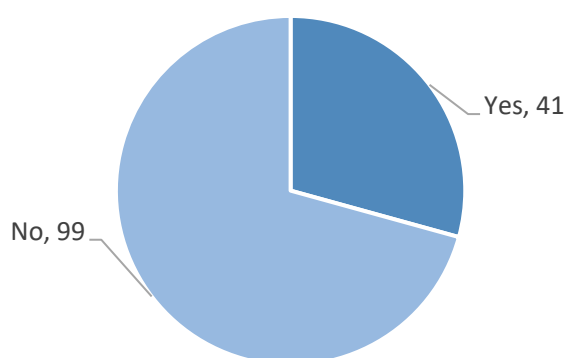
* open question, multiple answers were possible.

¹⁹ It may be worth mentioning that a frequently mentioned example for this was “Leadership programs.”

The KIs attribute the occurrence of overlaps mainly to the lack of a conducted needs assessment and, related to this, an overall youth sector strategy, as well as to the poor communication among the YSOs, the donors, as well as between them. They said that there was not much of overlap in youth-serving programs except where it was in the nature of the service (e.g., education or sport).

When asked further whether resources are available for YSOs that are not used (e.g. people, places, programs), 41 out of 140 respondents answered that this was the case, while the majority denied this, mainly because they believe that the overall situation is characterized by scarcity rather than by too many resources.

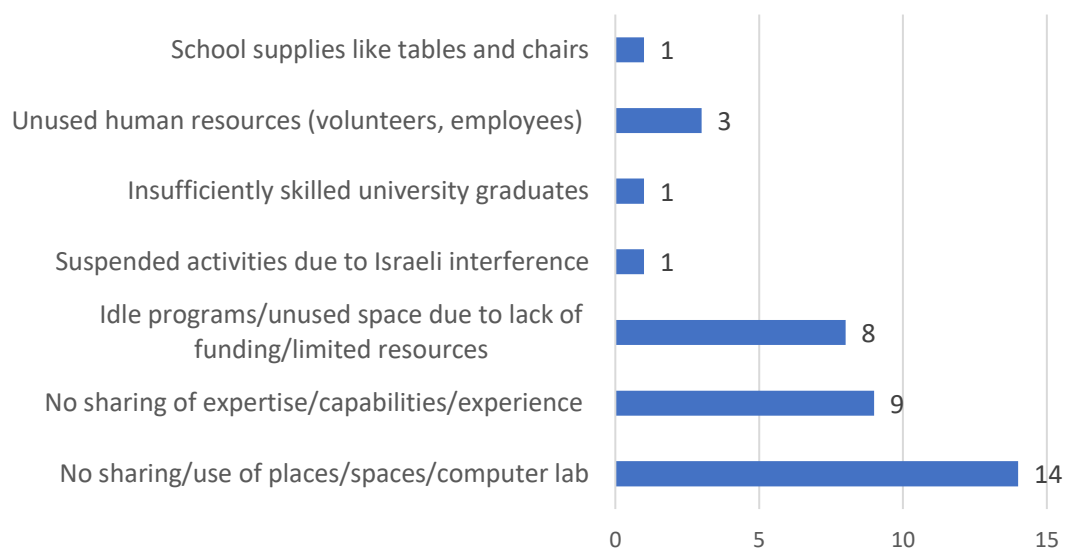
Figure 57: Existence of Unused Resources



The most unused resource identified by the 28 YSOs to answer this follow-up question was space, i.e. the non-use or non-sharing of places, offices and related facilities. Particular mention was made here of deserted school facilities after school hours or during holidays, or the meeting and training rooms of some ("wealthier") organizations, which are not permanently used. In second place was the non-use or non-sharing of each other's expertise or capabilities and in third place the existence of idle programs or unused spaces due to a lack of funding.

Most YSOs felt that better use of space capacity could attract more people; the following statement is representative of many similar ones made by YSOs during the interviews: "If there was coordination between youth institutions, we can benefit from stadiums, halls and coaches, and save a lot of costs."

Figure 58: Types of Unused Resources



* open question, multiple answers were possible.

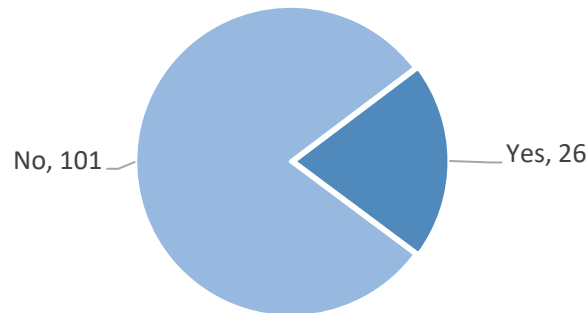
The KIs also felt that plenty of available resources were underutilized, mainly because of lack of investment in human and physical capital. They made the following detailed comments:

- As for the resource ‘people’, they emphasized that youths themselves are the best resource and should thus be dealt with as initiators and not only as recipients. There is a clear need to train and have more youth volunteers and to capitalize on women and girls, who remain an underutilized resource both in community life and as a manpower source in the economy.²⁰ What should also be mentioned in this context is the lack of young political leadership among the Palestinians as a result of the neglect of the older generation, which "maintained" its own control, and the fact that marginalized groups and vulnerable young people are not sufficiently taken into account.
- In terms of ‘programs’, the KIs felt that media and modern technologies are not sufficiently used as new platforms where young people gather, mobilize and inform themselves. Also underused are youth programs that involve the private sector or develop tourism as a "natural" resource in Jerusalem.
- With regard to the resource ‘place’, the KIs pointed to the unfortunate Israeli restrictions on the use of land for the construction of schools, sport fields, or youth centers, etc., which often hinder development right from the outset. Like the YSOs, the KIs also mentioned school facilities (and other underutilized space) that could host some activities during weekends, holidays, or even in the afternoons.

²⁰ The recent Torino study found that female participation in TVET programs is significantly lower than that of males, which is due to the limited opportunities and vocations available, especially for females, and the negative perception toward TVET that still prevails among students and parents. ETF, *The Torino Process - Fifth Round*, Palestine 2018-19.

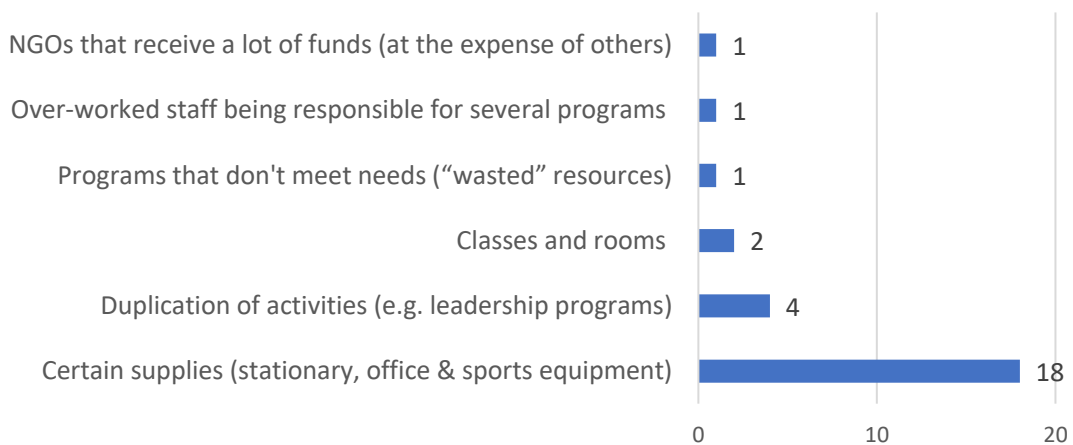
As mentioned above in relation to unused resources, most of the 127 YSOs commenting on resource overuse do not believe that such a thing does exist, probably also because the lack of funding, equipment and other resources is too obvious and widespread.

Figure 59: Existence of Overused Resources



The main response of those who said there was overuse related to certain supplies and equipment that is used by more than one person (usually due to a lack of funding to purchase additional equipment). Second was the complaint that many programs are duplicated (e.g., the young leadership programs), their content is weak and does not reflect needs, but is a waste of time and money. This is also seen as a reason for the ongoing lack of networking and the weakness of project coordinators at some institutes.

Figure 60: Types of Overused Resources



* open question, multiple answers were possible.

The KIs were almost unanimous in pointing out that the available resources for Jerusalem youth are being exhausted rather than overused, because the need is great and the available resources are scarce. However, some YSOs are overused due to the small (limited) space and equipment available to them. One KI suggested to use "not properly" instead of "over"-utilized and mentioned as an example that most of the funding for culture activities go to small well-established organizations that concentrate their activities in the center of the city.

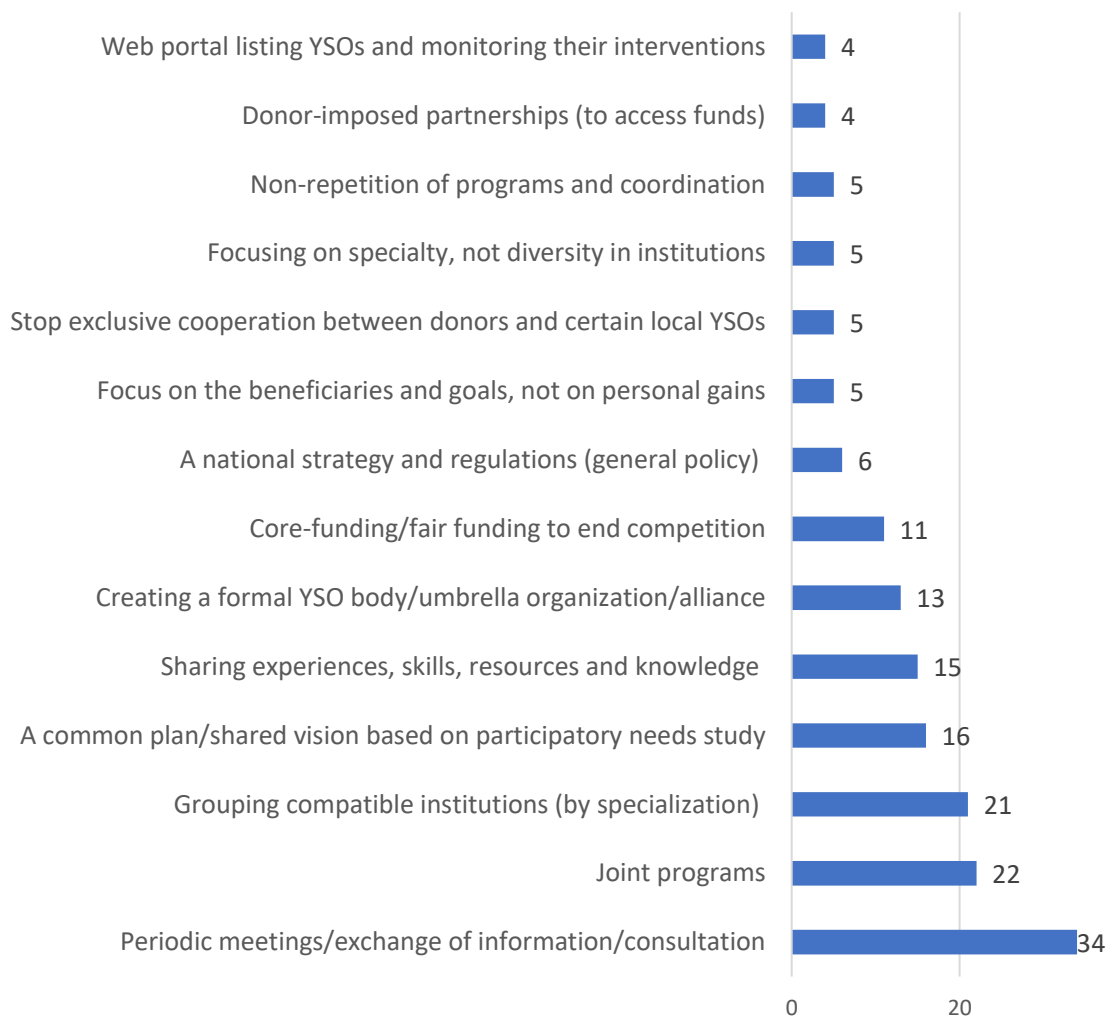
Among both the KIs and the YSOs there is a general perception that one of the major problems of development and community work in Jerusalem is the rather weak level of cooper-

ation and networking among NGOs and CBOs, i.e., the absence of a “culture of teamwork” (where each party has a specific role and task to contribute to a common goal). This is mainly explained with the prevailing attitude of competition rather than cooperation between them, which in turn has to do with rivalry over limited sources of funding and the fear for “hijacking ideas”, and partially also with the incompatibility of institutions and/or individuals with each other. Also unhelpful is a shift in the focus of interest observed in recent years away from serving society or the community towards the pursuit of personal gain and advantage.

As the best ways to overcome these obstacles and improve the coordination/networking situation in East Jerusalem, most of the 115 YSOs which shared their views on this issue recommend holding regular consultative meetings between the institutions, as well as planning and implementing joint programs and grouping the institutions according to their specialization and/or compatible vision (as opposed to private friendships or personal interests).

In more detail, the YSO made the following suggestions and recommendations:

Figure 61: Best Way(s) to Improve Cooperation and Networking



* open question, multiple answers were possible.

The KIs made their own suggestions on how to improve the networking level among YSOs in East Jerusalem. Interestingly, they repeatedly pointed out that it is usually the donors who are able to bring organizations together and that they therefore should condition their funding in a way that YSOs are encouraged to submit joint project proposals (“apply to funding as a consortium”). One KI commented on this as follows:

“There are NGOs that are focusing their activities on youth but not all of them are considered key actors, from the donor perspective, this is mainly due to their capacity to fulfill the donor requirements for proposal writing and reporting. Instead of supporting key actors I would encourage coalitions or consortiums where more than two youth organizations work together.”²¹

With regard to competitions for funds, the establishment of a secure “funding pool” accessible to all East Jerusalem YSOs was recommended. The KIs also stressed the need to develop a comprehensive realistic sector plan in a participatory approach involving the local community, including the youth themselves, and main stakeholders, including the private sector (appealing to their social responsibility), and setting clear goals, roles and responsibilities. In parallel, the creation of a “register of YSOs” or a “local coordination body consisting all the CSOs ... able to operate in East Jerusalem” as well as regular coordination meetings among them was suggested to support the establishment, monitoring and coordination of networks.

4.3 RECOMMENDATIONS

The following recommendations list appropriate, effective and context-specific means to improve the capacities of YSOs in East Jerusalem and to ensure high quality interventions that are appropriate to the scope and diverse needs of youth and increase the efficiency and sustainability of programs. They are mainly based on the interviews (with the YSOs and KIs), but also include some ideas that PASSIA has come up with based on its overall research and evaluation of the questionnaires. Some of the recommendations are easier to implement than others, but all together should serve as food for thought.

²¹ It should be noted here that the KIs were also asked who they considered to be key local actors in the field of youth work. While they pointed out a certain responsibility that lies with official formal bodies (which are, however, not always allowed to operate in East Jerusalem, i.e., governorates, Ministry of Jerusalem Affairs, Ministry of Youth and Sports, Jerusalem Directorate of Education, Awqaf, etc.), most KIs mentioned well-established institutions that focus on youth as major actors (e.g., Burj Al-Luqluq, PaIVision, PYALARA, YWCA, YMCA, Nayzak, Sharek, Faisal Hussein Foundation, Spafford, Al-Saraya, Mada Center, Palestinian Counseling Center, etc.). Others mentioned schools, vocational centers and universities as key players, arguing that work on the increasingly significant economic empowerment must begin at their level (including support of start-up incubators, accelerator labs, e-hubs). Still others mentioned international organizations as playing a key role (e.g., UNICEF, ILO in education and economy, UNFPA in health, EU at various levels).

■ **General**

The youth component should be more present in the design of policies, programs or leisure activities in the fields of education, research, employment, etc. in order to better coordinate the available actions and to be able to evaluate strategies and their effectiveness in meeting the needs of youth. Accordingly, strategic and coordinated approaches are needed to:

- create a **common vision for youth work** in East Jerusalem to address the often-mentioned problem of the lack of a youth strategy;
- establish a **sector working group on youth**, for example under the umbrella of the Local Aids Coordination Secretariat (LACS),²² to enhance communication between YSOs, donors, and other stakeholders to exchange experiences and complement available and planned youth initiatives. This should include regular discussions of the often-heard complaint that current programs are based on what the donor wants or the grant stipulates, rather than on an assessment of the real needs and interests of young people;
- establish some kind of a **centralized youth body** (termed by the KIs “Youth Information Center”, “alliance”, “federation”, “reference body”, or “platform”) which would contain all information related to youth and youth-related services and programs in East Jerusalem and would facilitate the exchange of expertise (so that, for instance an IT or psychosocial specialist can be used in more than one organization), knowledge (e.g., about job openings, training opportunities, etc.), and resources (i.e., saving on costs for equipment by sharing printers, scanners, etc. and volunteers). Such a coordination body could be led by a specific YSO or a consortium of YSOs, or maintained on a rotating basis between interested YSOs. As much of its work would be based online (database) other YSOs could feed in their information, requests, or announcements themselves.

■ **Funding**

Most of the people interviewed in this mapping exercise identified funding as the biggest challenge facing YSOs in planning and implementing their activities, particularly because of the high running costs in Jerusalem. In order to alleviate this situation, the following suggestions are made to donors and the YSOs:

- Donors:
 - Given the particular situation in Jerusalem and the financial problems faced by the vast majority of YSOs, the provision of **core funding** is the key to stability and sustainability. It is thus strongly recommended to rethink current funding approaches and mechanisms, which are mostly project-based and usually neither cover running costs

²² The LACS brings together representatives from government and donor agencies, at times joined by CSO/NGO actors, in 15 Sector Working Groups (e.g., for Agriculture, Education, Social Issues, Energy, Security, etc., see <http://lacs.ps/Uploads/LACSStructure/AidManagementStructureinPalestine.pdf> for details) to discuss policy priorities, strategies, and programs and make sure they are in line with national goals and plans. There is currently no such group dealing with youth.

nor basic staff salaries, causing major financial problems for the mostly non-profit YSOs. If effective assistance to strengthen Palestinian organizations in East Jerusalem is the stated goal, then reliable means to cover running costs cannot be avoided.

- As the YSOs themselves consider skills development and other empowerment initiatives as their most urgent development needs and they often have problems in recruiting staff with the necessary competencies to carry out the activities, donors should provide more grants for **capacity building within the YSOs** (staff, trainers, volunteers) and not only for the implementation of programs.
- **Ensure continuity** and fund longer-term programs: most programs offered today are temporary and “die” at the end of the funding phase so that no use is made of the experience gained and there are no lasting effects.²³
- Serious consideration should be given to the **creation of a “NGO Project Support Fund”**, which would provide easy access to small scale grants with administrative conditions that can be fulfilled by all.²⁴ Such a fund would
 - a) help finance the low-cost, urgent and concrete needs²⁵ of the YSOs without having to create an entire project around it as is common practice; and
 - b) provide funding opportunities for those smaller, but often community-based/grass-roots organizations that currently feel marginalized and left out in the shadow of the larger and well-established YSOs.²⁶

Such a support fund could also provide scholarships for youth who otherwise could not afford to participate in certain programs, thus contributing to reduce inequality of opportunity. Furthermore, taking into consideration the huge need for skills development and TVET-like activities to increase the employability of youth, such a fund could possibly also support SMEs that agree to train young people in their service skills (e.g., hairdressers, cosmeticians, mechanics, etc.) by covering the training costs, and/or finance internship placements to provide unemployed graduates with opportunities to gain work experience.

Finally, in order to counteract the argument that such a fund means an additional administrative burden for the donor side, it would also be conceivable to leave the

²³ As one KI put it, for example: “I notice that many organizations give trainings, although I usually feel that there is no follow-up afterwards. For example, advocacy trainings are important but without further support and guidance after the actual training phase they have little impact.”

²⁴ The requirement of major donors to submit proposals in English and their often complicated application procedures are widely seen as a huge obstacle for the many smaller organizations, which are more in touch with youth needs on the ground but unable to both submit the requested proposals and meet the expected standards of reporting.

²⁵ This mainly includes equipment (e.g., computers, printers), furniture, and short-term capacity-building measures for employees, trainers and volunteers.

²⁶ Several of the respondents felt that grants awarded by major international donors and the European Union were limited to a few specific organizations which had a track record but were difficult for small NGOs/CBOs to apply for.

handling of such smaller grants to one of the larger YSOs, i.e., to subcontract one of them (or several of them on a rotating basis) for this purpose.

- YSOs:

On the beneficiary side, in order to improve the constraints they face due to funding shortfalls YSOs should:

- be encouraged to explore the possibilities of **alternative sources of funding** and develop substitute or additional means, such as donations or fees, or obtain private sector involvement through partnerships and sponsoring of events;
- demand more **flexibility** on the part of the donors (e.g., with regard to core funding and project durations) to allow YSOs for medium- or long-term planning;²⁷
- also be encouraged (or required by donors – e.g. as a condition to qualify for funding) to create synergies by cooperating with like-minded centers and implement **joint projects**; and
- larger, well-established YSOs should be encouraged (or required by donors) to train and/or “**sub-contract**” weaker YSOs.

■ Scope of Programs and Activities

- Needs Assessment

- To ensure that future programs start where the need is greatest and where one can do the most to achieve the goal of strengthening youth resilience in the city, there should be serious consideration to conduct a comprehensive **needs assessment** among the youth themselves to know and gain a better understanding of their concerns and needs.²⁸ There should ideally be a participatory approach that listens to what young people have to say and integrates them in all the stages of the program development cycle. This is all the more important because Palestinian youth in East Jerusalem is not a homogeneous group, but can be very different depending on their social, economic and political background, which is not only reflected in their leisure activities, but also requires different approaches to strengthening their resilience. Although about two-thirds of the mapped YSOs say that they select their programs on the basis of a needs assessment, these are conducted only to a limited extent (e.g. on specific activities) or on particular projects or target groups, which often leads to duplication of work and waste of resources.

²⁷ One KI explained the impact of the currently predominant short-term nature of projects as follows: “This unfortunately gives many projects the appearance of a pilot project rather than creating necessary changes or lasting structural impacts. This results in a high instability not only in the implementation of projects and activities, but also in the employment situation of staff members.”

²⁸ Some of the respondents noted that the YSOs may have different priorities than the youth themselves, as they need to be much more oriented towards funding lines and donor agendas.

- Capacity-building

Skills development and activities increasing **employability** are crucial in order to help bridge the gap between education and the labor market; they have been clearly identified as the single most important development need to improve the situation of youth in East Jerusalem and strengthen their resilience. Programs to be supported should address both participants and YSOs employees and should:

- **develop project staff's** technological, managerial and analytical capacities in accordance with their diversified skills, arts and sports programs.
- improve **TVET offerings** to acquire skills required by the labor market, and along with this improve the "stigma" of TVET; this should ideally be preceded by conducting an up-to-date skill gap analysis, especially in the tourism and technology sectors so relevant in Jerusalem;²⁹
- encourage new and **innovative learning methods**, critical thinking, and career counseling relevant to the labor market needs;
- provide subsidized or free **training programs**, especially for young women and dropouts; utilize thereby new technologies to reach marginalized youth;
- provide subsidized or free business coaching workshops and promote local **entrepreneurship** to encourage self-employment, especially for women and girls;
- create **short-term employment** through community-based development projects and other job placement opportunities for young job seekers, especially recent graduates, to enable them to gain experience and build capacity so as to improve their long-term employment opportunities;
- provide **technical and financial assistance to university programs** implemented in Jerusalem to both diversify the range of available studies and offer scholarships to those in need. This would be of particular interest to **young women**, who are often not able to study outside the city due to social restrictions;
- create a **central TVET agency** in Jerusalem that is accessible for all YSOs as well as individual youths and offers a range of services from career counseling, to a database of available TVET offerings, and professional (business) workshops, etc. YSOs could not only tap into the information made available by such an agency but also add to it, e.g., via a web portal for voluntary work and (temporary) employment opportunities (including wanted volunteers, vacation jobs, offering student-to-student types of school support, job openings, internships, etc.);³⁰

²⁹ Some of the respondents pointed out that the current TVET offerings are often old-fashioned and not adapted to the state of the art or to the needs of the market.

³⁰ A promising step in this direction is currently being taken by the YMCA, which is setting up a "Career Advancement Center" in its premises in Jerusalem, funded by the UNDP. The aim of the center is to expand opportunities and build competencies for Palestinian-Jerusalemite youth who are struggling

- as part of such a TVET agency and in view of the fact that many of the not so centrally located neighborhoods are chronically disadvantaged, the establishment of a “**mobile counseling and information center**” - similar to a “library on wheels” - would be a great addition in order to reach the geographically and culturally marginalized population groups, especially girls and women, and make the aforementioned services accessible to them as well.

- Political, social and cultural activities

Programs focusing on these fields should:

- provide civil education to increase **youth engagement and participation** in community life; one of the KIs made the following concrete proposal: “Take advantage of the existence of student councils in the schools in East Jerusalem to connect them, train them in communication skills, media use, advocacy and lobbying, and encourage them to promote joint projects in Jerusalem in the environmental and rural areas.”
- encourage **voluntarism** for development and charity;
- increase **after-school programs** to improve pupils' academic performance, ensure that they have a safe, enriching place to go when not in school, fill up their free time with leisure opportunities, and reduce the rate of risky behaviors; this should include, where possible, a more diversified schedule for activities that have proven effective (e.g., like the ones carried out by Al-Nayzak): currently, these are often offered only once a week on a fixed day and time, with the result that many young people who are potentially interested and willing to participate are unable to do so at this particular time due to conflicting schedules (e.g. afternoon classes). A wider range of activities would thus allow for a wider participation;
- provide **youth-at-risk** with alternatives to prevent them from (further) slipping into drug addiction and crime; for example, special afternoon/evening schools or classes with innovative educational programs for out-of-school youth and those at risk of dropping out or of using drugs;
- provide **awareness** programs on health and legal issues for youth and teenagers;
- In this context, it would be desirable to have some kind of Palestinian (as opposed to Israeli) **Public Health Center** that would reach out to young people and serve as a first point of contact and counselling for dealing with prevention, information and advice on drugs, addiction, mental health problems, early marriage, etc., as well as a referral system for specialized organizations on gender or domestic violence, family planning, psychological counseling, etc.
- strengthen **Palestinian identity** and emphasize their **culture** and **heritage**.

with the Israeli system to gain a fair economic position. The center’s model for vocational rehabilitation consist of three interrelated steps: 1) career counseling, 2) vocational assessment, and 3) skilling & employability. The start of operations was planned for 1 August 2020.

■ **Infrastructure**

Many respondents complained about inadequate or missing facilities or headquarters. To tackle this problem, one should look into the following points raised by many of the interviewed KIs and YSO:

- invest more in a better **youth friendly infrastructure** (appropriate buildings and innovative spaces) where healthy and secure recreational activities take place;
- **share facilities or headquarters**, including meeting rooms, stadiums, halls, etc., and equipment, to both save costs but also improve cooperation amongst YSOs.
- make better **use of available spaces**: many schools lie idle in the afternoons, on weekends and during school holidays and would potentially offer a lot of space, even for larger activities; an additional plus being that they are available in all neighborhoods.

■ **Networking**

In order to enhance complementarity and cooperation between YSOs either on geographic or issue base and improve their level of networking, programs should:

- **reduce competition** between YSOs by providing core-funding and through the creation of a shared vision and strategy - with clear definition of tasks, roles and responsibilities; the latter could either apply to all organizations by developing a common vision, to which each organization can then contribute strategically based on its specialization, or be aimed only at certain sectors or target groups.³¹
- **identify potential partnership synergies** and avoid overlapping and duplication of activities; try pilot projects that respond to precise needs in the local context;
- instead of supporting only NGOs that are considered key actors/partners, **encourage coalitions** or consortiums of two or more YSOs working together, especially involving YSOs which are unable to fulfill the donor requirements for proposal writing, reporting, and financial administration.

4.4 CONCLUSION

With its holistic approach, this mapping exercise did not focus only on individual programs or specific funding streams, but covered the entire range of opportunities available to Palestinian youth in East Jerusalem. Although there is an increasing focus on youth and related programs in Palestine, there seems to be no clear overall vision for the sector as a whole, and organizations working in the field tend to design their activities and projects in accordance with their own mandates and not in line with an general strategy for Palestinian youth in East Jerusalem.

³¹ A good example for this is a recent UNICEF project targeting five marginalized East Jerusalem neighborhoods, in which several Palestinian organizations worked together on the issue of Child Protection.

This lack of strategic vision, together with the lack of a representative voice and of sufficient financial allocation (including from the Palestinian Authority budget) to take care of youth, leaves the entire youth sector in the city without a clear policy and plan to govern its work, and the youth themselves extremely vulnerable. Added to this is the lack of accountability and the fragmented implementation of projects, which often do not address the main problems of youth (such as high unemployment rates and low political representation), but tend to generally mainstream youth through interventions.

Most of the YSOs also seem to focus more on the near future and present activities than on future goals, which is not particularly effective when it comes to sustainable development. This is mainly attributed to the exposure to the occupation and the uncertainties associated with it as well as to the insecure funding situation and dependency on external funding.

Interventions must not merely aim at coping and reducing the vulnerability of people and communities, but must proactively enable them to address not only the symptoms of a protracted crisis, but also its root causes. Palestinians must be empowered to advocate for their own rights, especially the youth as one of the currently disadvantaged groups that will at the same time shape the society of the future.

One important building block for strengthening resilience and supporting social cohesion of East Jerusalem youth is the stabilization of their livelihoods. The main strategic entry points here are employment/entrepreneurship and national content in youth programs. The former particularly calls for more concerted efforts in the field of skills development/TVET and other workforce development services to tackle the problem of youth unemployment and the apparent mismatch between (tertiary) education and labor market needs. The latter focuses on preserving Palestinian national identity and culture to strengthen the youths' sense of belonging in the face of Israel's continuous efforts to Judaize the city and undermine the Palestinian narrative and heritage. Identity-building schemes should thereby not ignore the link between East Jerusalem and the rest of the OPT.

Coordination among partners – local organizations as well as international development partners – leaves a lot to be desired. Synergies between sectors should be strengthened to make the efforts undertaken more sustainable. Donors play an important role, as they can bring together different organizations through funding channels.

Most of the YSOs interviewed were keen to further develop their activities and outreach, mainly by adding new programs or expanding their services to other target groups. There was general agreement that youth programs need to be more diversified to meet the needs of today, and that it is crucial to apply a community development approach that deals with youth as an important asset rather than merely a target group.

Despite the dire living conditions in East Jerusalem, which have led to a dangerous level of frustration and hopelessness, especially among youth, there are still areas open to intervention that can help strengthen resilience. However, this also requires a degree of flexibility and a partial rethinking/reorientation on the part of the donors.

ANNEXES

OVERVIEW OF MAPPED ORGANIZATIONS

• YSOs included in the online Database and Directory (Annex A) below	163
• Pre-identified organizations that turned out not relevant	23
• Pre-identified organizations that could not be reached at all	8
• Somewhat relevant but non-Palestinian organizations (included in Annex B):	
- People-to-People Organizations	9
- Organizations belonging to the Israeli Municipality	19
- Solely or Largely Internet-Based Projects and Groups	3
- Programs Provided/Run by International Agencies or Cultural Organizations	8
TOTAL	233

Of the total in Database/Directory:	163
• “Pure” youth organizations	24
• Organizations with a youth component	139
• Questionnaires filled in by PASSIA due to the unavailability of an interview partner	29

ANNEX A: DIRECTORY OF YOUTH-SERVING ORGANIZATIONS

As many of the interventions of the YSOs are cross-cutting and involve more than one sector they were divided for this directory listing into the following categories, based on their general orientation: Charitable Organizations, Community Development, Culture, Education, Sport, Women and Youth. (See page 85 for an alphabetical index of organizations included in the directory).

CHARITABLE ORGANIZATIONS

Jerusalem Society for Directing the Family

Head: Abd Al-Salam Inabi
T & F: 02-6283928
M: 0522-861533/0586-990576
E: Jerusalem.osra@gmail.com
www.facebook.com/1526437127638850
19, Al-Rashid St., Jerusalem
MFW: Relief and development for the needy Palestinian families; cultural programs for youth and children.

Nojom Al-Quds Society for Physically Disabled

Dir.: Abdel Rahman Nofal
M: 0528-060952/0548-121925
F: 02-9707980
E: abednofal2122@gmail.com
www.facebook.com/172605286602250/
2, Al-Rashid St., Jaber Bldg., Jerusalem
MFW: Ramadan group breakfast, trips, catering packages, festive clothing, gifts, used furniture, entertainment festivals to draw a smile on the faces of orphans, recreational treatment trips for people with special needs, orphans, the poor and widows of the elderly.

Nuran Charitable Association

Dir.: Jawad Al-Bakri
T: 02-6733664
F: 02-6733666
E: info@nuranassociation.org
www.nuranassociation.org
www.facebook.com/Nuran-Charitable-Association
27, Al-Sala'a St., Jabal Al-Mukabber, Jerusalem
MFW: First aid courses for beginners; awareness on secure internet surfing; awareness on the harmful effects of smoking; healthy nutrition; young leadership; human development.

Palestinian Family Planning & Protection Association

Exec. Dir.: Ammal Awadallah
T: 02-6283636/0630
M: 0599-232365/0542-895655
F: 02-6261675
E: info@pfppa.org / director@pfppa.org
www.pfppa.org
www.facebook.com/-PFPPA-277999585459/
Industrial Zone St., Wadi Al-Joz, Hirbawi Bldg. (Al-Tanour), 1st fl., Jerusalem
MFW: Activities on Sexual and Reproductive Health (SRH) and Gender-Based Violence (GBV), including awareness-raising, health, legal and psycho-social services in clinics and in the community; sexuality education; advocacy for changing laws & policies related to SRH & GBV.

The Trust of Programs for Early Childhood Family & Community Education

Dir.: Farid Abu-Ghosh
T: 02-6260836/5829842
F: 02-6260837
E: trust@trust-programs.org
[www.facebook.com/pg/Trust-of-programs-for-early-childhood-family-and-community-education-Abraj-Al-Quds, Main St., Shu'fat, PO Box 51303, Jerusalem](http://www.facebook.com/pg/Trust-of-programs-for-early-childhood-family-and-community-education-Abraj-Al-Quds>Main-St.-Shu'fat-PO-Box-51303-Jerusalem)
MFW: Awareness lectures, campaigns and meetings on specific topics; project on empowering women to become agents of change.

The Union of Charitable Societies - Jerusalem

Dir.: Yousef Kirry
T: 02-6285870
F: 02-6285361
E: info@ucs-pal.org
www.ucs-pal.org
www.facebook.com/UCS-Jerusalem-1662484874009622
45, Khalil Sakakini St., Beit Hanina, Jerusalem

MFW: Improves/funds the infrastructure & facilities of organizations, provides legal guidance & support; builds administrative capacities of bodies, teams & volunteers; supervises the work of its members, promotes the standards of good governance; Community Development Program; issued the first Palestinian kindergarten curriculum and the first manual for a model kindergarten; economic & social empowerment of marginalized women & youth; defends the rights of the disabled and integrating them into society; Anti-Poverty Program.

COMMUNITY DEVELOPMENT

Abnaa Al-Quds Club

Dir.: Mithkal Jaber
M: 0522-404272
E: abnaalquds@hotmail.com
www.aaquds.weebly.com
www.facebook.com/abnaalqudsclub
12, Al-Saadiya St., Al-Saadiya neighborhood, Old City, Jerusalem

MFW: Sports; cultural, social and health activities; programs to raise the educational and scientific level, especially of those with a weak educational attainment; courses in young leadership and summer camp management leadership; advocacy programs; social umbrella program; open days, festivals and summer camps.

African Community Society

Dir.: Naser Qous
T & F: 02-6288711
M: 0545-427857/054-6897958
E: info@acs-jer.org
or: african.1983@gmail.com
www.facebook.com/groups/Afro.Jerusalemite
Al-Wad St., Ala' Eddin Rd., Old City, Jerusalem
MFW: Development in the Old City by empowering & rehabilitating children, youth & women; promotes Palestinian culture; networking; sports/football, Dabkeh and art.

Aswar Al-Quds

Dir.: Bashar Abu Shamsieh
M: 0523-522199
E: aswaralquds@gmail.com
www.facebook.com/107284490704311
Jerusalem
MFW: Publishing weekly and monthly magazines, publishing research and articles in Arabic and English languages, tourist guides, extracurricular teaching of history for school students.

Atta'a Center

Dir.: Daoud Alayan
M: 0506-968800
E: info@attaacenter.org
or: attaa.jerusalem@gmail.com
www.attaacenter.org
www.facebook.com/AttaaCenter
Beit Hanina, Jerusalem

MFW: Rises awareness of rights; provides consultations and handles hundreds of individual requests each year, conducts workshops and holds lectures for thousands of high school students and adults; offers services to the entire Arab population of Jerusalem; ongoing one-on-one work with residents.

Al-Bustan Association Silwan

Coord.: Sara Qaraein
T & F: 02-5020603
M: 0503046767
E: al-bustan@bas.ps
or: bustan1015@gmail.com
www.bas.ps
www.facebook.com/bustansilwan
17, Main St., Silwan, Jerusalem

MFW: Provide a safe environment for children, youth & families to be aware, empowered and active with regard to their rights and duties; promote volunteerism.

Community Action Center (CAC)

- Al-Quds University
Dir.: Dr. Munir Nuseibah
T: 02-6280625
E: info@cac.alquds.edu
http://cac.alquds.edu
www.facebook.com/CAC.ALQuds.uni
37 Aqbat Al-Khaldia, Old City, Jerusalem / Al-Quds University campus, Beit Hanina / Al-Abraj, Abu Dis
MFW: Training and implementation of community initiatives; community education.

Faisal Hussein Foundation

Exec. Dir.: Fadwa Al-Husseini
T: 02-2342686
F: 02-2345521
E: info@fhfpal.org
www.fhfpal.org
www.facebook.com/Faisal-Husseini-Foundation
Dahiet Al-Barid, Jerusalem
MFW: Comprehensive school upgrading program; training school staff; inclusive education;

research; technology; evaluation of technology skills through robot-building and programming competitions; child rights program to develop student mediation committees at schools; inclusive education project targeting students with autism in different ages.

Jerusalem Community Advocacy Network (JCAN)

Contact Person: Manar Nijm
T: 02-6275760-1/0523-757166
F: 02-6275762
E: legal@j-can.org
or: manar_mnj@yahoo.com
www.j-can.org
www.facebook.com/JCAN123
At-Tur, opp. Al-Makassed Hospital, Jerusalem
Kufr Aqab Branch:
T: 02-2366660
M: 0526-346660
Al-Madaris St., Al-Zughayar area, Kufr Aqab
MFW: Operates four centers in At-Tur, Shu'fat, Kufr Aqab, Sur Baher and surrounding neighborhoods, providing services to poor communities which are deprived of their rights and face unstable housing (lack of permits and house demolitions); issues related to family reunification and registration of children, poor access to civil documents, as well as delays in legal procedures and neglect of community care services and infrastructure.

Jerusalem House Center

Dir.: Ibtisam Sbeitan Kiswani
T: 02-6264435/1793
E: a.kisswani@yahoo.com
www.facebook.com/125906234108374
Al-Asfahani St., Jerusalem
MFW: Developing Palestinian civil society; strengthening the role of women and youth; legal & psychosocial counseling; student skill & capability development; promoting voluntary work; women empowerment; training courses; educational assistance.

The Jerusalem Princess Basma Centre

Dir.: Ibrahim Faltas
T: 02-6283058 / 02-6264536
F: 02-6274449
E: info@basma-centre.org
www.Basma-centre.org
www.facebook.com/471739819599653
73, Rabi'ah Al-Adawiyah St., Mount of Olives, Jerusalem

MFW: Mother and Family Empowerment Program for children with disabilities; university students training program in partnership with a number of Palestinian universities; vocational training program for adults with disabilities.

JEST for Development and Entrepreneurship

Man. Dir.: Rana Qutteineh
M: 0544-721536
E: info@jesthub.org
www.jesthub.org
www.facebook.com/jesthub
1, Baibars St., Sheikh Jarrah, Jerusalem
MFW: Co-working space; meetups for the public to help raise awareness on entrepreneurship and/or help entrepreneurs; capacity building; mentorship for entrepreneurs; networking with business leaders and national & international investors and possible partners.

Madaa Creative Center

Dir.: Jawad Siyam
T: 02-6278003
M: 0524-054951
F: 02-6278004
E: info@madaasilwan.org
www.madaasilwan.org
www.facebook.com/MadaaSilwan
Wadi Hilweh, Silwan, Jerusalem
MFW: Legal support representing under 18 years old in courts; women psychological support; extra-curricular & cultural activities.

Mariam Association for Society Development

Dir.: Malek Zablah
M: 0544-430309
E: Miriam.association@gmail.com
www.facebook.com/pg/mariamassociation
Nablus Rd., Jerusalem
MFW: Cultural program; youth program; social & psychological program; 'Bader' initiative bringing youth together with elders at elderly homes.

Middle East Nonviolence and Democracy (MEND)

Dir.: Lucy Nusseibeh
T: 02-6567310
F: 02-6567311
E: lucy@mendonline.org
or: lucynusseibeh@gmail.com
www.mendonline.org
www.facebook.com/
MEnonviolenceanddemocracy
16, Salah Eddin St., Jerusalem

MFW: Participatory video project mostly with youth and women; nonviolence for youth as advocates and leaders; human rights and non-violence for schools and school teachers; media literacy among school teachers and children.

Mubaderon Foundation for Social Development

Dir.: Mousa Abbasi
T.: 0527-751045
E.: Mubaderron.ps@gmail.com
www.facebook.com/586591538166274
Ras Al-Amud, near Panorama Hotel, Jerusalem
MFW: Heritage, educational & operational activities and festivals; community activities for the elderly & orphans; community-based initiatives.

One Hand for Issawiya

Dir.: Abdallah Hamdan
M: 0549-968728/0537-310215/
0526-903316/0547-323470
E: esawiahj@hotmail.com
www.facebook.com/yad.wa7idah
Al-Dewaneyeh, 3rd fl., in front of Al-Arbaein Mosque, Al-Issawiya, Jerusalem
MFW: Children protection groups; school support courses; youth empowerment groups; women empowerment & psychological health; weekly camps.

Palestinian Counseling Center (PCC)

Dir.: Munera Batat
T: 02-6562272
F: 02-6562271
E: manal.n@pcc-jer.org
or: pcc@palnet.com
www.pcc-jer.org
www.facebook.com/palestiniancounselingcenter
5, Al Gharbi St., Kaloti Bldg., 4th floor, Beit Hanina, Jerusalem
MFW: Individual counseling, group therapy; diagnosis for children & adults; training & capacity building in mental health; community development; advocacy research & publications.

Sada Movement

Co-Dir.: Lubna Al-Sanee'; Asem Attoun
E: heraksada@gmail.com
or: haneen16727@gmail.com
www.facebook.com/sadamovement
(via the Hebrew University of Jerusalem)
MFW: Conducting seminars; showing films on special occasion, such as Palestinian Land Day and International Women's Day; organizing identity tours as part of projects.

Al-Sadiq At-Tayeb Society for the Rehabilitation of Drug Addicts

Dir.: Majed Alloush
T: 02-2799593
E: alsadiq_3@p-ol.com
F: 02-2799593
www.facebook.com/alsadeqteab
Al-Izzariya, Dahiet Al-Iskan, Jerusalem
MFW: Social awareness of drug & alcohol abuse and their dangerous outcomes; provides family members of addicts with psychosocial & spiritual support; training functional youth leaders to effectively support their peers; provides professional and educational training for university students and institutions of higher learning specialized in human and social sciences.

Saraya Center for Community Services

Exec. Dir.: Soufy Al-Shiber
T & F: 02-628-3374
E: admin@alsaraya-center.org
http://alsaraya-center.org
www.facebook.com/AlsarayaCenter
24, Aqabat As-Saraya, Old City, Jerusalem
MFW: Life skills for children; creative angles (Dabkeh, drama, handcraft, drum rhythm, art); academic and social support; extracurricular education in schools; work with mentors, parents, and teachers; adult education for women; professional development for women; community development.

Sinsila Center

M: 0546-862817
E: sinsila.center@outlook.com
or: sinsilaproject@gmail.com
www.facebook.com/Sinsila-Center-112206963596764
MFW: Environmental projects (roof-top gardening, irrigation systems, beekeeping); creating inspiring environments for creative people, social activists, artists and initiators; sustainability/nature-preserving projects.

Spring of Love Society

Chairman: Basel Baddour
M: 0502-755030/ 0506-655815
E: springoflove2005@yahoo.com
www.facebook.com/sols.org
26, Aqabat Al-Khanqah, Old City, Jerusalem
MFW: Homecare & outreach program - visiting needy people to help them get their basic needs; physical therapy clinic, foot and nail therapy, slimming; organizing tours and trips; annual Christmas festival for children.

Volunteer for Hope - Jerusalem

NB: the organization was closed down by Israel on 17 May 2020 for 6 months

Head: Sylvia Abu Laban
T & F: 02-5668929
M: 0549-499679/0593-089322
E: volunteerforhope2018@gmail.com
www.facebook.com/volunteerforhope
Beit Hanina, Jerusalem

MFW: Helps women, children and people with special needs; aims to contribute towards family building, protection and self-empowerment; promotes community volunteering, adopts volunteering initiative; Dabkeh; making accessories for girls; drawing; scout.

Zahret Al-Madaen for Community and Development

Dir.: Najla Al-Sayede
T & F: 02-6263055
E: m13.8@hotmail.com
www.facebook.com/pg/zahretalmeden1
Al-Ahram Bldg., Al-Wad St., Old City, Jerusalem
MFW: Dabkeh; summer camp guides; first aid course; youth camp; Know Your Country tours to Palestinian villages.

Zawye Club

Co- Dir.: Miral Rizek & Nadeem Abu Baker
M: 0548-322789
E: info@zawye.org
www.facebook.com/Zawyeclub
2, Amar Ben Ela'as St., Jerusalem
MFW: Multipurpose members' club operating as a co-working space by day and an activity center by night. Also available as a venue for events, workshops and special occasions.

Zimam Palestine

Dir.: Abdullah Hamarsheh
T: 02-2413152
F: 02-2413152
E: info@zimam.ps
www.zimam.ps
www.facebook.com/zimamps
Al-Muba'aden St., VIP Bldg., Al-Bireh, Ramallah
MFW: Pioneering grassroots youth movement that challenges the status quo; taking a domestic approach to conflict resolution; working with the leaders of tomorrow to build a more democratic, actively engaged and pluralistic society.

CULTURE

Anata Cultural Center

Head: Eng. Shireen Allan
M: 0568-537909
E: Anata_academy@yahoo.com
www.anata.ps
www.facebook.com/Anata.Academy
Hosh Suleiman, Al-Rifa'e, Anata, Jerusalem
MFW: Carries out a variety of training programs targeting youth and women in traditional handicrafts that have been extinct (embroideries, folk architecture, mosaic and Arabic calligraphy).

Armaa Organization

Dep. Chairperson: Wafa Asfour
M: 0525-585151
E: info@armaa.org
www.facebook.com/ArmaaOrganization
23, Khaled Meshaal St., Al-Ashqariya, Beit Hanina, Jerusalem
MFW: Cultural activities, awareness, and community evenings; summer & winter camps for children & youth; projects to enhance the profession of tourist guides among newly graduated girls; introductory projects about the civilizational, architectural & historical heritage; mobile library for schools & Jerusalemite families; awareness projects for teenage school girls on gender & physical health; young leadership training program; environmental & agricultural projects (olive picking); small projects in the field of youth employment.

ARTLAB

Dir.: Ahed Izhiman
M: 0544-343798
E: info@artlabjerusalem.org
or: ahedizhiman@gmail.com
www.artlabjerusalem.org
www.facebook.com/artlabjerusalem
12, Ibn Battuta St., Jerusalem
MFW: Creative platform hosting trainings & cultural events; produces in-house multimedia outputs; services to organizations & businesses; recruitment for dropout students who did not finish their degrees; multimedia training; employment in the organization.

ASHTAR for Theatre Production & Training

Dir.: Iman Aoun
T: 02-2980037/5827218
F: 02-5827218
M: 0599-434736
E: info@ashtar-theatre.org

www.Ashtar-theatre.org
www.facebook.com/ashtartheatre
17, Main St., Shu'fat, Jerusalem
MFW: Theater, acting training, drama classes for teachers, organizing plays

The Edward Said National Conservatory of Music (ESNCM)

Exec. Dir.: Suheil Khoury
T: 02-6271711/63230
F: 02-6271710
E: mmaragha@ncm.birzeit.edu
or: mrohana@ncm.birzeit.edu
http://ncm.birzeit.edu/en/jerusalem-branch
www.facebook.com/esncmjerusalem
11, Az-Zahra St., Shihabi Bldg., Jerusalem
MFW: Music education & promotion, orchestras, festivals, productions, summer camps and concerts.

Magnificat Institute - School of Music

Dir.: Fr. Alberto Joan Pari
T: 02-6266609
F: 02-6266701
E: magnificat@custodia.org
or: magnificatjerusalem@gmail.com
www.magnificat.custodia.org
www.facebook.com/magnificatinstitute
New Gate, Old City, Jerusalem
MFW: Pre-academic & academic musical education, classical performances, publications about music, songs about heritage & culture.

Al-Ma'mal Foundation for Contemporary Art

Dir.: Jack Persekian
T: 02-6283457
F: 02-6272312
E: info@almamalfoundation.org
www.almamalfoundation.org
www.facebook.com/almamalfoundation
8, New Gate, Jaffa St., Old City, Jerusalem
MFW: Exhibitions, live music and workshops, concerts, performances, film screening, talks.

Massar Cultural Center

Gen. Man.: Abeer Dweik
T: 02-5686794
T: 0542-163752
E: jrmasar@gmail.com
www.massaredu.com
www.facebook.com/massaredu
Near Frères College for Boys & Girls (De la Salle), Beit Hanina, Jerusalem

MFW: Develops the talents, different capacities and skills of participants, through workshops, specialized courses in project management, entrepreneurship & business, and festivals, which help them become active actors and influencers in the society; aims at spreading the spirit of leadership and belonging to build a constructive generation.

Nakhleh Esheber Institute (NEI)

Dir.: Yacoub Abu Arafah
T & F: 02-5321634
E: contact@nakhlehesheber.org
www.facebook.com/Nakhleh-Esheber-Institute-NEI-1413154662330134
4, Ibn Khaldoun St., Jerusalem
MFW: Children arts activities, theater, music and drama workshop, spots in the media to raise awareness.

Oushaq Arts Center

Dir.: Mohammad Amous
M: 0525-300038/380144/0545-976722
E: info@oushaq.ps
or: m2amous@gmail.com
or: watankayyal@hotmail.com
8, Al-Hariri St., Union of Arab Orthodox Club Bldg., Wadi Al-Joz, Jerusalem
MFW: Training in Dabkeh, contemporary dance and ballet; dance workshops and summer camps; has the following troupes: Ouf, Oushaq Dance Theater and Oushaq Educational Theater; training services providing qualified dance/Dabkeh trainers to local centers.

Palestinian Art Court - Al-Hoash

Exec. Dir.: Reem Abd Al-Hadi
T: 02-6273501
F: 02-6273501
E: info@alhoashgallery.org
www.alhoashgallery.org
www.facebook.com/alhoashpal
7, Az-Zahra St., Zaytouna Bldg., Jerusalem
MFW: Recycling through art; use of embroidery in a modern context; courses in sculpting & photography; tours in Jerusalem; programs in visual art; research booklets about visual arts.

Palestinian Child Center - Shu'fat Camp

Dir.: Khaled Al-Sheikh Ali
T: 02-5386927
M: 0526-907654
E: k0548099283@gmail.com
or: khaled@palchc.org
or: pcc.palestinianchildcenter@gmail.com

www.palchc.org
www.facebook.com/pcc2018
Near UNRWA Health Center, Shu'fat Camp
MFW: Life skills; Dabkeh; Rap (singing); vocational training; theater; yoga; workshops and over 35 activities for children.

The Palestinian Circus School

Dir.: Mohammad Rabah
T & F: 02-2812000
E: info@palcircus.ps
www.palcircus.ps
www.facebook.com/
ThePalestinianCircusSchool
Manzel St., next to the Latin Church, Birzeit
MFW: Circus training for children and youth; weekly circus shows; youth circus productions; cross-border cultural exchanges; festivals and events; establishing sustainable circus clubs in different regions; summer camps.

Palestinian National Theater (formerly An-Nuzha Al-Hakawati)

Dir.: Amer Khalil
T: 02-6280957
F: 02-6276293/6282646
E: info@pnt-pal.org
www.facebook.com/
AlmsrhAlwtnyAlflstynyAlhkwyat
4, Abu Obeida St., Nuzha Bldg., Jerusalem
MFW: Promoting art in general and theatre in particular; acting & drama workshops, modern dance, photography courses, etc.

Al-Razee Cultural and Social Association

Dir.: Kifaya Hamoudeh
T: 02-2347593/8593
M: 0522-585190
F: 02-2348593
E: alrazi2002@gmail.com
www.al-raze.com
www.facebook.com/alrazi2002
Ar-Ram Main St., next to Arab Bank, PO Box 19123, Ar-Ram
MFW: Theatrical presentations for the school students; Okaz Market Project for school students; promoting tours to al-Aqsa Mosque for the school students; students' Parliament

Sabreen Association for Artistic Development

Dir.: Said Murad
M: 0505-566993
E: sabreen@sabreen.org
www.sabreen.org

www.facebook.com/SabreenAssociation
44, Mt. of Olive Rd., Sheikh Jarrah, PO Box 51875, Jerusalem 91517
MFW: Music production & education; teacher training; technical training & sound engineering; community cultural development.

Sanabel Culture & Arts Theater

Dir.: Ahmad Abu Saloum
T: 02-6714338/0522-286188
F: 02-5321394
E: sanabel_theater@yahoo.com
www.facebook.com/86-1413225768995864
22, Al-Thori, Jerusalem
MFW: Theatre production, drama teaching, plays against violence, puppet production, workshops, community awareness, training puppet theatre & music (Oud) & varieties.

Scientific Museums

c/o Al-Quds University
Dir.: Dima Halawani
T & F: 02-2791229
E: sciencemuseum@alquds.edu
or: dhalawani@staff.alquds.edu
www.facebook.com/alquds.s.museum
Abu Dis, PO Box 20002, Jerusalem
MFW: Interactive scientific exhibits of natural phenomena to contribute to understanding of physics & math; competitions for school students; science summer camp for gifted students; workshops for teachers.

SHAFaq - Jerusalem Arts Network

Dir.: Daoud Al-Ghoul
M: 0525-261013
E: Shafaq@jerusalemarts.net
or: daoud@jerusalemarts.net
www.jerusalemarts.net
www.facebook.com/Jerusalemartsnetwork
7, Az-Zahra St., Jerusalem
MFW: Promoting artistic & cultural events organized by the network's 10 member institutions to increase participation in cultural life.

Siwar Association for Culture and Arts

Head: Mahmoud Baidoun
T: 02-6278996
F: 02-6771447
M: 0546-806678
E: info@siwar.org
www.siwar.org
www.facebook.com/siwarclub
15, Al-Asfahani St., Al-Qutob Bldg., Jerusalem

MFW: Educational programs; artistic programs; Dandana program; color shapes for art program; photography (video production/montage) training/vocational programs in the art, music, movement & entertainment; sound production; DJ programs.

Spafford Children's Center

Dir.: Shahd Souri
T: 02-6284875/6261897
F: 02-6282631
E: spafford.jerusalem@gmail.com
www.spaffordcenter.org
www.facebook.com/
spaffordchildrenscenter
Old City, Jerusalem

MFW: Educational programs for children with learning disabilities; extra-curricular activities including Dabkeh, drawing, gymnastics, ballet; counseling sessions for children and families.

Vision Association for Culture & Arts – VACA (House of Hope)

Dir.: Milad Vosgueritchian
T: 02-2794274
M: 0594-408052
E: milad@supportinghouseofhope.org
or: milad_vos@hotmail.com
www.facebook.com/VACA.Bethany/
Ras Kubsa, near Al-Ghanem Medical Center, Bethany/Al-Izzariya
MFW: Rouya Elementary School; summer schools; youth programs; volunteer program.

Yabous Cultural Center

Dir.: Rania Elias
T: 02-6261045
F: 02-6261372
E: rania.elias@yabous.org
or: officemanager@yabous.org
www.yabous.org
10, Az-Zahra St., Jerusalem
MFW: Creativity program to support individual artists; Palestine Music Expo meeting in Palestine; film screenings/cinema; circus; producing & organizing arts & cultural programs, events & festivals; book launching and readings; artistic programs and summer camps for children; art exhibitions; cultural weeks and workshops; musicals.

EDUCATION

Afaak College

Dir.: Hani Na'aji
T: 02-6252227
M: 0523-150088
E: afaak.college@gmail.com
www.facebook.com/AfaakCollege
12, Nablus St., opp. American House (former US Consulate General), Jerusalem
MFW: Early childhood education, Medical and General Secretary, Accounting, CISCO, Optics "Optics technician".

Anwar Jerusalem College

Gen. Dir.: Adel Ghaith
T: 02-6281818
F: 02-6285381
E: Anwar.sec1@gmail.com
www.facebook.com/anwarcollege
Az-Zahra St., opp. the National Hotel, Jerusalem
MFW: 1-year courses in: administration, secretarial, accounting, early childhood education, hairdressing, computer engineering & technology, graphic design; maintenance courses for repairing phones and cell phones for school students; event planning; marketing; 3D Epoxy imaging; creating figures for professionals; vehicles repair; preparatory courses in Hebrew & for the Israeli ministry exams for Arab lawyers.

Arab Blind Association

Dir.: Nadira Bazbaz
T: 02-6273535
F: 02-6283421
www.facebook.com/aba.blind
25, Al-Wad St./Via Dolorosa, Aqabet Al-Mufti, Old City, Jerusalem
MFW: Professional training & rehabilitation for the blind, making all kinds of brooms & brushes.

Arab Orphans' Committee

Head: Dr. Ahmad Al-Dajani
T: 02-5833896 / 06-5656003
F: 02-5853860
E: info@jiss.edu.ps
or: arab.orphans.committee@gmail.com
www.aoc-iss.org
www.facebook.com/jiss.palestine
11, Hizma St., Beit Hanina, PO Box 19798, Jerusalem

MFW: Training in: turning and automatic leveling, welding and metal forming, sanitary ware, central heating & air conditioning, carpentry and furniture manufacturing, communications technology & cellular equipment maintenance, computer & network maintenance, office machinery maintenance, electrical installations, car mechatronics, hotel management.

Atid Biran College

T: 02-5816467/0523-215476

F: 02-5816491

E: info@atidbira.co.il

www.atidbiran.co.il

www.facebook.com/AtidBiran.College

Opp. Ibn Sina Medical Center, Shu'fat, Jerusalem

MFW: Vocational training programs/courses: medical administration and secretarial skills; advanced accounting; early childhood education; repair of household electrical appliances & air conditioners; computer & network maintenance; electronic monitoring systems & alarms; wages accountant; electricians; gas safety.

Coding Academy of Jerusalem (CAJ)

Dir.: Hafeth Zughayer

M: 0522-201922

E: codingaj@gmail.com

www.codingaj.com

www.facebook.com/Coding-Academy-of-Jerusalem--658208977849996/

Beit Hanina, Jerusalem

MFW: Technological courses in collaboration with the Palestine Polytechnic University: 2D animation, photoshop, robot design, Facebook store, graphic design, website building; computer skills; programming; start-up & entrepreneurial training.

East and West Center

Dir.: Ameen Khalaf

T: 02-6230666

M: 0536-228332

E: ewlanguages@gmail.com

Ibn Jubeir St., YWCA Bldg., Sheikh Jarrah, Jerusalem

MFW: Teaching a variety of languages.

Fajer Al-Quds Organization

Dir.: Mohammad Zahaykeh

T: 02-29707727

E: info@fajeralquds.org

F: 02-5836768

www.fajeralquds.org

www.facebook.com/Fajeralquds.org

Zeiter Taha Bldg., 4th fl., Al-Dahiet Roundabout, behind Chamber of Commerce & TNB Bank, Beit Hanina, Jerusalem

MFW: Small loans to economic-empowerment projects in Jerusalem and in field, such as crafts, popular restaurants and school cafeterias, purchasing taxis; training and management skills programs; focuses on the marginalized groups of the society who don't usually participate in the economic and social development processes in Jerusalem, especially youth.

Future Builders Forum (FBF)

Dir.: Dina Fer'oun

T: 02-2791060

F: 02-2791060

E: fbf.pal@gmail.com

www.facebook.com/Future-Builders-Forum-FBF-161278267344217

Main St, Abu Dis, Jerusalem

MFW: Educational program: competitions in Arabic reading, memorizing the Qur'an, and in teaching aids; capacity-building program for work teams; cultural program; empowering young people; Young Entrepreneur training; summer camps; relief program.

Geniuses Institute

CEO: Ali Kamel

M: 0527-441105

E: office@geniuses.co.il

www.facebook.com/Geniuses.institute

19, Sultan Suleiman St., Jerusalem

MFW: Academic preparation courses for high school graduates or those who are to enroll to universities; providing preparatory courses for future Medicine students and nursing students; Hebrew language courses; assists Jerusalemite students in the registration process at Israeli universities by filling out.

Al-Hayat College

Dir.: Basem Abu Assab

T: 02-6262222

E: hacc.jerusalem@gmail.com

www.facebook.com/AlhayatArts

Sultan Suleiman St., Al-Adhami Mosque,

Damascus Gate, Jerusalem

MFW: Secretarial and office automation; accounting; medical secretary; baby incubators; Hebrew; construction work manager; installation (cameras, alarms, intercoms); press & media; empowerment courses: languages, music, drawing, fashion design.

I-Learn Languages & Training Center

Dir.: Inas Abu Asab

T: 02-6263322

M: 0522-825555

E: inasabuasab@gmail.com

www.facebook.com/ilearninjerusalem

Al-Asmai St., Abraj Al-Quds, Shu'fat, Jerusalem

MFW: Language courses for professional development, for daily life goals, or for preparation for academic university education.**Industrial Islamic Orphanage School**

Principal: Omar Gharabli

T: 02-6282241/72920

F: 02-6286414

www.facebook.com/Aytam.quds

Aqabat As-Saraya St., Old City, Jerusalem

MFW: Professional training in graphic design, sewing/detailing, carpentry, air-conditioning & refrigeration, electrical, sanitary installations, bamboo furniture industry, computer.**Injaz Center**

M: 0585-77316/0538-862253

E: injaz.center33@gmail.com

or: che67m@gmail.com

www.facebook.com/Injaz33

Al-Nur Pharmacy Bldg., 2nd fl., Ras Al-Amud, Jerusalem**MFW:** Hebrew and other language courses; summer, winter and spring camps for children; qualification and skills development courses in: project management, electronics; children's activation; different school subjects; after-school activities to advance children's cognitive, reward and technical levels.**Insan - Hope Ambassadors Association**

Dir.: Raed Abu Salah

T: 02-6554549

M: 0532-373462

E: humansociety@gmail.com

www.facebook.com/sufaraalamlinsan

Al-Yacoubi St., Jerusalem

MFW: Courses in young leadership, computer skills, first aid, drama & music; organizes trips.**International Center for Culture and Public Relations**

Dir.: Majd Al-Maqqdisi

T & F: 02-2796341

M: 0522-492190/0584-104447

E: inopr@hotmail.com

or: amjad-mohsen1997@hotmail.com

Al-Izzariyya-Abu Dis St., Sheikh Khalil Mohsen Bldg., Jerusalem

MFW: Cultural, educational, training and professional activities, job search assistance and capacity building for youth and children**Ishraka for Training & Excellence Skills**

Gen. Dir.: Dr. Taleb Idkeidek

T: 02-5826331

M: 0544-551601/0598-347774

E: info@ishraka.net

www.ishraka.net

Beit Hanina, Jerusalem

MFW: Young Initiator Program (<https://zat.gr8.com>) to build personality and change ways of thinking to become an initiator.**Jerusalem Hi-Tech Forum**

Dir.: Mazen Safadi

E: jerusalemhitechforum@gmail.com

www.facebook.com/jerusalemhitechforum

MFW: Tech talks; advanced technology forum; sustainable development and growth of the hi-tech sector, entrepreneurship and community.**Kalandia Training Center (UNRWA)**

Dir.: Eng. Adeeb Suleiman

T: 02-2351740

Kalandia, Jerusalem

MFW: Technical/vocational education for Palestinian refugees: carpentry/furniture making; building finishing & decoration; car body repair & painting; aluminum fabrication; diesel & agricultural machinery mechanics; machining & welding; car mechatronics; metalwork.**Learn & Be Distinguished Center**

Dir.: Nimer Safadi

M: 0587-667898

E: nimer.ameel@gmail.com

www.facebook.com/4you.learn

Nablus Rd., Old Ministry of Interior Bldg., 3rd fl., near Al-Mihbash Restaurant, Jerusalem**MFW:** Courses in English and math for Tawjihi students; Hebrew; preparation for Israeli license examinations; therapeutic drama.**The Lutheran World Federation - Vocational Training Program**

Dir.: Yousef Shalian

T: 02-5854102

F: 02-6561741

E: info.jerusalem@lutheranworld.org

or: yousef.shalian@lutheranworld.org

<https://jerusalem.lutheranworld.org>

www.facebook.com/LWFJerusalem

May Ziadeh St., Beit Hanina, Jerusalem

MFW: Vocational education & training for high school students (vocational stream) licensed by the Ministry of Education; one-year programs and short-term vocational courses; vocational consultation services; assistance in finding jobs or starting own projects/business.

Makan - Hebrew Language Teaching

Co-Dirs.: Yulia Kelebeyev & Shai Leifer

M: 0547-798047/0508-295908

E: makanhebrew@gmail.com

www.facebook.com/makanhebrew

21, Salah Eddin St., Jerusalem

MFW: Intensive Hebrew language courses for high-school graduates (before enrolling in higher education); tours to the Hebrew University of Jerusalem.

M.S. Academy

T: 02-6579911

M: 0529-017727

E.: info@academy-ms.com

www.academy-ms.com

www.facebook.com/MS.Acadmey

4, Al Hariri St., Jerusalem

MFW: Curriculum activities such as Tawjihi exams and other courses; extra-curriculum activities such as Intelligence Mental Arithmetic (IMA), Rubik's Cube, Hebrew language courses, English language courses and others.

Al-Nayzak Foundation for Supportive Education and Scientific Creativity

Dir: Aref Al-Hussaini

T: 02-6263086

E: info@alnayzak.org

F: 02-6263086

www.alnayzak.org

www.facebook.com/Alnayzak

9, Ali bin Abi Taleb St., Jerusalem

MFW: Scientific, technological and educational activities.

New Vision Ltd.

Dir.: Shawqi Jweiles

T: 02-5666733

E: info@newvision-learn.com

www.newvision-learn.com

www.facebook.com/www.newvision

18, Al-Zahra' St., Jerusalem

MFW: Hebrew language, "Thinking out of the Box", Psychometric preparation.

Omega Academy

Dir.: Firas Abu Asba

T: 02-5326484/0508-862715

F: 02-6275220

E: omega.academy.jerusalem@gmail.com

www.omega-academy.net

www.facebook.com/OmegaAca

Sheikh Jarrah, Jerusalem

MFW: Courses for Psychometric Entrance Test, Bagrut, Tawjihi, Hebrew and English languages and scientific writing; video recordings of educational materials for its students.

Palestinian Academic Society for the Study of International Affairs (PASSIA)

Chairman: Dr. Mahdi Abdul Hadi

T: 02-6264426/6286566

F: 02-6282819

E: passia@passia.org

www.passia.org

www.facebook.com/passia.org

3, Hind Al-Husseini St., Alley 2, Wadi Al-Joz, Jerusalem

MFW: Research, training programs, roundtable meetings (dialogue), internship & volunteering opportunities.

Palestinian Intellectual Forum

Exec. Dir.: Dr. Amjad Shihab

T&F: 02-9965322

M: 0587-47-7286/0523-183616

E: shihabmaqdisi@gmail.com

www.facebook.com/palestinianif

22, Salah Eddin St., Jerusalem

MFW: Vocational rehabilitation, human development and awareness courses; political meetings, seminars and symposia.

Palestinian Society for Education & Development (PSED)

Dir.: Abdel Majid Erikat

M: 0547-336743/0598-183224

E: abederiqat@yahoo.com

Main St., Al-Izzariyya

MFW: Human rights and women rights courses; social development; civil peace.

Al-Quds Academy - Anta Maa'na

Dir.: Obeida Ghanem

T: 02-6271181

E: obidah_80@live.com

www.facebook.com/anta.ma3na

Az-Zahra St., Al-Quds Cinema Bldg., Jerusalem

MFW: Qualifies students to enroll in Israeli universities; offers Bagrut, Psychometric Entrance Test, and Hebrew language courses.

Rayan College of Complementary Medicine

Dir.: Hazim Al-Julani

T: 02-6263941

E: rayan.college@rayan-group.com

www.rayan-group.com

www.facebook.com/rayan.college

22, Salah Eddin St., Jerusalem

MFW: Education in the field of complementary medicine, Chinese medicine, natural medicine, medical massages, skin treatment, herbalists, herbal oils, and multidisciplinary courses.

Riyadah Academy

Dir.: Wala' Kayyal

M: 0546-277450

F: 02-9701481

E: Riyadah.academy@gmail.com

www.riyadah-academy.com

96, Nablus Rd., Jerusalem

MFW: Degree in arts and music; journalism and photography course; nursing courses; Hebrew and English courses; Incubators; qualified paramedics course.

Al-Shehab Al-Maqdisi College

Dir.: Dr. Amjad Shihab

T: 02-9965322

M: 0587-477286/0523-183616

F: 02-9965322

E: shihabmaqdisi@gmail.com

www.facebook.com/Shehab.Collage

22, Salah Eddin St., Jerusalem

MFW: Vocational rehabilitation, human development and awareness courses.

Station J

Dir.: Hazem Tirhi

T: 02-6461741

F: 02-6461741

E: info@stationj.ps

www.facebook.com/STATIONJERUSALEM/

Isaaf Al-Nashashibi St., Sheikh Jarrah, Jerusalem

MFW: Providing youth with a venue for entrepreneurial growth that combines business, research & academia; startup lab to enhance access to skills, resources and markets; capacity development to socially and economically empower youth and better integrate them in the labor market; guiding innovators and entrepreneurs and connecting them to markets and in-

vestment opportunities; meetings, workshops, courses on technological topics; co-working space (office rooms, training halls).

Step Up Small & Micro Enterprises Development Center (Jerusalem Chamber of Commerce and Industry)

T: 02-5833050

F: 02-2344914

E: info@jacci.org

www.jacci.org

www.facebook.com/stepup.msecenter

www.facebook.com/jeru.chamber

Al-Hirbawi Bldg., Dahiet Al-Barid, Beit Hanina, Jerusalem

MFW: Services targeting merchants and youth in Jerusalem; issuing certificates of origin and exporting bills; coordinating local and international exhibition; providing counseling and guidance; issuing certificates in several fields to facilitate their work; assistance in filling Jordanian passport applications; networking with regards to employment and training programs; training in various topics.

TALK Training Center

Dir.: Alaa Orabi

T: 02-6543434

M: 0507-636677

E: talk.training1@gmail.com

or: info@talk-training.org

www.talk-training.org

54, Nablus St., Nuzha Bldg., Jerusalem

MFW: Educational programs for school students (e.g., the global Al-Khwarizmi program); Hebrew, English, French, Turkish language courses; Psychometric exam preparation.

TRIZ - Jerusalem Talents Center for Innovation and Science

Gen. Man.: Mohannad Al-Taweel

T: 02-5899930

M: 0527-495212

E: taweelmohannad@gmail.com

or: triz.talents@gmail.com

www.facebook.com/TRIZ.JR

Az-Zahra' St., near Al-Tazziz Pharmacy, Jerusalem

MFW: Qualifying and developing employees in the education sector by providing training programs such as thinking skills, science program, theatrical-sports program, Rubik's Cube program, robot program (8-16 years), summer and winter camps.

Zahret Al-Madaen Education Center

T: 02-6411321
M: 052-8111891
E: Zahrat.al.madaen@hotmail.com
www.facebook.com/zahrat.al.madaen.center
Opp. the Municipal Library, under the Ma-
mounieh School, Jerusalem
MFW: Kindergarten; Tawjihi preparation (Ara-
bic, English, Math, Physics); school support (Ara-
bic, English, Hebrew, Math) & extracurricular
courses (handicrafts, drawing, life skills, con-
versation skills); office services (printing, SPSS
statistical analysis, research, translation).

SPORT

Alfa Gym

Owner: Rania Khweis
M: 0543-994269/0523-474343
E: rkhweis14@hotmail.com
www.facebook.com/alfagymranoosh
Main St., Al-Nur Bldg., 2nd fl., Beit Hanina, Je-
rusalem
MFW: Fitness exercises on machines; aerobics;
belly dance; zumba; body sculpt; Capoeira
courses for children.

Al-Ansar Al-Maqdese Club

Pres.: Yaseen Al-Razem
M: 0522-327551
E: yaseenrazem-ansar@hotmail.com
www.facebook.com/Ansaralqudsclub
80, Wadi Qaddoum St., Ras Al-Amud, Wadi
Qaddoum, Jerusalem
MFW: Sports activities, educational activities,
ceremonies for students graduating with hon-
ors, summer camps.

Arab Orthodox Union Club, Jerusalem

Dir.: Musa Jarjou'i
T: 02-2340808
M: 0509-667888
F: 02-2340808
E: Aocj1942@gmail.com
www.facebook.com/orthodox.club.jrs
www.facebook.com/The-Arab-Orthodox-
Union-Club-Scout-Group-Jerusalem-
1410108395904850
Dahiet Al-Barid junction, near Bank of Pales-
tine, Beit Hanina, Jerusalem, and Al-Hariri St.,
opp. of Sisters of Ivrea School, Wadi Al-Joz, Je-
rusalem
MFW: Sports activities; scout activities.

The Arab Sport Center

Gen. Man.: Fuad Judeh
T & F: 02-6288512
M: 0527-001957
E: arabsportcenter@yahoo.com
www.facebook.com/pg/arab.sport.center
6, Al-Hariri St., Jerusalem
MFW: Martial arts and physical fitness.

Al-Arabi Beit Safafa Sports Club

Dir.: Fadi Abed Rabbo
M: 0507-391829/0505-649254
E: Alarabe1969@hotmail.com
www.face-
book.com/groups/192772974092379
Beit Safafa, Jerusalem
MFW: Professional qualification, various sport
activities (individual and team games), young
leadership, volunteering.

Azarieh Youth Club

Dir.: Huda Al-Khateeb
T: 02-2796664
M: 0598-252767
E: ezareh.club@yahoo.com
www.facebook.com/369007543116234
Besides Maskut's Boys School, Bethany/Al-Iz-
zariya
MWE: Sports for both genders; scouts.

Beat Fitness & Dance Studio

Co-Dir.: Ola Assali; Sari Hussein
T: 0548-378477/0546-300833
E: bfitness.dance@gmail.com
www.facebook.com/beat.fitness.studio
108, Shu'fat, Al-Sahel, Jerusalem
MFW: Aerobic; Zumba; Pilates; Yoga; Boxing;
Dance Fitness courses.

Beit Hanina Youth Club

Sec.: Mohammad Sbeih
M: 0547-282627
E: beithaninayouthclub@gmail.com
www.facebook.com/BeitHaninaYC
14, Khalil Al-Sakakini St., Beit Hanina, Jerusalem
MFW: Football, basketball, fighting games, fe-
male sports.

Butterfly Swimming Academy

Dir.: Majed Abu Rmaileh
M: 0549-497373
E: butterfly_swimming@hotmail.com
www.facebook.com/pg/ButterflyAcadmey

Malcha, Jerusalem; Ras Al-Bustan, Bethany/
Al-Izzariya, Jerusalem
MFW: Swimming courses for ages; improve
movement through water.

The Capital Club

Head: Firas Abu Mayaleh
T&F: 02-5807159
M: 0544-290842/0502-159613/0526-094344
E: info@pat.ps
www.facebook.com/pg/Thecapitalyouthclub
www.pat.ps
Al-Zahra St., Tazziz Bldg.; Jerusalem
MFW: Sports academy offering football and
basketball; awareness and community courses.

The Capital Equestrian Club

Co-Dir.: Rami Mosa; Ibrahim Abu Al-Qee'an
T: 0523-311992
www.facebook.com/
TheCapitalEquestrianClub
Wadi Al-Dam, end of Al-Zaytuna St., Beit Ha-
nina, Jerusalem
MFW: Equestrian/horseback riding courses.

De La Salle Club - Jerusalem

Exec Dir.: Wisam Zou'mot
T & F: 02-6281040
M: 0505-234758
E: delasalle@bezeqint.net
www.facebook.com/pg/dlsjerusalemclub
Jaffa Gate, Old City, Jerusalem
MFW: Summer camps, training of mentors,
coaching training, basketball and fitness train-
ing, social programs and monthly sessions.

Eastern Sawahreh Club

Exec Dir.: Shawqi Shqairat
M: 0524-524557
E: Sawa7raclub@gmail.com
www.facebook.com/pg/8A-
845229002180150
Eastern Sawahreh, Jerusalem
MFW: Sports activities; educational programs
for school and university students; monitoring
accounting courses; young leadership course.

Hammer Gym

T: 02-5959072
www.facebook.com/Hammer-GYM-
1862891933990860/
Beit Hanina, Jerusalem
MFW: Fitness courses; Aerobic; Yoga; Zumba;
belly and abs sculpture.

Hilal Al-Quds Club

Exec Dir.: Jamal Ghosheh
T: 02-6274192
E: jhilalclub@gmail.com
www.facebook.com/pg/hilalalquds
Al-Idrissi St., Jerusalem
MFW: Football, table tennis, boxing, Scouts, Ka-
rate, swimming, Al-Hilal Club- computer center;
summer camps.

Al-Issawiya Sports Club

Dir.: Khaled Obeid
T: 02-6228322
M: 0544-288701/0546-977335
E: esaweyyahclub@gmail.com
www.facebook.com/esawiah.club
1, Zaki Obaid St., Al-Basateen, Al-Issawiya, Je-
rusalem
MFW: Sport (football, basketball, self-defense,
swimming, fencing, bodybuilding); scouting;
various youth courses; awareness rising; pro-
gram for people with learning difficulties.

Jabal Al-Mukabber Al-Maqdese Sports Club

Exec Dir.: Mohammad Basheer
M: 0527-727666 / 0522-411185
E: Mukaber.club@gmail.com
www.facebook.com/JabalAlmukebar2
12, Al-Nadi St., Jabal Al-Mukabber, Jerusalem
MFW: Sports, cultural activities, strengthening
educational activities.

Jabal Al-Zaitoun Sports Club

Exec Dir.: Musa Abu Ghannam
T.: 02-6263136
M: 0546-694018/0522-331894
www.facebook.com/MOFsportclub
Sulaiman Al-Farisi St., At-Tur, Jerusalem
MFW: Sports activity; football; scout band; ar-
tistic band for both sexes.

Jerusalem Basketball Academy

Dir.: Khaled Barakat
M: 0525-690083
E: Khaleddaw1@gmail.com
www.facebook.com/JBAforLife
Rab'a Adawieah St., At-Tur, Jerusalem
MFW: Basketball activities for Girls.

Jerusalem Clubs Federation

Dir.: Jamal Ghosheh
T: 02-582364
M: 0522-407792/0505-937109
E: clubsfederation@gmail.com

www.clubsfederation.wixsite.com/jer-clubs-federation
www.facebook.com/Jerusalem-Clubs-Federation-147987002073365
Jerusalem
MFW: Sports; athletics & single championships.

Jerusalem Football Academy (JFA)

Dir.: Wahib Sharabati & Mohammad Al-Tawil
M: 0505-935852/0504-713968
E: sharabatiwahib@yahoo.com
or: mohmdtawil1986@gmail.com
www.facebook.com/jfa.jfacademy
MFW: Specialized in sports in general and football in particular; summer camps.

Jerusalem Swimming Academy

Head: Ibrahim El-Tawil
M: 0505-935852
F: 02-6261417
E: Mohmdtawil1986@gmail.com
www.facebook.com/JerusalemSwimmingAcademy
YMCA Bldg., opp. King David Hotel, West Jerusalem
MFW: Swimming teaching and rescue qualification of swimming coaches.

Kufr Aqab Sports Club

Pres.: Hani Al-Bashiti
M: 0598-345297/05044-02084
www.facebook.com/scoutkufuraqab
Schools St., near Kufr Aqab Council, Zughayar neighborhood, Kufr Aqab
MFW: Scout training, Dabkeh, awareness-raising courses for children and youth.

Muazapheen (Employees) Sport Club - Jerusalem

Pres.: Musa Al-Khars
M: 0522-517709
F: 02-6282165
E: Muazapheen_club@yahoo.com
www.facebook.com/NadyAlmwzfyn
Aqbet Hab Ruman, Old City, Jerusalem
MFW: Football, chess, ping pong, judo & karate for children, youth and men; cultural and social activities, such as visits and heritage tours.

PALDivers Diving Club

Dir.: Samir Sharif
M: 0507-727884
E: info@paldivers.com
www.facebook.com/pg/Paldivers
27, Salah Eddin St., Jerusalem

MFW: Diving activities; Arabic lectures, marine environmental protection project in schools; public swimming and safety laws; scuba diving courses, training and trips to Eilat; Scuba diving events; cane swimming activities and cooperation.

Al-Quds Al-Ahli Club

Dir.: Aref Al-Husseini
M: 0535-214655
E: ahliqudsclub@yhoo.com
www.facebook.com/Ahli-Alquds-Club--787647974629965
Ibn Al-Zubeir St., Wadi Al-Joz, Jerusalem
MFW: A basketball and a table tennis school.

Al-Quds Sports Club

Head: Numan Dkaidek
T: 02-6262607
F: 02-9404841
E: alqudsclub@hotmail.com
www.facebook.com/Al-Quds-Club--153638974970382
20, Haroun Al-Rashid St., Jerusalem
MFW: Cultural, sports and social activities.

Al-Rajaa Academy for Development & Sports

Chairman: Ahmad Jaber
T & F: 02-6733144
E: info@alrajaa.ps
www.alrajaa.ps
www.facebook.com/AlRajaaAcademy
5, Ramallah Road, Beit Hanina, Jerusalem
MFW: Sports (gymnastics, football, yoga, karate); arts/drawing; music education; life skills; summer camps; thinking skills; Dialogue & Positive Behavior Support Program for schools; educational, intellectual, cultural activities.

Sharafat Sports Club

Dir.: Saleh Abdel Nabi
M: 0525-555089
E: saleh.mohh69@gmail.com
www.facebook.com/nadi.sharafat
Sharafat, Jerusalem
MFW: sports and social activities.

Shu'fat Sports Club

Dep. Pres.: Eyad Oudetallah
M: 0546-259657
E: shufatclub@hotmail.com
www.facebook.com/Shufat-CLUB-147562405354116
Shu'fat Refugee Camp

MFW: Football Academy; sports activities; scout program, women's programs.

Silwan Athletic Club

Dir.: Marwan Bashiti
M: 052-7751045
E: info@silwanclub.ps
www.facebook.com/539327026127527
Ras Al-Amud, Jerusalem
MFW: Empowerment & awareness activities for women (a kitchen called Al-Ghad Factory); youth empowerment & treatment activities; sports; Dabkeh; workshops for the elderly.

Spartans Fitness & Health Club

Founder: Mahmoud Sharaf
M: 0525-528850
www.facebook.com/Spartans-Fitness-326814144421589
2, Nojoum St., Sheikh Jarrah, Jerusalem
MFW: Functional training, body workout cardio.

Sur Baher Islamic Club

Exec.: Iyad Attoun
T & F: 02-9918205
M: 0505-374982/0599-758070
E: Surbaher-islamic@hotmail.com
www.facebook.com/ahlisurbaher
Wadi Al-Hummus, Sur Baher, Jerusalem
MFW: Sports activities; seminars.

Sur Baher Sports Club

Dir.: Ashraf Amara
M: 0505-502204/0502-787855
www.facebook.com/1547530135494961
Makaffa St., besides the UNRWA School, Sur Baher, Jerusalem
MFW: Football activity, table tennis, scouts.

Terra Santa Parish Center

Exec. Dir.: Tawfiq Nasralla
T: 02-5834302
M: 0522-811848
E: terrasanctacenter@gmail.com
www.tspcenter.org
www.facebook.com/terrasanctacenter
Ramallah St., Beit Hanina, Jerusalem
MFW: Cultural, sports and social activities.

Um Tuba Club

Exec.: Nour Abu Tair
T: 02-6716122
M: 0503-138702

F: 02-6715001
E: noorabutair@gmail.com
www.facebook.com/462071150642018
12, Al-Bara' St., Um Tuba, Jerusalem
MFW: Sports, social and cultural activities.

YMCA Fitness Department / YMCA - Sports & Community Center

Dir.: Michael Asfour (Fitness Department)
Dir.: Osama Shreif (Sports & Community Center)
T: 02-6285210/6286888
E: ycenter@ej-ymca.org
or: ymcajrs@gmail.com
www.facebook.com/pg/YMCAEJ
www.ej-ymca.org
82, Nablus Rd., Jerusalem
MFW: Zumba, Aerobic and Pilates courses for women only; karate and swimming courses.

WOMEN ORGANIZATIONS

Anata Sabaya Centre

Head: Sawsan Salameh
T & F: 02-2355001
M: 0597-978221
E: sabaya.anata@gmail.com
www.facebook.com/Sabaya-Anata-Center-742487675788353
Anata Main St., Anata, Jerusalem
MFW: Holding training and courses on various subjects; organizing "health day" activities at schools.

Jerusalem Center for Women

Head: Fadwa Al-Shaer Khawaja
T: 02-6568534
M: 0599-791611
F: 02-6568291
E: info@j-c-w.org
or: fadwah.khawaja@gmail.com
www.j-c-w.org
www.facebook.com/Jerusalem-Center-For-Women-241462592855889
Al-Dahiet junction, Hirbawi Bldg., 3rd floor, Beit Hanina, Jerusalem
MFW: Leadership seminars/training, lobby & liaison groups, research (women & gender issues), human rights & civic education, recycling plastic; environment preservation.

Al-Mortaqa Women Organization

Chair of Board: Shireen Aweidah

T: 02-5325240

E: mwo@mwo-ps.org | amani@mwo.ps.org

www.facebook.com/almortaqawomen

Al-Nabi Shuaib St., Sheikh Jarrah, Jerusalem

MFW: Psychosocial program & support groups; parenthood program, women's economic empowerment; courses on life skills, project management, marketing, digital marketing, business growth & networking, product development, graphic design, international experience; social responsibility; MTA learning project; yoga classes as a method to fight diseases; charitable breakfasts.**Sur Baher Women's Charitable Committee**

Dir.: Fadwa Afanah

M: 0523-473051

E: surbaherwomen@hotmail.com

Near Abu Obaidah School, Sur Baher

MFW: After school tutoring in various subjects.**Women's International League for Peace and Freedom (WILPF) - Palestine**

Dir.: Nariman Al-Far

T: 02-6278980

M: 0546-906149/0598-288111

F: 02-6264620

E: Pen.palestine@gmail.com

<http://wilpf.org/palestine>

Al-Khalidi St., Wadi Al-Joz, J'lem

MFW: Training for court sessions for college-level students.**Women's Center for Legal Aid & Counseling (WCLAC)**

Dir.: Randa Siniora

T: 02-6281497/6282449

E: info@wclac.org

or: samia@wclac.org

www.wclac.orgwww.facebook.com/WclacPalestineEnglishwww.facebook.com/WclacPalestine

Al-Juzeh St., Beit Hanina, Jerusalem

MFW: Legal aid services, social counseling, protection, advocacy, lobbying, capacity building, and litigation in personal status issues and gender-based violence.**Women Center in Shu'fat Camp – Jerusalem**

Dir.: Jihad Abu Znaid

T: 02-5810977/0587-837337

F: 02-5321891

E: pr_wcshc@yahoo.com

www.facebook.com/169614169865909

Shu'fat Camp, next to Al-Masira Secondary Girls School, Jerusalem

MFW: Enhancing civic participation; awareness campaigns (anti-drug, violence, Coronavirus); psycho-social support; training in peace-building, conflict resolution and mediation; music courses; courses/workshops on a variety of topics.**Women's Center Al-Thori/Silwan**

Exec. Dir.: Abeer Zaiad

T & F: 02-5650077

M: 0542-296602/0542-296604

E: awc-jerusalem@hotmail.com

<http://acjerusalem.org/portal>www.facebook.com/86-587641674598136

84, Abu-Thor St., Abu Tor, Jerusalem

MFW: Advancement of gender equity and social justice through education, training, advocacy, leadership for the women community in Silwan and Al-Thori.**Women's Studies Center**

Dir.: Sama Aweidah

T: 02-2347229/2348848

F: 02-2348848

E: admin@wsc-pal.org

or: director@wsc-pal.org

<http://wsc-pal.org>www.facebook.com/wscpal

Al-Hirbawi Bldg., 1st fl., Dahiet Al-Barid, Beit Hanina, Jerusalem

MFW: Political participation of women, 'Aman' program - combating sexual violence; Female Child Rights program; 'Sanad' program - mobilizing civil society to create change; protecting women's rights in Jerusalem; women, occupation & bereavement; underprivileged women's access to higher education; feminist library, consultancy unit (gender integration, gender audit).**YOUTH ORGANIZATIONS****All Palestine Youth Commission (APYC)**

Chairman: Nael Mazawdeh

M: 0598-861637

E: apyc2008@gmail.com

[https://www.facebook.com/APYC-](https://www.facebook.com/APYC-170090613064202/)

170090613064202/

Main Rd., Jerusalem Scout Commission Bldg., near Modern Bakery, Anata

MFW: Walking trails; educational programs; coexistence camps with the Palestinian police & security forces; in Ramadan: serving fasting people in Al-Aqsa Mosque; awareness programs on drugs, health and cybercrime.

Awlad Haretna

Contact: Mahran Salman
M: 0525-904091/0545-672976
E: awlad.haretna@hotmail.com
www.awladharetnablog.wordpress.com
www.facebook.com/
Awlad.Haretna.beitsafafa
Beit Safafa

MFW: Social activities; karate, Dabkeh; guidance meetings for youth, mothers & parents, bringing about a change in society and activate the role of youth.

Al-Bahaa Youth Group Company

Dir.: Husam Alayan
M: 0542-112007/0526-821676
E: info@albhaagroup.com
www.facebook.com/albhaa.youth.group/
Az-Zahra' St., Al-Tazziz Bldg., Jerusalem
MFW: Extracurricular activities; recreational and educational services; awareness-raising; advertising & printing; photocopying & montage; marketing & promotion; design, audio services & platforms; "Preventing Dropout", "Survivor 2020" and outdoor training for schools.

Burj Al-Luqluq Social Center Society

Exec. Dir.: Muntaser Edkaidek
T: 02-6277626
F: 02-6264863
E: info@burjalluqluq.org
or: muntaser@burjalluqluq.org
www.burjalluqluq.org
www.facebook.com/burjalluqluq.org
Bab Hutta, Old City, Jerusalem
MFW: Youth initiatives, sports facilities & programs, volunteering, computer lab, life skills development, legal programs.

Jerusalem Academy for Youth Creativity

Coord.: Mustafa Tobal
T: 02-2798655 Ext.6255
M: 0522-091549/0568-234796
E: mostafa.topal@gmail.com
or: aayc-coordinator@alquds.edu
www.facebook.com/720353568088877
c/o Al-Quds University
MFW: Fine art, scientific programs, literary, cultural, artistic, social, and life skills development programs, acting and music.

Jerusalem Association of Youth Welfare

Chairman.: Rudain Shehadeh
M: 0595-099518
E: t.shabab@hotmail.com
www.facebook.com/jerusalemayw/
Qalandia Camp
MFW: Enhancing the creative abilities of youth and strengthening their role in social development; summer camps; coexistence camps with security services; non-violence & adolescence programs; young leadership programs; awareness & after-school activities; Dabkeh for girls.

Jerusalem Girls' Association

Head: Inaam Shakhshir
M: 0507-888290/0568-264441/0587-066998
F: 02-6554540
E: j.g.as@hotmail.com
or: an3am2009@hotmail.com
www.arb-art.org
www.facebook.com/
Jerusalem.Girls.Association
Al-Qarami neighborhood, Old City, Jerusalem
MFW: Courses: fruit shaping art; wax shaping; soap manufacturing; stone & ceramic industry; hairstyling/coiffure.

Jerusalemite Youth Cultural Forum

Gen. Dir.: Mohammad Al-Awar
T: 02-9972232
M.: 0543-083300
Email: Silwan.spring@gmail.com
or: Jer.youthforum@gmail.com
www.jycforum.com
www.facebook.com/1713622128921
Wadi Hilweh, Silwan, Jerusalem
MFW: Silwan arts school - music, drawing & Dabkeh; Jerusalem's image in the eyes of its children; summer camps; arts & literature evenings; English language camp; women training, capacity building, bazaar for selling and products promotion; educational and capacity development youth workshops.

Kana'an Youth Association

Dir.: Fadi Alayan
T: 02-6501712
M: 0543-008927
E: elia.youth@yahoo.com
Al-Sharif Bldg., Salah Eddin St.,
Jerusalem
MFW: Media skills training, seminar projects, university researches, media services.

Life Makers

Coord.: Mohammad Salah
M: 0547-855674
E: life.makers.alquds@gmail.com
www.facebook.com/Life.Makers.Alquds
Jerusalem
MFW: Capacity building, social and cultural, community serving activities for youth; Ambassadors of Palestine program.

Old City Youth Association (OCYA)

Dir: Sameer Amro
T & F: 02-6262023
M: 0523-720608
E: oldcityay1990@yahoo.com
www.facebook.com/87-191658541452389
Al-Wad St., Suq Al-Qatannin, Old City, Jerusalem
MFW: Awareness workshops, Dabkeh training, cultural exchanges, youth and summer camps.

Palestinian Vision (Ru'ya)

Dir.: Rami Naser Eddin
T & F: 02-6285080
E: info@palvision.ps
www.palvision.ps
www.facebook.com/palestinian.vision
Rashid St., Chamber of Commerce Bldg., 5th fl., Jerusalem
MFW: Capacity building training; community-based initiatives, media productions, social media campaigns, advocacy; bike tours; summer camps; youth activities and participation.

Palestinian Youth Association for Leadership and Rights Activation (PYALARA)

Dir. Gen.: Hania Al-Bitar
T: 02-2346710
M.: 0599262513/0549007071
F: 02-2346715
E: pyalara@pyalara.org
www.pyalara.org
www.facebook.com/PYALARA
Jaba' Village, Old City, next to Atqiya' Old Mosque, Jerusalem
MFW: Building life skills and participation capacities of youth towards an active citizenship role; enhancing youth participation & engagement in decision-making processes; providing a platform for the voices of the youth to defend and realize their rights and enable them to lobby and advocate for their issues and hold the decision-makers to account.

Saned Youth Group

Exec. Dir. & Founder: Bashar Mashni
M: 0547-329456
E: mashni.bashar@gmail.com
or: Saned.Jerusalem@gmail.com
www.facebook.com/saned.youth
Jerusalem
MFW: Plan and implement volunteer activities and youth projects.

Shabab Al-Balad Initiative

T: 02-5828919
M: 0525-662856/0585-275046
E: shbab.albalad.ha@outlook.com
www.facebook.com/shbab.albalad1
Al-Madares St., Jabal Al-Mukabber, Jerusalem
MFW: Awareness and strengthening/skill development courses on drawing, cooking, personal financial management, and memorizing the Qur'an; summer & winter camps; psychological support.

Sharek Youth Forum

Dir.: Bader Zama'reh
T & F: 02-2967741
E: info@sharek.ps
or: bader.zamareh@sharek.ps
www.sharek.ps
www.facebook.com/Sharek.Youth.Forum
Lorca St., Al-Tireh, Ramallah
MFW: Educational and cultural empowerment for youth and women in order to activate their role in the local community; civic engagement and economic empowerment activities.

Shu'fat Youth Activities Center

Dir.: Mohammad Al-Bahari
T: 02-6723445
M: 0522-262227
E: shufat@uyac.org
www.facebook.com/
YouthActivitiesCenterShufatCamp
c/o Palestinian Child Center, Shu'fat Camp, Jerusalem
MFW: Athletic training, football, advocacy & awareness-raising human rights workshops.

Al-Thouri Youth Club

Deputy Club Pres.: Khaled Shweiki
M: 0526-007113
E: althouriclub@gmail.com
www.facebook.com/aytcb
Islamic Orphans School, Ath-Thori, Jerusalem

MFW: Al-Samoud group building identity awareness; general culture & academic strengthening; scout program.

Young Men's Christian Association - East Jerusalem (YMCA E.J.)

Gen. Sec.: Peter K. Nasir

T: 02-6286888

F: 02-6276301

E: ymcajrs@gmail.com

or: pknasir@ej-ymca.org

www.ej-ymca.org

www.facebook.com/YMCAEJ

82, Nablus Rd., PO Box 19023, Jerusalem

MFW: Sport, social and cultural activities: plays, musical concerts, folklore dancing, youth and family gatherings, lectures & discussions; summer camps; leadership training; development for voluntary community work, counseling and general leadership skills; Sports Leadership Program; management skills development; short-term courses in specialized subjects.

Young Women's Christian Association of Palestine - YWCA of Jerusalem

Exec. Dir.: Sandrine Amer

T: 02-6282593

M: 0545-877348

F: 02-6284654

E: sandrine@ywca-jerusalem.org

or: vtc@ywca-jerusalem.org

www.facebook.com/YWCA-of-Jerusalem-

1664717937135183

www.facebook.com/YWCA-VTC-Jerusalem-

226037870759329

4, Ibn Jubeir St., Sheikh Jarrah, Jerusalem

MFW: Youth related programs are: youth leadership development and civic engagement; women awareness program, economic justice, women's economic development, promoting young women's leadership for justice and human rights; the vocational training center offers diplomas in photography, graphic design, kitchen skills, office management, project management, Excel, accounting, Microsoft.

Youth Committee for High Schools

Head: Areej Al-Khalili

M: 0598-959682

E: areej.m.w@hotmail.com

www.facebook.com/shabeba2017

c/o Mobilization & Organization, Al-Balou', Ramallah

MFW: Work with students from 9-12th grades; capacity building courses, summer and winter

camps; competitions for schools in cooperation with the Ministry of Education; adoption of youth initiatives.

Youth Development Department (YDD)

Dir.: Mazen Jabari

T: 02-2343352/5899366

F: 02-2343354

E: ydd@orienthouse.org

www.facebook.com/

youth.development.department/

c/o Arab Studies Society, J'lem, Bab Al-Hawa

St., Shuqair Bldg., 1st fl., Dahiet Al-Barid/Beit

Hanina, Jerusalem

MFW: Assistance in job search; employment placements for graduates (paying their salaries for four months); tours to Palestinian locations all over the country.

Youth for Jerusalem Association for Culture & Arts (YFJA)

Exec. Dir.: Khalil Qabani

T: 02-6518580

M: 0559-692529

E: yfja.jerus@gmail.com

www.facebook.com/palyfja

Al-Zahra' St., Al-Cinema Bldg., 1st fl., Jerusalem

MFW: Promoting cultural identity, encouraging creativity, initiatives that create a more scientific, literary & artistic Palestinian society, educational/technical community classes; Dabkeh and theater teams; film-making; art exhibitions; educational theater shows in schools.

Youth Smile Makers - Sonaa Al-Ibtisameh Al-Shababiyeh

Project Coord.: Ameer Za'tara

M: 0528-737913

E: sna3alibtisam@gmail.com

www.facebook.com/pg/sna3alibtisam

Nablus Rd., Columbia Bldg., 3rd floor, opposite Damascus Gate, Jerusalem

MFW: Improving the social and psychological reality in Jerusalem; children activities; clowns - anti-drug awareness programs



INDEX: ALPHABETICAL LISTING OF DIRECTORY ENTRIES

The abbreviations in the brackets refer to the categories in the directory above.

CD	Community Development	SPO: Sport
CHO	Charitable Organizations	WO: Women's Organizations
CUL	Culture	YO: Youth Organizations
EDU	Education	

- | | |
|--|---|
| <p>Abnaa Al-Quds Club (CD)
 Afaak College (EDU)
 African Community Society (CD)
 Alfa Gym (SPO)
 All Palestine Youth Commission (YO)
 Anata Cultural Center (CUL)
 Anata Sabaya Centre (WO)
 Al-Ansar Al-Maqdese Club (SPO)
 Anwar Jerusalem College (EDU)
 Arab Blind Association (EDU)
 Arab Orphans' Committee (EDU)
 Arab Orthodox Union Club, Jerusalem (SPO)
 The Arab Sport Center (SPO)
 Al-Arabi Beit Safafa Sports Club (SPO)
 Armaa Organization (CUL)
 ARTLAB (CUL)
 ASHTAR for Theatre Production & Training (CUL)
 Aswar Al-Quds (CD)
 Atid Biran College (EDU)
 Atta'a Center (CD)
 Awlad Haretna (YO)
 Azarieh Youth Club (SPO)
 Al-Bahaa Youth Group Company (YO)
 Beat Fitness & Dance Studio (SPO)
 Beit Hanina Youth Club (SPO)
 Burj Al-Luqluq Social Center Society (YO)
 Al-Bustan Association Silwan (CD)
 Butterfly Swimming Academy (SPO)
 The Capital Club (SPO)
 The Capital Equestrian Club (SPO)
 Coding Academy of Jerusalem (EDU)
 Community Action Center - Al-Quds University (CD)
 De La Salle Club – Jerusalem (SPO)
 East and West Center (EDU)</p> | <p>Eastern Sawahreh Club (SPO)
 The Edward Said National Conservatory of Music (CUL)
 Faisal Hussein Foundation (CD)
 Fajer Al-Quds Organization (EDU)
 Future Builders Forum (EDU)
 Geniuses Institute (EDU)
 Hammer Gym (SPO)
 Al-Hayat College (EDU)
 Hilal Al-Quds Club (SPO)
 I-Learn Languages & Training Center (EDU)
 Industrial Islamic Orphanage School (EDU)
 Injaz Center (EDU)
 Insan - Hope Ambassadors Association (EDU)
 International Center for Culture and Public Relations (EDU)
 Ishraka for Training & Excellence Skills (EDU)
 Al-Issawiya Sports Club (SPO)
 Jabal Al-Mukabber Al-Maqdese Sports Club (SPO)
 Jabal Al-Zaitoun Sports Club (SPO)
 Jerusalem Academy for Youth Creativity (YO)
 Jerusalem Association of Youth Welfare (YO)
 Jerusalem Basketball Academy (SPO)
 Jerusalem Center for Women (WO)
 Jerusalem Clubs Federation (SPO)
 Jerusalem Community Advocacy Network - JCAN (CD)
 Jerusalem Football Academy (SPO)
 Jerusalem Girls' Association (YO)
 Jerusalem Hi-Tech Forum (EDU)
 Jerusalem House Center (CD)
 The Jerusalem Princess Basma Centre (CD)</p> |
|--|---|

Jerusalem Society for Directing the Family (CHO)	Palestinian Family Planning & Protection Association (CHO)
Jerusalem Swimming Academy (SPO)	Palestinian Intellectual Forum (EDU)
Jerusalemite Youth Cultural Forum (YO)	Palestinian National Theater (formerly An-Nuzha Al-Hakawati) (CUL)
JEST for Development and Entrepreneurship (CD)	Palestinian Society for Education & Development (EDU)
Kalandia Training Center - UNRWA (EDU)	Palestinian Vision - Ru'ya (YO)
Kana'an Youth Association (YO)	Palestinian Youth Association for Leadership and Rights Activation - PYALARA (YO)
Kufr Aqab Sports Club (SPO)	Al-Quds Academy - Anta Maa'na (EDU)
Learn & Be Distinguished Center (EDU)	Al-Quds Al-Ahli Club (SPO)
Life Makers (YO)	Al-Quds Sports Club (SPO)
The Lutheran World Federation - Vocational Training Program (EDU)	Al-Rajaa Academy for Development & Sports (SPO)
Madaa Creative Center (CD)	Rayan College of Complementary Medicine (EDU)
Magnificat Institute - School of Music (CUL)	Al-Razee Cultural and Social Association (CUL)
Makan - Hebrew Language Teaching (EDU)	Riyadah Academy (EDU)
Al-Ma'mal Foundation for Contemporary Art (CUL)	Sabreen Association for Artistic Development (CUL)
Mariam Association for Society Development (CD)	Sada Movement (CD)
Massar Cultural Center (CUL)	Al-Sadiq At-Tayeb Society for the Rehabilitation of Drug Addicts (CD)
Middle East Nonviolence and Democracy (CD)	Sanabel Culture & Arts Theater (CUL)
Al-Mortaqa Women Organization (WO)	Saned Youth Group (YO)
M.S. Academy (EDU)	Saraya Center for Community Services (CD)
Muazapheen (Employees) Sport Club – Jerusalem (SPO)	Scientific Museums (CUL)
Mubaderon Foundation for Social Development (CD)	Shabab Al-Balad Initiative (YO)
Nakhleh Esheber Institute (CUL)	SHAFAQ - Jerusalem Arts Network (CUL)
Al-Nayzak Foundation for Supportive Education and Scientific Creativity (EDU)	Sharafat Sports Club (SPO)
New Vision Ltd. (EDU)	Sharek Youth Forum (YO)
Nojom Al-Quds Society for Physically Disabled (CHO)	Al-Shehab Al-Maqdisi College (EDU)
Nuran Charitable Association (CHO)	Shu'fat Sports Club (SPO)
Old City Youth Association (YO)	Shu'fat Youth Activities Center (YO)
Omega Academy (EDU)	Silwan Athletic Club (SPO)
One Hand for Issawiya (CD)	Sinsila Center (CD)
Oushaq Arts Center (CUL)	Siwar Association for Culture and Arts (CUL)
PALDivers Diving Club (SPO)	Spafford Children's Center (CUL)
Palestinian Academic Society for the Study of International Affairs - PASSIA (EDU)	Spartans Fitness & Health Club (SPO)
Palestinian Art Court - Al-Hoash (CUL)	Spring of Love Society (CD)
Palestinian Child Center - Shu'fat Camp (CUL)	Station J (EDU)
The Palestinian Circus School (CUL)	Step Up Small & Micro Enterprises Development Center (EDU)
Palestinian Counseling Center - PCC (CD)	Sur Baher Islamic Club (SPO)
	Sur Baher Sports Club (SPO)

Sur Baher Women's Charitable Committee (WO)	Women's Studies Center (WO)
TALK Training Center (EDU)	Yabous Cultural Center (CUL)
Terra Santa Parish Center (SPO)	YMCA Fitness Department / YMCA - Sports & Community Center (SPO)
Al-Thouri Youth Club (SPO)	Young Men's Christian Association - East Jerusalem (YO)
TRIZ - Jerusalem Talents Center for Innovation and Science (EDU)	Young Women's Christian Association of Palestine - YWCA (YO)
The Trust of Programs for Early Childhood Family & Community Education (CHO)	Youth Committee for High Schools (YO)
The Union of Charitable Societies – Jerusalem (CHO)	Youth Development Department (YDD) (YO)
Um Tuba Club (SPO)	Youth for Jerusalem Association for Culture & Arts (YFJA) (YO)
Vision Association for Culture & Arts – VACA (House of Hope) (CUL)	Youth Smile Makers - Sonaa Al-Ibtisameh Al-Shababiyeh (YO)
Volunteer for Hope – Jerusalem (CD)	Zahret Al-Madaen for Community and Development (CD)
Women Center in Shu'fat Camp - Jerusalem (WO)	Zahret Al-Madaen Education Center (EDU)
Women's Center for Legal Aid & Counseling - WCLAC (WO)	Zawye Club (CD)
Women's Center Al-Thori/Silwan (WO)	Zimam Palestine (CD)
Women's International League for Peace and Freedom - WILPF Palestine (WO)	

ANNEX B: WHAT OTHERS DO

Excluded from the research and interviews of this mapping exercise were the following types of organizations which, although not Palestinian, do have some relevance to Palestinian youth in Jerusalem, so for the sake of completeness they are nevertheless listed here with brief background information on each of them:

People-to-People Organizations

Heartbeat Jerusalem

M: 0525-003799

<http://heartbeat.fm/programs/israeli-palestinian/>

c/o Willy Brandt Center

PO Box 31707, Jerusalem 91316

MF: Establishment and facilitation of ensembles of young Palestinian and Israeli musicians (14-20 years) who come together for sustained music-based dialogue programs to learn about each other's communities, histories, views, political identities, and hopes and develop tools for self-expression & social change. Community events for Israelis & Palestinians to share music, build understanding and increase mutual trust.

The Jerusalem Intercultural Center

Dir.: Hagai Agmon-Snir

T: 02-6728040/1

F: 02-6721175

E: jicc@jicc.org.il

<https://jicc.org.il/>

PO Box 1477, Jerusalem

MF: Equal rights and treatments for all Jerusalem residents regardless their identity; cross-cultural community engagement; professional and civic development; training and awareness raising courses; *MiniActive* project encouraging volunteer activism in mainly Palestinian neighborhoods (e.g., fixing street lamps, potholes, traffic signs, improving bus stops, garbage containers & roads, composting, recycling).

The Jerusalem Youth Chorus

E: info@jerusalemyouthchorus.org

<https://jerusalemyouthchorus.org/>

MF: Music and dialogue program for young Palestinians and Israelis from East and West Jerusalem. Empowering youth through co-creation of music and the sharing of stories with the courage and responsibility to speak and sing their truths, as they become leaders in their communities and inspire singers and listeners to work for peace, justice, inclusion, and equality.

Kids4Peace

<https://k4p.org/>

MF: Jerusalem chapter of a global movement of youth and families, dedicated to ending conflict and inspiring hope in divided societies. Empower youth from different religions and backgrounds to create peaceful communities and be agents of change. International summer camps, leadership programs and a six-year, year-round program for over 500 Palestinian, Israeli and American youth.

Middle East Entrepreneurs of Tomorrow (MEET)

T: 02-627-2188

F: 02-627-2081

E: info@meet.mit.edu

<https://meet.mit.edu/>

3 Lincoln St., PO Box 820, Jerusalem 91007

MF: Innovative educational program in partnership with MIT, bringing together the next generation of Israeli and Palestinian young leaders to take create positive social and political change in their communities. Three-year student program of technology, entrepreneurship, leadership and understanding, and an ongoing alumni network that cultivate critical thinking, problem solving, and communication skills.

Peace Players

<https://www.peaceplayers.org>

MF: Local chapter of an international organization that uses the power of sport to unite, educate and inspire young people to create a more peaceful world. Offers sport programming, peace education, and leadership development to those living in communities in conflict. Unites Arab and Jewish youth in the Jerusalem area, center region, and north of Israel.

Seeds of Peace - Regional Program

T: 03-5273740

F: 03-5273741

E: jerusalem@seedsofpeace.org

www.seedsofpeace.org

PO Box 42365, Salah Eddin St. Herod's Gate Branch, Jerusalem 97200

MFW: Educational activities for Israeli and Palestinian students. Jerusalem chapter of an international leadership development organization that equips youth and educators with the skills and relationships to accelerate social, economic, and political changes essential to peace. Summer camps in the US; year-round local programs.

Tech2Peace

E: office@tech2peace.com

<http://tech2peace.com>

MFW: Independent, peace-building and employability initiative NGO. Runs high-tech and peace-building seminars to create lasting positive relationships between young Israelis and Palestinians and equip them with the necessary skills to ensure greater cooperation and coexistence between the two sides. Specializing in Web Building, 3D and Graphic Design or Mobile App Development. Additionally, participants take part in experiential workshops focused on conflict resolution, helping to humanize which helps humanize the conflict on a grassroots level.

YaLa Young Leaders

E: youngleadersyala@gmail.com

<https://yala-press.com>

MFW: Online movement of young people across the Middle East and North Africa who form a shared community, build their capacities as tomorrow's leaders, while emphasizing core issues such as peacebuilding, human rights, gender equality, higher education, and economic development through online advocacy campaigns and face-to-face activities. The *YaLa Academy for Citizen Journalism* trains and provides young activists with practical skills in citizen journalism and new media activism, creating a network of tech-savvy, forward thinking citizen journalists who engage in cross-border dialogue and voice their opinions on issues facing young people in the MENA region today.

Organizations belonging to the Israeli Municipality

Abu Tor, Silwan & Ras Al-Amud Community Center

Dir.: Hani Gheith

T: 02-6363381/050-595744

43, Abu Tur St., Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Asdaa

www.facebook.com/asdaa.eastjerusalem

MFW: Set of programs for Jerusalemite schools to empower girls and prevent early marriage, promote life skills and non-violence, prevent dangerous behaviors, offer qualifications for better integration into the labor market.

Atarot Vocational School

T: 02-5475735

E: amalschool16@gmail.com

MFW: Training & vocational courses for students who have finished the 9th grade successfully.

Beit Safafa and Sharafat Community Center

Dir.: Al- Ayoub

T: 02-6790717/050-7449899

F: 02-6781042

E: beitzafafa@matnasim.org.il

Al-Netar St. 13, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Community Care Institution

Dir.: Mohammad Elayyan

T: 02-6285451/72811/050-8622085

F: 02-6271910

E: alenayah@al-enayah.org

or: wadijoz@matnasim.org.il

7, Baha'a Eddin St., Wadi Al-Joz, PO Box 20345, Jerusalem

MFW: Kindergarten, children activities, summer camps, volunteers, youth, extracurricular activities, leadership, & vocational training, health, sport, computer & cultural programs, women and disabled empowerment, elderly care.

Community Work Association – Al-Thuri

Coord.: Khulud Shweiki

T: 02-5652649

M: 0544-293451

E: khuludshweiki@gmail.com

<https://www.facebook.com/almarkazaljmaheri/>

43, Al-Thuri St., Ras Al-Amud, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Educational Psychological Service - Beit Hanina

Dir.: Lulu Dafa

T: 02-5850332/6563207

M: 0505-424820

F: 02-5854636

11 Alam Moslem St., Jerusalem
(serving Beit Hanina, Shu'fat, Kufr Aqab, An-ata, Issawiya)

Bab Az-Zahra:

Dir.: Dr. Anan Srur

T: 02-5468184

M: 0547-494148

F: 02-5468201

4, Harun Ar-Rashid St., opp. Herod's Gate, Jerusalem.

(serving Old City, Wadi Al-Joz, Sheikh Jarrah, At-Tur, Silwan, Ath-Thori, Ras Al_Amud, Jaba; Al-Mukabber, Um Leisun, Sur Baher, Um Tuba, Beit Safafa)

MFW: Psychological services for students and families; students' mental health.

Ibdaa School for Music & Art

T: 02-5828318

E: ibdaaschool2017@gmail.com

or: ibdaa.school@gmail.com

Mount of Olives St., Sheikh Jarrah, Jerusalem

MFW: Provides students with a complete academic curriculum (Bagrut), visiting educational and cultural institutions, an out-of-school education system: musical and artistic creativity.

Issawiya Community Center

T: 02-5323537

E: rababessawi@gmail.com

Sayarat Haja St., Issawiya, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Mati - Jerusalem Entrepreneurship Center

Dir. of East Jerusalem Branch: Riham Jaber

T: 02-5957375/4/1/02-5693831

E: Riham@mati.org.il

<https://www.mati.org.il/index.aspx?lang=2>

MFW: Program for promoting entrepreneurship and business activities in East Jerusalem: assists in starting or expanding a business; business consulting & information services; business plan development; business operation; loans & grants; business vocational and training fields (business, trade, management, website development, digital marketing, Facebook, E-Commerce Store Management; Etsy – setting up a shop).

Paley Center for Arts

T: 02-6267333

E: paleyarts@gmail.com

East Jerusalem

MFW: Art, music & photography classes; animation projects for school classes; summer camp; cinema, visual arts and music performances; activities for women & for parents of children with special needs; preparatory program for academic arts studies; Al-Markaz Contemporary Art Gallery.

Rayan Al-Quds – Rayan Jerusalem Employment and Vocational Guidance Center

T: 02-5408422/02-5671715

E: info@rayanjerusalem.com

26, Nablus St., Sheikh Jarrah, Jerusalem

<https://rayanjerusalem.com/>

<https://www.facebook.com/rayanjerusalem/>

MFW: Practical and professional courses to increase people's employability; assistance in career development and job search; vocational training courses; Hebrew & computer courses.

Shu'fat and Beit Hanina Community Center

Dir.: Wassim Hajj

T: 02-5823055

E: bethnin@matnasim.org.il

Shu'fat/Beit Hanina, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Sur Baher Community Center

Dir.: Khaled Abu Kaff

T: 02-6717743/054-9285689

F: 02-6719398

E: zurbaher@matnasim.org.il

Sur Baher St., Sur Baher, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

Suburbs of Jerusalem (Kufr Aqab, Walaja, Ras Khamis)

Dir.: Nadira Jaber

T: 02-5835786/052-2388225

F: 02-5835782

MFW: Communal, social, educational, recreational & cultural activities.

At-Tur Community Center

Dir.: Buthaina Ayyad

T: 02-6283141/0525-869754

F: 02-6286578

Raba Al-Adawiyya, At-Tur, Jerusalem

MFW: Communal, social, educational, recreational & cultural activities.

YOUiversity Academy of Excellence

T: 02-5324237

E: youiversity.jerusalem@gmail.com

www.facebook.com/

AcademyOfExcellenceJerusalem

1, Khalil Al-Sakakini St., Beit Hanina School for Girls Bldg., Beit Hanina, Jerusalem

MFW: Advanced technological scientific center for middle school students; courses: English, programming using robots, robotic EV3 & Wedo 2, mathematical thinking, medicine, photography.

Youth Center in East Jerusalem

Youth Unit Officer: Osama Ghanem

T: 02-6298150

Email: osama_wao@hotmail.co

MFW: Locating and treating youth at risk and/or separated from society and life.

Youth Development, Rehabilitation, Support (East Jerusalem)

T: 02-6284479/02-6275441

(Wadi Al-Joz, Semiramis, Kufr Aqab, Ras Shehadeh, Ras Khamis)

MFW: Vocational & professional training for young people: truck driving, installing electrical appliances, carpentry, shaving, etc.; completing education (high school exams); reintegrating released prisoners into society; school dropout prevention project (Shu'fat & Abu Tor schools); legal and constitutional advice for at-risk youth and their families; temporary accommodation for the homeless; psychological treatment; projects that support recreational care.

In addition, the **Israeli Ministry of Education - Jerusalem district** and the **Israeli Jerusalem Municipality** launched in November 2019 professional and technological afternoon courses for students of certain schools in East Jerusalem with the goal to acquire a profession/certificate that will make it easier for them to find work after high school. Among them were:

- E-Marketing course on media (Girls High School Issawiya)
- Hotelier cooking course (Jabal Mukabber High School for Girls and Abdullah for Girls in Sheikh Jarrah)
- Home Electricity course (School in Shu'fat Refugee Camp)
- Car electricity course (Ibn Khaldun School in Beit Hanina).
- Carpentry course (Ibn Rushd High School for Boys in Sur Baher).

Solely or Largely Internet-Based Related Projects and Groups

Jobify

E: info@jobifypal.com

www.jobifypal.com

Ramallah

MFW: Online platform for students & employees to find flexible, part-time, home-based jobs.

Pulse of Youth

<http://www.itijah.ps>

<https://www.facebook.com/MoltaqaNabd/>

MFW: Group of over 2,000 youths working for social and cultural change on the ground. Organizes movements, meetings, roundtables and events on the ground on political & social issues. They neither want media coverage nor the older generation to engage with them. Politically they differ, but all disagree with the current leadership, the factions, and the 1967 borders, believing in all of Palestine instead.

Youth for Suwwaneh

[https://www.facebook.com/](https://www.facebook.com/ShbabMnAjlAlswanhalqds/)

[ShbabMnAjlAlswanhalqds/](https://www.facebook.com/ShbabMnAjlAlswanhalqds/)

MFW: Online reporting on events and occurrences in the neighborhood of Suwanneh.

Programs Provided/Run by International Cultural Organizations or Agencies

AMIDEAST

Executive Dir.: Steven Keller

T: 02-5829297/02-62801088

E: Westbank-gaza@amideast.org

<https://www.amideast.org/west-bank-gaza>

www.facebook.com/AMIDEASTWB

Al-Yaqoubi St., Jerusalem

MFW: Educational and cultural activities; information & advice on studying in the US; scholarship and student exchange programs; courses in English language and English for special purposes (e.g., business); preparation courses for TOEFL and SAT tests; professional skills training; English access micro-scholarship program.

The British Council

Dir.: Martin Daltry

T: 02-6267111

F: 02-6283021

E: information@ps.britishcouncil.org

www.britishcouncil.ps

80, Nablus Road, PO Box 19136, Jerusalem

MFW: Cultural relations; English language, development; information, society, art, education.

COOPI

Head: Tiago Maymone

T: 02-6261575

M: 0543-826664

E: hom.jerusalem@coopi.org

<https://www.coopi.org/>

MFW: Promotes projects to support technical, vocational, professional training, supported by activities of protection & psychosocial support. Works to bridge the gap between students and labor market, career counseling, games to raise students' awareness of TVET.

DAAD (German Academic Exchange Service)

T: 02-6262106/0525-565823

F: 02-6262108

E: info@daad-eastjerusalem.org

www.daad-eastjerusalem.org

Facebook: DAAD.EastJerusalem

2, Abu Obeidah Ibn Al-Jarrah St., Sheikh Jarrah, PO Box 20039, Jerusalem 91200

MFW: Regular academic/educational counseling for school leavers, graduates, faculty on all aspects of higher education in Germany.

Institut Français de Jérusalem (French Institute)

Head of Cooperation, Dir.: Jean-Luc Lavaud

T: 02-6282451

F: 02-6284324

E: ifj-chateaubriand@consulfrance-jerusalem.org

23, Salah Eddin St., PO Box 19071, Jerusalem

MFW: French courses, cultural activities, library.

POLIS - The Jerusalem Institute of Languages and Humanities International Organizations

T: 0747-011048

F: 0747-021931

E: info@polisjerusalem.org

www.facebook.com/polis.jerusalem

www.polisjerusalem.org

8, Hayin Het St., Jerusalem 9511208

MFW: Language courses: Spoken Arabic, Modern Standard Arabic, Modern Hebrew, Ancient Greek, Biblical Hebrew, Latin; online courses.

Turkish Cultural Center

Dir.: Reha Ermumcu

T: 02-5794934/5176

E: kudusturk@gmail.com

16, Az-Zahra St. Jerusalem

MFW: Turkish language courses; cultural activities.

ANNEX C: QUESTIONNAIRE FOR YOUTH-SERVING ORGANIZATIONS IN JERUSALEM

استبيان - مسح حول المؤسسات التي تخدم الشباب في القدس

INTRODUCTORY AND CONTACT INFORMATION		مقدمة ومعلومات الاتصال	
1.	Name of Organization:	اسم المؤسسة	
2.	Year of Establishment:	سنة التأسيس	
3.	Address:	العنوان	
4.	Telephone: رقم الهاتف	Email: البريد الإلكتروني	
5.	Fax: رقم الفاكس	Website/Facebook: الموقع الإلكتروني/ صفحة الفيسبوك	
6.	Name of the executive director:	اسم المدير التنفيذي	
7.	Name & position of the contact person:	اسم الشخص الذي يمكن الاتصال به والمسمى الوظيفي	
8.	General orientation:	التوجه العام للمؤسسة	
	<input type="checkbox"/> Professional <input type="checkbox"/> مهني	<input type="checkbox"/> Community-based <input type="checkbox"/> مجتمعي	<input type="checkbox"/> Services <input type="checkbox"/> خدماتي
	<input type="checkbox"/> Faith-based <input type="checkbox"/> ديني	<input type="checkbox"/> Other (please specify): غيرها (يرجى التحديد) <input type="checkbox"/>	
9.	Corporate Structure (you can choose more than one)	هيكلية المؤسسة (يمكنكم اختيار واحدة أكثر)	
	<input type="checkbox"/> Private <input type="checkbox"/> خاصة	<input type="checkbox"/> Public/Governmental <input type="checkbox"/> حكومية/ عامة	<input type="checkbox"/> Charitable <input type="checkbox"/> خيرية
	<input type="checkbox"/> Non-Profit <input type="checkbox"/> غير ربحية	<input type="checkbox"/> For-profit <input type="checkbox"/> ربحية	<input type="checkbox"/> Cooperative <input type="checkbox"/> تعاونية
		<input type="checkbox"/> Volunteer <input type="checkbox"/> تطوعية	<input type="checkbox"/> Other (please specify): أخرى (يرجى التحديد) <input type="checkbox"/>
10.	Sector:	القطاع:	
	<input type="checkbox"/> Commercial <input type="checkbox"/> القطاع التجاري	<input type="checkbox"/> Educational <input type="checkbox"/> القطاع التعليمي	<input type="checkbox"/> Sports <input type="checkbox"/> القطاع الرياضي
	<input type="checkbox"/> Political <input type="checkbox"/> القطاع السياسي	<input type="checkbox"/> Social <input type="checkbox"/> القطاع الاجتماعي	<input type="checkbox"/> Economic <input type="checkbox"/> القطاع الاقتصادي
		<input type="checkbox"/> Cultural <input type="checkbox"/> القطاع الثقافي	<input type="checkbox"/> Other (please specify): آخر (يرجى التحديد) <input type="checkbox"/>
11.	Geographic area served/targeted:	المناطق الجغرافية التي تخدمها/ تستهدفها المؤسسة	
	<input type="checkbox"/> Only Jerusalem القدس فحسب	<input type="checkbox"/> Elsewhere (please specify): مناطق أخرى (يرجى التحديد) <input type="checkbox"/>	

MANAGEMENT		الإدارة	
12.	Number of staff: عدد الموظفين	How many involved in youth work: عدد الموظفين العاملين مع الشباب	
13.	Youth Relevant Departments: الدوائر ذات الصلة بالشباب		
14.	Is there a strategy/plan for how to address youth needs? هل هناك استراتيجية/ خطة تحدد كيفية تلبية احتياجات الشباب؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If yes, what is the duration of the plan? إذا كانت الإجابة نعم، ما هي مدة الخطة؟		
15.	How do you choose youth programs/projects? كيف يتم اختيار برامج/ مشاريع الشباب؟		
	<input type="checkbox"/> Based on conducted needs assessment بناءً على تقييم احتياجات يتم إجرائه	<input type="checkbox"/> Community-based initiative مبادرة مجتمعية	<input type="checkbox"/> Due to "donor-drivenness" بناءً على "توجه المانحين"
	<input type="checkbox"/> Other (please specify): غير ذلك (يرجى التحديد)		
16.	Does your organization count on volunteers for some activities? هل تعتمد المؤسسة في بعض نشاطاتها على المتطوعين؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
17.	How many volunteers do you have? كم عدد المتطوعين في المؤسسة؟	What age group are they? ما هي الفئة العمرية للمتطوعين؟	
CURRENT PROGRAMS البرامج الحالية			
18.	What are the types of the current programs/core activities? (you can choose more than one) ما هي نوعية البرامج الحالية/ الأنشطة الأساسية في المؤسسة؟ (يمكنكم اختيار واحدة أو أكثر)		
	<input type="checkbox"/> Capacity Building) بناء القدرات	<input type="checkbox"/> Awareness توعية	<input type="checkbox"/> Cultural ثقافية
	<input type="checkbox"/> Small & micro-credit توفير القروض الصغيرة	<input type="checkbox"/> Academic/Educational أكاديمية/ تعليمية	<input type="checkbox"/> School support الدعم المدرسي
	<input type="checkbox"/> After-school activities الأنشطة اللامنهجية	<input type="checkbox"/> Employment التوظيف	<input type="checkbox"/> Research البحوث
	<input type="checkbox"/> Theater المسرح	<input type="checkbox"/> Non-Violence اللاعنف	<input type="checkbox"/> Dance الرقص
	<input type="checkbox"/> Identity الهوية	<input type="checkbox"/> Psycho-social نفسية اجتماعية	<input type="checkbox"/> Music الموسيقى
	<input type="checkbox"/> Scout	<input type="checkbox"/> Sports رياضية	<input type="checkbox"/> Heritage التراث
	<input type="checkbox"/> Vocational/Training مهنية/ تدريبية	<input type="checkbox"/> Arts الفن	<input type="checkbox"/> Media وسائل الإعلام
	<input type="checkbox"/> Other (please specify): غير ذلك (يرجى التحديد):		

	كشافة		
19.	Please provide details (What kinds of activities are offered, what is the target group/age, etc.) الرجاء التفصيل (ما هي أنواع الأنشطة المقدمة، ما هي الفئة المستهدفة/ العمر، إلخ)		
20.	Are these current programs free of charge for participants? هل البرامج الحالية مجانية للمشاركين؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If not, what is the fee? (amount per week/month/course, etc.)? إذا كانت الإجابة لا، ما هي الرسوم المفروضة؟ (المبلغ المطلوب لكل أسبوع/ شهر/ دورة تدريبية، إلخ)؟		
21.	Are these current programs implemented or accompanied by professionals? هل البرامج الحالية تنفذ/ يشرف عليها مختصين؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If yes, who are these? إذا كانت الإجابة نعم، من هم؟		
22.	What are your current target groups? ما هي الفئات المستهدفة حالياً؟		
	<input type="checkbox"/> Youth in general الشباب بشكل عام	<input type="checkbox"/> Special age group: فئات عمرية محددة	<input type="checkbox"/> Special neighborhood أحياء خاصة
	<input type="checkbox"/> Dropouts الطلاب المتسربين من المدارس	<input type="checkbox"/> Graduates الخريجون	<input type="checkbox"/> Women/Girls النساء/ الفتيات
	<input type="checkbox"/> Special needs الاحتياجات الخاصة	<input type="checkbox"/> Other (please specify): غير ذلك (يرجى التحديد)	
23.	No. of youth served at present: عدد الشباب المستفيدين من الخدمات في الوقت الحاضر		
24.	Are you eager/planning to work with new target groups? هل تهتم/ تخطط المؤسسة للعمل مع فئات مستهدفة جديدة؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If yes, who are these target groups? إذا كانت الإجابة نعم، ما هي هذه الفئات المستهدفة؟		
25.	Is there a follow up plan for the young participants to put the skills gained into practice or continue to be engaged? هل هناك خطة متابعة للمشاركين الشباب لوضع المهارات المكتسبة موضع التنفيذ أو الاستمرار في المشاركة؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If yes, can you provide details? (e.g. volunteer opportunities, youth-led community initiatives, internships, etc.) إذا كانت الإجابة نعم، هل يمكنك إعطاء تفاصيل؟ (على سبيل المثال: فرص تطوع، مبادرات مجتمعية يقودها الشباب، تدريبات، إلخ)		

PARTNERS AND FUNDING SOURCES		الشركاء ومصادر التمويل	
26.	Do you partner/cooperate with other organizations locally? هل هناك شراكة/ تعاون مع مؤسسات أخرى محلياً؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
If yes, who are these partners? إذا كانت الإجابة نعم، من هي هذه المؤسسات؟			
27.	What is the nature of your partnership with others? (you can choose more than one) ما هي طبيعة شراكتكم مع المؤسسات الأخرى؟ (يمكنك اختيار واحدة أو أكثر)		
<input type="checkbox"/>	Delivery/implement- ation of some activities إنجاز/ تنفيذ بعض الأنشطة	<input type="checkbox"/>	Funding التمويل
<input type="checkbox"/>	Networking التشبيك	<input type="checkbox"/>	Joint Project(s) مشروع/مشاريع مشتركة
<input type="checkbox"/>		<input type="checkbox"/>	Monitoring/ Evaluation المتابعة/ التقييم
<input type="checkbox"/>		<input type="checkbox"/>	Technical assistance المساعدة الفنية
<input type="checkbox"/>		<input type="checkbox"/> Other (please specify): غير ذلك (يرجى التحديد):	
28.	If you do <u>not</u> currently network, why not? What are your reservations? In which fields would you consider networking/cooperating with others and under which conditions? إذا كانت المؤسسة لا تتشابك مع مؤسسات أخرى حالياً، ما هي تحفظاتكم؟ ما هي مجالات التشبيك/ التعاون مع المؤسسات الأخرى وتحت أية شروط؟		
29.	What are your current funding sources for youth activities? (you can choose more than one) ما هي مصادر التمويل الحالية لأنشطة الشباب؟ (يمكن اختيار واحدة أو أكثر)		
<input type="checkbox"/>	Governmental حكومية	<input type="checkbox"/>	Private corporate شركات خاصة
<input type="checkbox"/>	Membership fees رسوم العضوية	<input type="checkbox"/>	Municipal بلدية
<input type="checkbox"/>		<input type="checkbox"/>	INGOs منظمات غير حكومية
<input type="checkbox"/>		<input type="checkbox"/>	Donations تبرعات
<input type="checkbox"/>		<input type="checkbox"/> Other (please specify): (يرجى التحديد):	
RESOURCES/FACILITIES		الموارد / المرافق	
30.	Do you have any of these (you can choose more than one) هل لدى المؤسسة أي من التالي (يمكن اختيار أكثر من واحد)		
<input type="checkbox"/>	Sport hall/fields صالة/ساحات رياضية	<input type="checkbox"/>	Computer lab مختبر كمبيوتر
<input type="checkbox"/>	Library مكتبة	<input type="checkbox"/>	Training halls Capacity: قاعات تدريب - السعة:
<input type="checkbox"/>		<input type="checkbox"/>	Meeting rooms Capacity: ____ قاعات للاجتماع - السعة:
<input type="checkbox"/>		<input type="checkbox"/>	Other (please specify): غير ذلك (يرجى التحديد):

MAIN ORGANIZATIONAL NEEDS		لاحتياجات التنظيمية الرئيسية	
31.	What are your future needs to improve services? (you can choose more than one) ما هي احتياجات المؤسسة المستقبلية لتحسين خدماتها؟ (يمكنك اختيار أكثر من واحد)		
	<input type="checkbox"/> Funding - please specify:	التمويل - يرجى التحديد:	
	<input type="checkbox"/> Capacity Building (training, qualifications) - please specify:	بناء القدرات (التدريب، التأهيل) - يرجى التحديد:	
	<input type="checkbox"/> Equipment - please specify:	المعدات - يرجى التحديد:	
	<input type="checkbox"/> Space - please specify:	المساحة - يرجى التحديد:	
	<input type="checkbox"/> Other - please specify:	غير ذلك - يرجى التحديد:	
PERCEPTIONS / DETERMINING NEEDS & INTERESTS & PREFERENCES		التصورات / تحديد الاحتياجات و الإهتمامات و التفضيلات	
32.	Are there any trends that affect your activities with youth? هل هناك أية تطورات تؤثر على أنشطتكم مع الشباب؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If yes, which ones?	إذا كانت الإجابة نعم، ما هي؟	
33.	If you could change one thing about your situation, what would it be? إذا تمكنت من تغيير أمر واحد بخصوص وضع المؤسسة، ماذا سيكون؟		
34.	What do you think are the main reasons that youth <u>do not</u> participate in existing programs? ما هو حسب رأيكم الأسباب الرئيسية لعدم مشاركة الشباب في البرامج الحالية؟		
35.	How familiar do you think youth are with existing program offerings? ما مدى علم الشباب بالبرامج الحالية التي تقدمها المؤسسة؟	<input type="checkbox"/> Very يعرفون كثيراً	<input type="checkbox"/> Little يعرفون قليلاً
	If little or not at all, what is the reason? أبداً، ما هو السبب؟	إذا كانت الإجابة يعرفون قليلاً أو لا يعرفون	
36.	What do you think are the primary program/project/service needs and interests for youth? ما هي حسب رأيكم اهتمامات واحتياجات الشباب الأساسية للبرامج/ المشاريع/ الخدمات؟		
37.	Do you think that current programs meet these needs and interests? هل تعتقد أن البرامج الحالية تلبى هذه الاحتياجات والاهتمامات؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا
	If no, why not?	إذا كانت الإجابة لا ، لم لا؟	

38.	How satisfactory do you consider the scope of programs offered for youth in East Jerusalem? ما مدى رضاكم عن نطاق البرامج المقدمة للشباب في القدس الشرقية؟	<input type="checkbox"/> Very راضون جداً	<input type="checkbox"/> Little راضون قليلاً	<input type="checkbox"/> Not at all غير راضين على الإطلاق
If little or Not at I, what is the reason? إذا كانت الإجابة راضون قليلاً أو غير راضين على الإطلاق، ما هو السبب؟				
39.	What do you think are the main areas in need of development for youth/to improve the situation for youth/strengthen their resilience? حسب رأيكم، ما هي المجالات الرئيسية التي تحتاج إلى تنمية للشباب / لتحسين وضع الشباب / لتعزيز قدرتهم على الصمود؟			
40.	Do you think there are any gaps or overlaps in existing services and programs? هل تعتقد أن هناك أية فجوات أو تداخل في الخدمات والبرامج الحالية؟	<input type="checkbox"/> Yes, a Lot نعم، كثيراً	<input type="checkbox"/> Yes, a Little نعم، قليلاً	<input type="checkbox"/> No لا
If yes, which ones? الفجوات/ التداخلات؟ إذا كانت الإجابة نعم، ما هي هذه				
41.	Do you think that there are any existing resources (e.g., people, places, programs) that are not being utilized, but could? هل تعتقد أن هناك أية موارد متوفرة لديكم لا يتم استخدامها (على سبيل المثال: الأشخاص، الأماكن، البرامج)؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا	
If yes, how? الجواب نعم ، كيف؟ إذا كان				
42.	Do you think that there are any existing resources (e.g., people, places, programs) that are being over-utilized? هل تعتقد أن هناك أية موارد حالية (مثل الأشخاص والأماكن والبرامج) يتم الإفراط في استخدامها؟	<input type="checkbox"/> Yes نعم	<input type="checkbox"/> No لا	
If yes, how? إذا كان الجواب نعم، كيف ذلك؟				
43.	What do you think would be the best way(s) to improve cooperation/coordination (networking level) among similar or complementary organizations working with youth? ما هي برأيكم أفضل طريقة/ طرق لتحسين التعاون/ التنسيق (مستوى التشبيك) بين المؤسسات المتشابهة أو المكملة لبعضها البعض والتي تعمل مع الشباب؟			

ANNEX D: QUESTIONNAIRE FOR KEY INFORMANTS

GENERAL BACKGROUND INFORMATION			
1.	Date of interview:		
2.	Organization:		
3.	Telephone:	Email:	
4.	Fax:	Website:	
5.	Name of Interviewee:		
6.	Role, function, background:		
7.	Contact information:		
8.	Sector/Field of expertise:		
	<input type="checkbox"/> Youth	<input type="checkbox"/> Educational	<input type="checkbox"/> TVET
	<input type="checkbox"/> Culture	<input type="checkbox"/> Jerusalem	<input type="checkbox"/> Other:
9.	For how long have you been active in the field?		
10.	What is your current (or past) involvement?		
PERCEPTIONS / DETERMINING NEEDS & INTERESTS & PREFERENCES			
11.	What are the programmatic and/or staff expertise problems you see in youth related work, if any?		
12.	What trends do you perceive that are affecting work in the field of youth, if any?		
13.	How do you perceive the networking level/situation among youth-serving organizations?		
14.	What do you think are the reasons for cooperation/non-cooperation?		
15.	How familiar do you think youth are with existing program offerings?		
16.	How satisfactory do you consider the scope of programs offered for youth in East Jerusalem?		
17.	What do you think are the main areas in need of development to improve the situation for youth and strengthen their resilience?		

18.	Do you think there are any gaps or overlaps in existing services and programs? If yes, which ones?
19.	Do you think that there are any existing resources (e.g., people, places, programs) that are not being utilized, but could?
20.	Do you think that there are any existing resources (e.g., people, places, programs) that are being over-utilized?
21.	Would you say that there are certain key local actors in the field of youth work, and if so, who are they?
22.	If you had the means, which kind of project serving youth in East Jerusalem would you like to see realized most?
23.	What do you think would be the best way(s) to improve cooperation/networking among similar or complementary organizations working with youth?